

EMPLOYEE SPECIFICATION: Domestic Support Assistant

Council Core Competencies

These Council Core Competencies apply to all positions:

Being Customer/Client Focused
Working Effectively with Others
Managing Change
Taking Ownership and Responsibility
Communicating Effectively
Planning and Decision Making

These Council Core Competencies apply to positions with responsibility for managing people or resources:

Leading Others
Managing Performance and Developing others
Political Sensitivity

Domestic Support Assistant	Essential	Desirable
EXPERIENCE	Use of domestic/commercial cleaning and laundry tools eg vacuum cleaner/washing machine/tumble drier	<p>Paid experience in a laundry or cleaning service</p> <p>Previous experience in a care setting</p>
KNOWLEDGE, SKILLS AND UNDERSTANDING		
	<p>Interest in Older People</p> <p>Ability to communicate with a range of individuals</p> <p>Basic literacy skills</p> <p>Interpersonal skills</p> <p>Basic knowledge of Health and Safety guidelines eg COSHH, manual handling</p>	<p>Understanding of the needs of older people</p> <p>Understanding of the need to protect vulnerable adults</p> <p>Knowledge of Infection Prevention and Control</p> <p>Knowledge of the National Care Standards for Adult Care</p>
QUALIFICATIONS AND TRAINING		

	No specific qualification required. Post holders will be expected to undertake range of mandatory training	Accreditation with the British Institute of Cleaning
JOB SPECIFIC REQUIREMENTS		

Applicants should always check the Job Vacancy Summary for specific employee specification requirements for the advertised vacancy.		