

# Queensferry Campus Living Well Locally – Online Survey

**January - April 2025**

## **Summary of online survey results and engagement events**

### **Introduction**

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An online survey ran for 12 weeks with the aim of seeking feedback from the residents, visitors and stakeholders in Queensferry on a vision for a community hub on Burgess Road. The survey was supported by a series of engagement activities carried out over the 12-week period.

The engagement sought feedback on the vision for Queensferry Campus including:

- Centrally located facilities and services at a modern, accessible, inclusive community space.
- A new fit for purpose Early Learning and Childcare Centre at the north end of Burgess Park.
- Retaining and enhancing greenspace at the south end of Burgess Park.
- Extend Burgess Park by removing the Road Depot.
- Relocate Queensferry's public library to the community space and create opportunities to expand the library services.
- Provide additional classrooms at Queensferry Primary School.
- Expand playground space at Queensferry Primary School replacing buildings in poor condition.

This engagement follows a series of engagement activities held over the last two years, including a stakeholder workshop, that suggested people would like services and facilities to be in a central and accessible location.

An online survey was hosted on the consultation hub and aimed to understand whether the vision for Queensferry Campus addressed the concerns previously

outlined. As part of the survey we also asked, what services and facilities the local community would like to be included in a community hub.

The survey was open for twelve weeks and ran from 27th January until 21st April 2025. The survey was promoted by:

- Lamppost wraps installed in various locations in Queensferry and Dalmeny, in two waves: 3<sup>rd</sup> February – 3<sup>rd</sup> March, and 21<sup>st</sup> March - 21<sup>st</sup> April.
- Posters in community buildings including Rosebery Hall, all local schools and the library
- Press release issued to local media and published on the Council's website
- Event listings and local posts on the Council's social media channels

In addition, to provide residents with more information about the proposed Queensferry Campus, a series of in person events were held during the 12-week period:

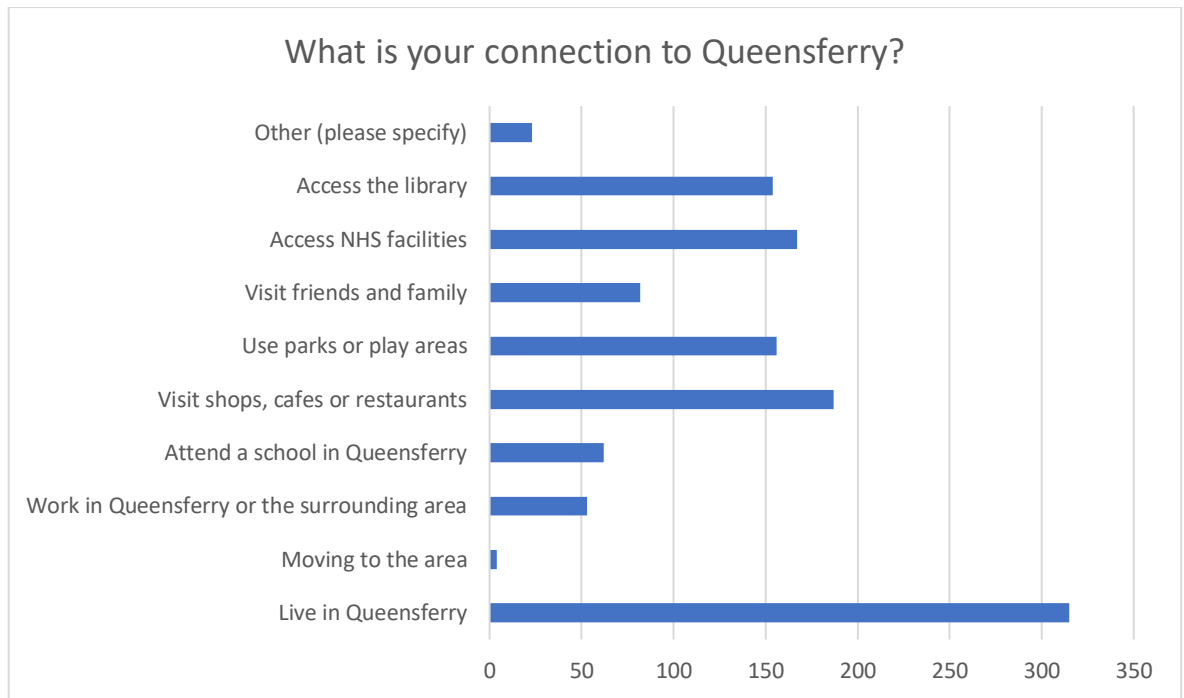
- Queensferry Library and Scotmid on Thursday, 6 February 2025
- Queensferry Primary School on Wednesday, 26th February 2025
- Queensferry Tesco on Saturday, 29th March 2025.
- Presentations to school parent and career association meetings
- A stakeholder workshop on 18<sup>th</sup> February 2025.
- A primary school pupil workshop on 20<sup>th</sup> February 2025.

