

Recruitment person specification

Post being recruited for: Housing Supervisor - Dispersed Unit

Our Behaviours

These apply to all posts

Respect

Integrity

Flexibility

Person specification

Category	Essential	Desirable (not every post needs desirable requirements)
Experience	Significant demonstrable and experience in a related environment. Extensive demonstrated competence in carrying out the full range of legal duties and a sound knowledge of the specified function and necessary skills. Experience of working in a multi-agency environment. Experience of developing services through change / project management.	Proven experience of leading and supervising a team of staff. Experience of research and investigative techniques.

Knowledge, skills and understanding	Up to date knowledge on all relevant legislation and guidance. Excellent working knowledge of the statutory functions of the Department and operational aspects. Knowledge and understanding of addictions and mental health issues and ability to use this insight to engage with clients with complex needs. Property and housing management experience. Excellent communication skills including written and verbal. Ability to work in a sensitive manner and handle conflict in difficult situations. Ability to analyse complex situations. Ability to work on own initiative often within direct supervision. Ability to deal with conflicting priorities and react by reallocating resources within challenging timescales.	An awareness of Council strategies which will impact on people with complex and challenging lifestyles
Qualifications and training	Possession of an SVQ Level 3 or equivalent in a relevant discipline.	Member of Chartered Institute of Housing.
Job specific requirements		