

Introduction

The Local Government Benchmarking Framework (LGBF) is a dataset allowing for benchmarking across the 32 Scottish Councils for a range of services.

This business bulletin has been populated based on data as at 17 December 2025.

The dataset for 2024/25 has now been released and can be accessed using [the Improvement Service online tool](#).

Theme Summary

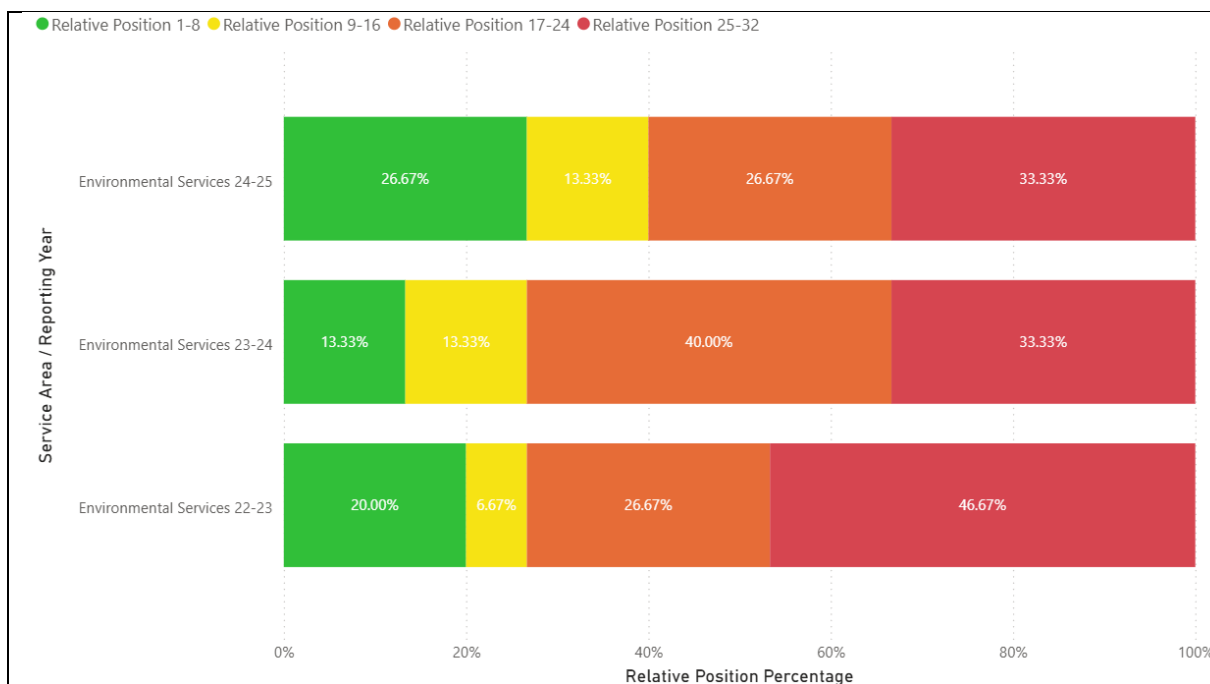
There are 15 indicators for Environmental Services.

Between 2023/24 and 2024/25 Performance improved for 7 of the indicators and decreased for 8 indicators..

Between 2023/24 and 2024/25 Relative position improved for 8 of the indicators, decreased for 3 indicators and remained static for 4 indicators

The charts below show the quartiles our indicators sit in compared to the other local authorities for the last three years. The top chart as counts and the bottom chart as percentages.





Key Messages

- The street cleanliness score decreased very slightly after showing a steady increase for the last 4 years. The score remains above the 3 cities group but slightly below the family group and 1% below the Scottish average. Relative position has decreased to 23 meaning it remains in the bottom quartile.
- Road conditions performance has declined for A, B and C class but improved for unclassified roads. Conditions for all classes of roads are below or on par with the Scottish average, Relative position has mostly remained similar to last year.
- The amount of waste recycled has decreased by 0.5% and whilst this performance is above the 3 cities average it is below the family group and Scottish average. Relative position has decreased to 28 which is the lowest relative position since recording of this indicator began in 2010/11.
- Net cost of waste collection has increased by £5.07 per premise which could be partly due to a 1% increase in the amount of premises for collection, (266,612 premises in 2024/25).
- Net cost of waste disposal has increased slightly but maintains to be the most cost-effective service in Scotland with relative position remaining number 1.
- Net cost of street cleaning per 1,000 population remains the most expensive in Scotland and £10,000 more per 1,000 population than the other 3 cities. Investment in the service over the last years has resulted in new back office and front line systems that will allow for dynamic re-routes, route scenario testing and more information direct to customers. Other investment has come from the provision of larger capacity bins, sited at locations with persistent issues.
- Satisfaction with refuse collection has risen steadily over the last 7 years which is in line with the family group and the Scottish average and 6% above the other 3 cities. Relative position has improved into the second bottom quartile.

- Satisfaction with street cleaning has shown an improvement over the last 4 years with performance above the Scottish average and the other 3 cities and on par with the family group. Relative position has improved to the best position ever recorded of 15.

Summary

Further analysis of the Environmental Services theme data could be undertaken if more detail is required.