Over the 12 weeks a total of 326 responses were received to the survey. In addition to this, comments were received via email and in person at the drop in events. This report provides a summary of the online survey.

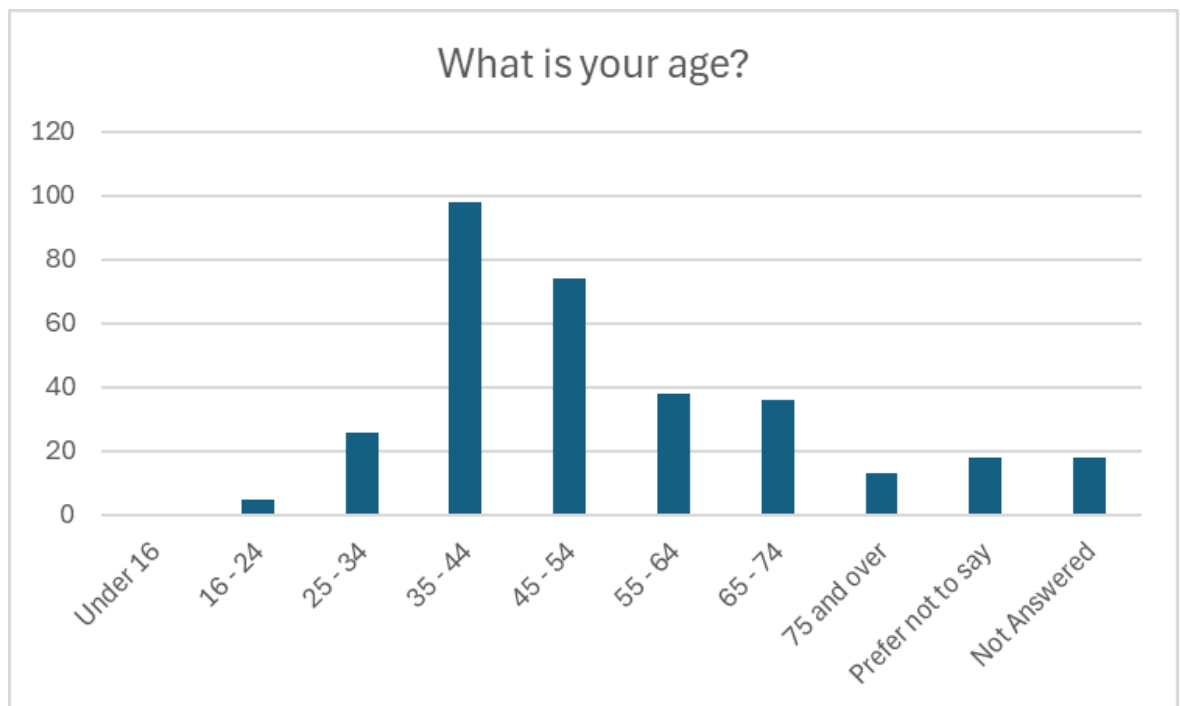
## **Background and demographic information**

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Of those who responded to the survey, 315, lived in Queensferry, this represents 96% of those responding to this question. Respondents were able to select more than one option to this question. Other than living in Queensferry, the main reasons for visiting the project area were to visit shops, cafes or restaurants (187), access NHS facilities and services (167), use the parks and play areas (156) and access the library (154).



A range of age groups responded to the survey. The highest number of respondents were aged between 35 and 54 years old.



It is noted that there was a limited response from people below 25 years old.

