

Recruitment person specification

Post being recruited for: **Mobile Warden**

Our Behaviours

These apply to all posts

Respect

Integrity

Flexibility

Person specification

Category

Essential

Desirable (not every post needs desirable requirements)

Experience

Experience carrying out cleaning duties.
Experience with dealing with a range of customer contact.

Demonstrated and significant experience.

Knowledge, skills and understanding	<p>Knowledge of manual handling and lifting policies.</p> <p>Ability to deal with people who have a range of challenging behaviour.</p> <p>Ability to liaise with external agencies.</p> <p>Ability to deal sensitively with vulnerable service users.</p> <p>Ability to work with minimal supervision.</p> <p>Excellent customer care skills.</p> <p>Ability to work as part of a team.</p> <p>Excellent communication skills, including verbal and written.</p> <p>Ability to use initiative.</p> <p>Ability to deal with challenging service users and diffuse complex situations.</p> <p>High degree of emotional resilience.</p>	<p>Demonstrated competence in carrying out the full range of duties across the work area.</p> <p>Knowledge of support agencies.</p> <p>Awareness of drug/alcohol issues.</p> <p>Awareness of child and vulnerable adult protection issues.</p>
Qualifications and training	<p>Adhere to SSSC service standards.</p> <p>Adhere to National Care Standards.</p>	<p>Have or the ability to work towards SVQ in Health and Social Care.</p>
Job specific requirements	<p>Subject to positive PVG.</p>	<p>Valid UK driver's license.</p>