

Evaluation of Easter 2026 Provision

An evaluation of Easter 2026 holiday hubs provision has concluded:

- In total, 196 of 226 available spaces were filled during the Easter 2026 provision.
- Overall, activity providers provided positive feedback regarding their allocation of spaces received from CEC.
- An evaluation survey was created and circulated to parents and carers of Easter 2026 attendees. In total 48 responses (out of 152) were received, and findings can be viewed below.

| Question | No of responses | Very/Dissatisfied | Neutral | Very/Satisfied |
|---|-----------------|-------------------|---------|----------------|
| How satisfied were you regarding your overall experience attending this holiday hub during summer 2025? | 48 | 2 | 3 | 43 |
| How satisfied were you regarding levels and quality of communication of the City of Edinburgh Council coordinating your allocation and attendance for the summer 2025 provision? | 48 | 2 | 11 | 35 |
| How satisfied were you regarding the levels and quality of communication of the activity provider accommodating your child's participation at the Holiday Hub that you attended in Summer 2025? | 48 | 2 | 3 | 43 |
| How satisfied were you regarding the quality and appropriateness of activities delivered by the activity provider at the Hub you attended? | 48 | 2 | 3 | 43 |
| How satisfied were you that your child was safe attending the Holiday Hubs during the summer? | 48 | 1 | 3 | 44 |
| If you had to raise a complaint, for any reason at all, how satisfied were you with the activity provider's handling of that complaint? | 48 | 0 | 47 | 1 |

- 1.1.1 At the Easter payment deadline there were 26x spaces declined, and 126x spaces unconfirmed as attending or not. Officers tried to re-allocate as many spaces as possible across the Easter hubs however the provision ran with 30x empty spaces across the five venues. Officers were unable to re-allocate a total of 14x declined spaces. Six participants did not attend their allocated weeks for reasons unknown.
- 1.1.2 Officers circulated information to CEC Education staff in January 2026 about the availability of extra work within the holiday hub provision. We understand that approx. 20-25 CEC staff responded to this circular and were employed by the contracted activity providers to assist in delivering this work over Easter.
- 1.1.3 One activity provider utilised an external staffing agency (Lothian Childcare Solutions) for the second successive holiday period and reported that this again was a positive experience. Spaces declined spaces at one hub were not re-allocated due to the activity provider's concerns around staffing and safety.
- 1.1.4 One activity provider was required to purchase lunch for a small number of participants because parents were not aware / did not anticipate that a free lunch would not be provided within the holiday hubs provision. Officers have updated application guidance materials for 2026-27 to ensure that parents are aware of this in future.