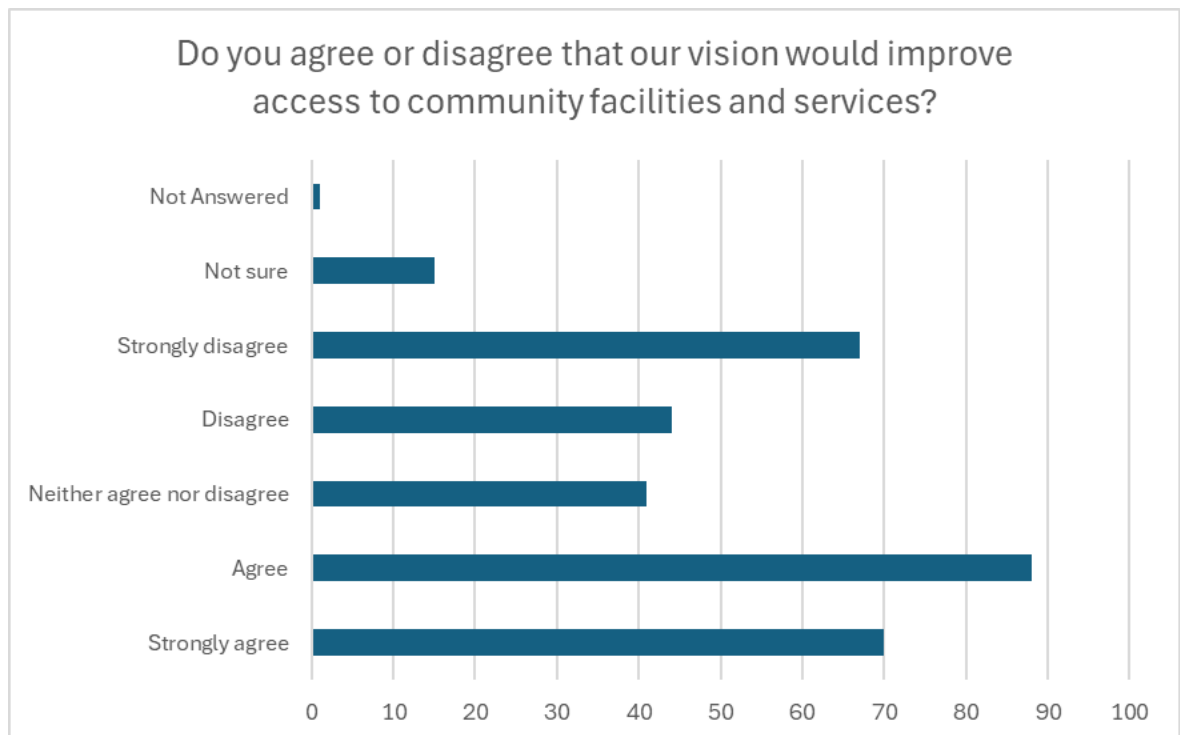
As noted above a pupil workshop with representatives from the four local primary schools was held in February and provided young people an opportunity to learn about the proposal and provide feedback.

A workshop with pupils from Queensferry High School is planned to take place later in the year.

In addition to the above, 59% of respondents to the online survey were female and 28% male, with 13% preferring not to say or not answering.

## Queensferry Campus Vision

The first question the survey asked was “*Do you agree or disagree that our vision would improve access to community facilities and services?*” 325 people responded to this question. Of the 325 respondents 48% either strongly agreed or agreed that the vision would improve access to services and 34% either disagreed or strongly disagreed. 13% neither agreed or disagreed and 5% were unsure.



Respondents were given an opportunity to give reasons for their answer. 259 people responded to this question. The most frequently mentioned reason for **agreeing or strongly agreeing** that the vision would improve access to services was:

- Recognition of a need to expand and provide better access to some of the services and facilities in Queensferry.

The most frequently mentioned reason for **disagreeing or strongly disagreeing** that the vision would improve access to services were (in order):

- Concerns regarding the **loss of Burgess Park**. This included many respondents expressing concern with a general lack of provision of accessible green space for informal play and recreation within Queensferry as well as the importance of the space for community and school events. Relating to this point, concerns regarding the ownership of the land were raised. Some responses suggested that locating the early years centre on the depot site would be a better option.

- Impact that the proposals would have on existing **traffic levels** in the area. Concerns were raised with current traffic levels and associated safety concerns due to heavy traffic. Connected to traffic, **parking** was also frequently mentioned both in relation to the existing parking levels and questioning the parking that would be provided as part of any proposals on the site.
- Concerns over the **location of the proposed campus** and moving the library to Burgess Road.
- Questioning how the proposal will impact **after school care provision** and highlighting the importance of the service.
- Vision **doesn't address current lack of healthcare provision** within Queensferry.
- **Further details required** including, nursery provision, parking, what will happen to the library site and site accessibility.

