

## MOVING AROUND



### How easy is it to move around the building and my flat?

Is it easy to get from the street to your front door? Do deliveries get to your door? Are there spaces to rest?

## ACCESSIBILITY



### Is the building accessible for everyone?

Can everyone easily move through the building (young, old, and people with impairments)? Is there step-free access from the street to your door? Are doors heavy?

## COMMUNITY AND NEIGHBOURS



### Do you know your neighbours?

Are there opportunities to meet neighbours? Is there a sense of community? Are there places to socialise outwith your home?

## FEELING SAFE



### How safe do I feel in my building and home?

Are there areas, times or specific things that make you feel unsafe? Do lighting and security measures help?

## THE BEST BITS

### What do you enjoy most about living in Craigmillar Court?

## INFLUENCE AND SENSE OF CONTROL

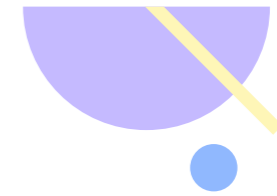


### Do I feel listened to and included in decision-making?

Is there an active residents group and are you a member? Do you feel like you have control?

## WHAT COULD BE BETTER?

### What do you feel are the most important improvements which could be made?



COLLECTIVE  
ARCHITECTURE

# SHARE (Y)OUR STORY TELL US ABOUT LIVING IN CRAIGMILLAR COURT

**Your feedback is important.** We'd like to understand your experiences and views of the building you live in and your individual homes. This will help to identify key areas for improvement, as well as what is good and what could be made better.

This questionnaire, The Home Standard, is a simple tool to talk about the buildings we live in and our individual homes.

It has 14 themes which you score from 1 (very poor) to 7 (very good), followed by a question in each theme.

## INSTRUCTIONS

Please use the QR code below to fill out the questionnaire on your mobile phone or fill out this paper form and hand it to one of the concierge team.

You don't have to participate or answer all questions, but your feedback will help to identify any areas for improvement and build a bigger picture about the condition of the building and the residents experiences.

**Please complete by Sun 7th of January.**



# YOUR DETAILS

What is your flat number? \_\_\_\_\_

## Your age:

Under 16	<input type="checkbox"/>	16 - 24	<input type="checkbox"/>
25 - 44	<input type="checkbox"/>	45 - 64	<input type="checkbox"/>
65 - 74	<input type="checkbox"/>	75 and over	<input type="checkbox"/>

## Your gender:

Female	<input type="checkbox"/>	Male	<input type="checkbox"/>
Non-binary	<input type="checkbox"/>	Other	<input type="checkbox"/>

Not including you, how many other people in your home are aged:

Under 16	—	16 - 24	—
25 - 44	—	45 - 64	—
65 - 74	—	75 and over	—

How long have you lived in your home? \_\_\_\_\_

On a typical weekday, or working day, how long do you spend at home?

0 - 12 Hrs	<input type="checkbox"/>	12 - 16 Hrs	<input type="checkbox"/>
16 - 20 Hrs	<input type="checkbox"/>	20 - 24 Hrs	<input type="checkbox"/>

On a typical weekend, or non-working day, how long do you spend at home?

0 - 12 Hrs	<input type="checkbox"/>	12 - 16 Hrs	<input type="checkbox"/>
16 - 20 Hrs	<input type="checkbox"/>	20 - 24 Hrs	<input type="checkbox"/>

## COMPLETING THE HOME STANDARD TOOL

Think about the building in which you live and your individual home, both now and in the future. How do you experience and use the different spaces – think about what could change and what impact that would have.

## WARMTH AND HEATING YOUR HOME

1 2 3 4 5 6 7

**How warm is my home, and how easy is it to heat?**

Does it lose warmth easily? Are some rooms colder? Is it draughty? Does your heating system work?

## OPERATION AND CONTROLS

1 2 3 4 5 6 7

**Is it easy to operate the heating, hot water and ventilation systems in my home?**

Do the systems work? Do problems come and go? Do you use a thermostat or have smart-home controls?

## PRIVACY AND YOUR OWN SPACE

1 2 3 4 5 6 7

**Do I have opportunities for privacy and can I relax in my home?**

Are there problems with noise? Do you have privacy from neighbours? Do you have somewhere to relax?

## SUMMER COOLING AND COMFORT

1 2 3 4 5 6 7

**Does my home overheat in Summer, how do I cool down the rooms?**

Does it get too hot? Is it hard to cool down? Do you open windows, use fans or close blinds to cool down?

## CARE AND REPAIR

1 2 3 4 5 6 7

**How well is the building looked after and cared for?**

Are there ongoing problems? Do they keep happening? Do you report them? Are they repaired?

## ADAPTABILITY AND FUTURE NEEDS

1 2 3 4 5 6 7

**If my circumstances change, would I still be able to live in my home?**

What would need to change if you wanted to grow your family or in the event of an accident, ill-health, ageing?

## CONDENSATION, DAMP AND MOULD

1 2 3 4 5 6 7

**Are there any signs of condensation, damp or mould?**

Which rooms are problematic? Does opening a window or turning on a fan help? Do problems come and go?

## OUTDOOR SPACE

1 2 3 4 5 6 7

**How good is the outdoor space?**

How do you use your private garden, balcony or shared outdoor space? Do you use these year round? Is there anything stopping you from using these spaces?

## FLEXIBILITY AND ROOM FOR ACTIVITY

1 2 3 4 5 6 7

**Does my home meet my day-to-day needs?**

Is there enough space and storage? Are there enough bedrooms or bedspaces? Can your family do all the activities they want? Can you move furniture around?