

Recruitment person specification

Post being recruited for: ICT Senior Officer (Microsoft 365 & Cloud Resilience)

Our Behaviours

These apply to all posts

Respect

Integrity

Flexibility

Person specification

Category	Essential	Desirable
Experience	<p>Experience in day-to-day systems administration and support activities.</p> <p>Practical experience: delivering ICT projects; supporting disaster recovery planning and business continuity and other resilience tasks; administrative support for Microsoft 365 and associated cloud services (including Intune, Teams, SharePoint, Message Centre, Purview, Power Platform and other cross cutting M365 systems admin tools).</p> <p>Experience of supporting the configuration, administration and ongoing management of backup and recovery solutions for Microsoft 365.</p>	<p>Experience of working flexibly in an environment where strategic change and continuous improvement exist.</p> <p>Experience of operating in a number of multidisciplinary teams working to deliver specific project(s)/ work packages.</p> <p>Experience with Azure and other hyperscaler services is also advantageous within the wider cloud landscape.</p> <p>Experience of disaster recovery planning and IT business continuity.</p>
Knowledge, skills and understanding	<p>Proven ability to deliver and/or contribute to projects and work streams.</p> <p>Knowledge and understanding of ICT and digital technologies.</p>	<p>Present issues effectively and clearly at a variety of forums and have a sound appreciation of the complexity and diversity of Council business.</p>
Qualifications and training	<p>A degree or an equivalent professional qualification either in IT.</p> <p>Relevant experience and demonstrated competence may also be considered in place of a degree level qualification.</p>	<p>Accredited training in Microsoft technologies, such as Microsoft Certified Fundamentals, Associate, or Expert-level courses</p>
Job specific requirements		