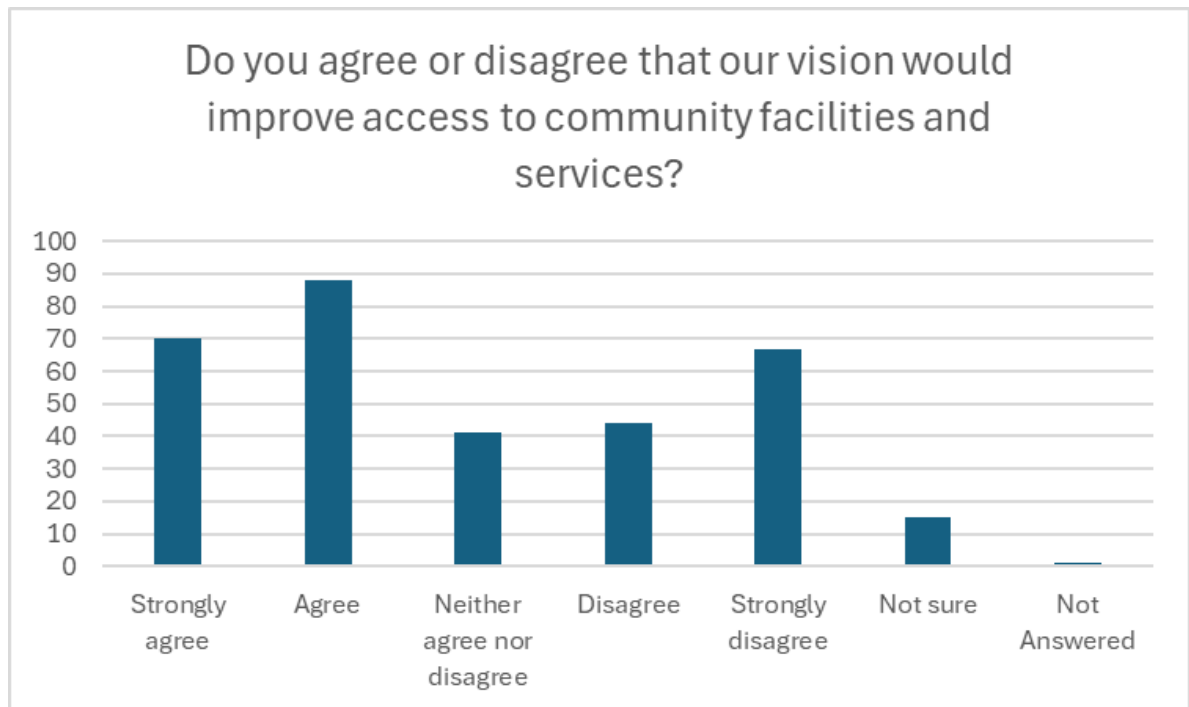
*"I think a bigger library and central community hub would be huge assets to the area. There are a lack of available third spaces across SQ and having more of those for people of all ages to enjoy is really important."*

*"We already have access to community facilities and services. Different locations, but still accessible. I don't see that this proposal would improve things. Probably not, given the significant reduction in the football/games area. A landscaped area at the Council yard in no way compensates for the loss of one of the football pitches."*

*"I feel strongly that this will have an adverse effect on the wraparound childcare currently offered by Squids at the school. I cannot see the benefits of this."*

## Co-locating the library and community space

The second question in the online survey asked "Do you agree or disagree with co-locating the library and community spaces in this location?" 325 people responded to this question. 46% either strongly agreed or agreed and 37% either strongly disagreed or disagreed. 17% were either unsure or neither agreed or disagreed.



Respondents were given an opportunity to give reasons for their answer. 231 people provided reasons for their answers. The most frequently mentioned reasons for **agreeing or strongly agreeing** with co-locating the library and community spaces in this location was:

- The proposal would **provide better access to services and facilities**. This could be an opportunity to increase the library services and provide new community space.

The most frequently mentioned reasons for **disagreeing or strongly disagreeing** with co-locating the library and community spaces in this location was (in order):

- Concern regarding the existing level of **traffic and parking** in the area and a possible increase as a result of Queensferry Campus.
- The **proposal is not required**, and the library should remain in its current location.
- Concerns regarding the **loss of Burgess Park**.
- The proposal is in the **wrong location** and alternatives including new development sites should be considered.

