Recruitment person specification

Post being recruited for: Unit Warden (shift worker)

Our Behaviours

These apply to all posts
Respect
Integrity
Flexibility

Person specification

Category	Essential	**Desirable** (not every post needs desirable requirements)
Experience	Experience of carrying out cleaning duties. Experience of dealing with a range of customer contact.	Demonstrated competence in carrying out the full range of duties across the work area.

Knowledge, skills and understanding	Knowledge of manual handling and lifting policies. Ability to deal with people who have a range of challenging behaviour. Ability to liaise with external agencies. Ability to deal sensitively with vulnerable clients. Ability to work with minimal supervision. Excellent customer care skills. Ability to work as part of a team. Excellent communication skills, including verbal and written. Ability to use initiative. Ability to deal with challenging client and diffuse complex situations. High degree of emotional resilience. Able to participate in a 24hr 7 day per week shift rota, working day, back and night shifts. Ability to carry out monitoring of CCTV within the unit environment. Excellent problem solving skills.	Knowledge of support agencies. Awareness of drug/alcohol issues. Awareness of child and vulnerable adult protection issues.
Qualifications and training	Have or ability to work towards SVQ 2 in Health and Social Care.	
Job specific requirements	Registered or ability to register with SSSC. Adhere to the National Care Standards. Subject to positive PVG check.	