

# LOOK, LISTEN, ASK, CONNECT – Reflective Questions for Professional Curiosity



## LOOK

Is there anything about I see or don't see and expect to, which prompts questions or makes me feel uneasy?  
Do I have all the information I need?  
What is getting in the way of the child's development and how can I/my service help?  
Am I observing any behaviour which is indicative of abuse or neglect?  
Is what I see consistent with what I am being told? Remember – behaviour is also a way for people to communicate.....



## LISTEN

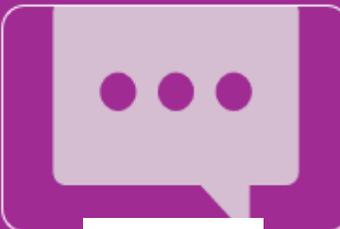
Am I being told anything which needs further clarification?  
Am I concerned about what I hear family members say to each other?  
How do I keep the child's needs at the centre?  
What are the power dynamics? Is there someone controlling the discourse?  
Is someone in this family trying to tell you something but is finding it difficult to express themselves? If so, how can you help them to do so?  
Do I need to bear in mind cultural or other equality and diversity issues?



## ASK

Are there direct questions you could ask when you meet the child/or family that will provide more information and clarify your assessment?

- How do you spend a typical day?
- Who else lives in your house with you?
- Who is this with you?
- When do you feel safe?
- What do you look forward to?



## CONNECT

Are other professionals involved?  
Have other professionals seen the same as you?  
Are professionals being told the same or different things?  
Are others concerned? If so, what action has been taken so far and is there anything else which should or could be done by you or anyone else?