

Recruitment person specification

Post being recruited for: **Property Inspector**

Our Behaviours

These apply to all posts

Respect

Integrity

Flexibility

Person specification

Category	Essential	Desirable
Experience	Experience of reporting, raising required repairs in and around domestic properties. Experience of inspection of works and the ability to make technical assessments on site ensuring making the property safe. Experience of post check quality of work carried out within a home. Ability to carry out quality assurance on remedial work, repairs and defects, ensuring quality standards are maintained. Experience of working with tenants to provide excellent customer service.	

Knowledge, skills and understanding	Ability to specific works and ensuring repair has been carried out to an acceptable standard. Knowledge of the lettable standard and statutory responsibilities and ability to apply that knowledge in specifying repairs and servicing needs. Ability to communication with other staff and customers clearly, ensuring understanding of technical/complex issues. Ability to make decisions relating to repairs taking into consideration the safety and wellbeing of the tenant, the longer term investment and repair costs of maintaining the tenancy in a good condition and cost implications to service. Ability to challenge internal operatives and external contractors on quality of work and ensure remedial work is carried out to the appropriate standard.	
Qualifications and training	An HNC level or equivalent qualification in a building related subject or have proven up-to-date knowledge and expertise equivalent to this qualification. Significant experience in a relevant trade, including specification of work.	
Job specific requirements	Must have a full UK driving licence and access to their own vehicle.	