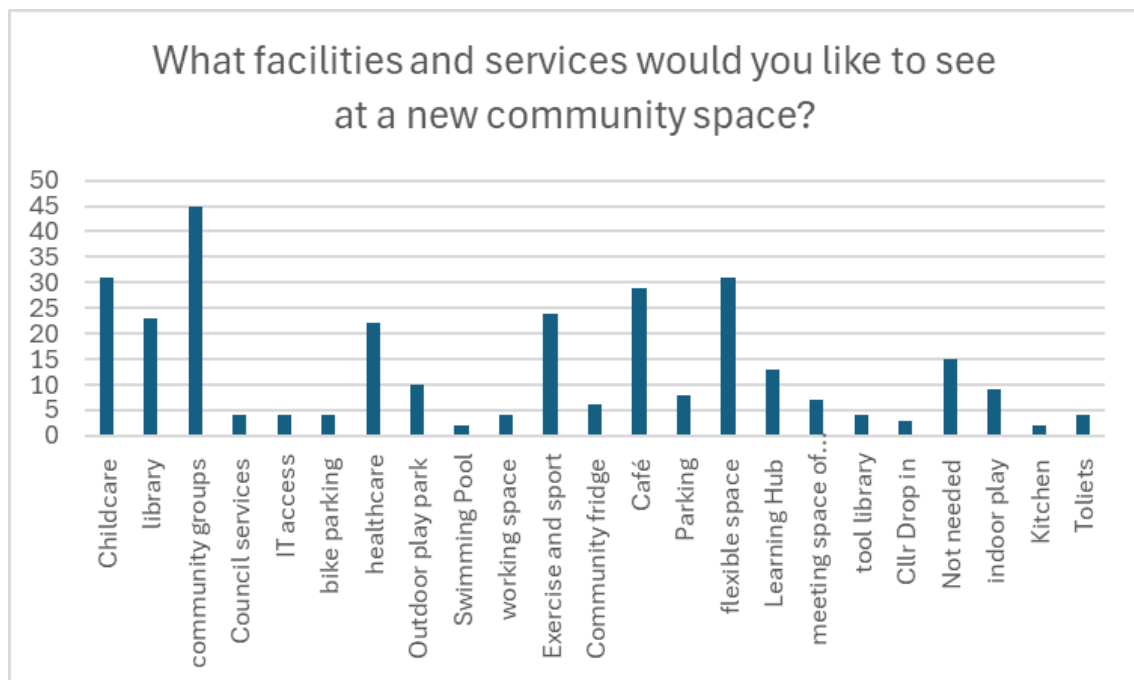
A common theme throughout the responses was a request for more information. This included but was not limited to how community access would be managed, the design and layout of the building, future use of existing library site and services that would be accommodated in the community space.

*“There is already a positive sense of community in South Queensferry, and this would be enhanced by co-locating facilities in one location. Doing so would create sites for activity like lifelong learning and intergenerational learning which benefit the whole community, promote individual flourishing for the common good.”*

*“I am not convinced that co-locating service is appropriate as the space available does not seem to be big enough. It also raises concerns for me about the disposal of the current library site. Vacating the current library site without establishing alternative community use would likely amount to a net loss of community space.”*

*“I support the reasoning for co-location of these two facilities and can see positives of having them combined both from an efficiency perspective but also user experience perspective. However, have reservation around co-location in this site due to the associated loss of sports pitch/green space due to relocation of nursery.”*

As a follow up respondents were asked “What facilities and services would you like to see at a new community hub?” 258 responses were received to this question. The graph below provides a breakdown of the services and facilities that were suggested in the answers.



The most common answers included - childcare and afterschool club, community groups and clubs, community café, sports and exercise and a library. Many respondents suggesting a large flexible space that could be used for community meetings, events or workshops.

It is important to note that many of the suggestions relating to community groups emphasised a need for intergenerational opportunities, highlighting a lack of clubs and groups for either young people or the elderly. There was also an emphasis on accessibility ensuring facilities met the needs of the whole community.

In relation to meeting space many respondents suggested different sizes and design of meeting rooms to meet the needs of different groups and be affordable and accessible to the whole community.

*“Facilities for sport, activities for different ages”*

*“We still need green space for the children to play, not just children from QPS but from anywhere in Queensferry.”*

*“The town would greatly benefit from another GP, dental practices that accommodate NHS patients, and additional supermarkets. A new community space is not necessary unless it includes these essential services.”*

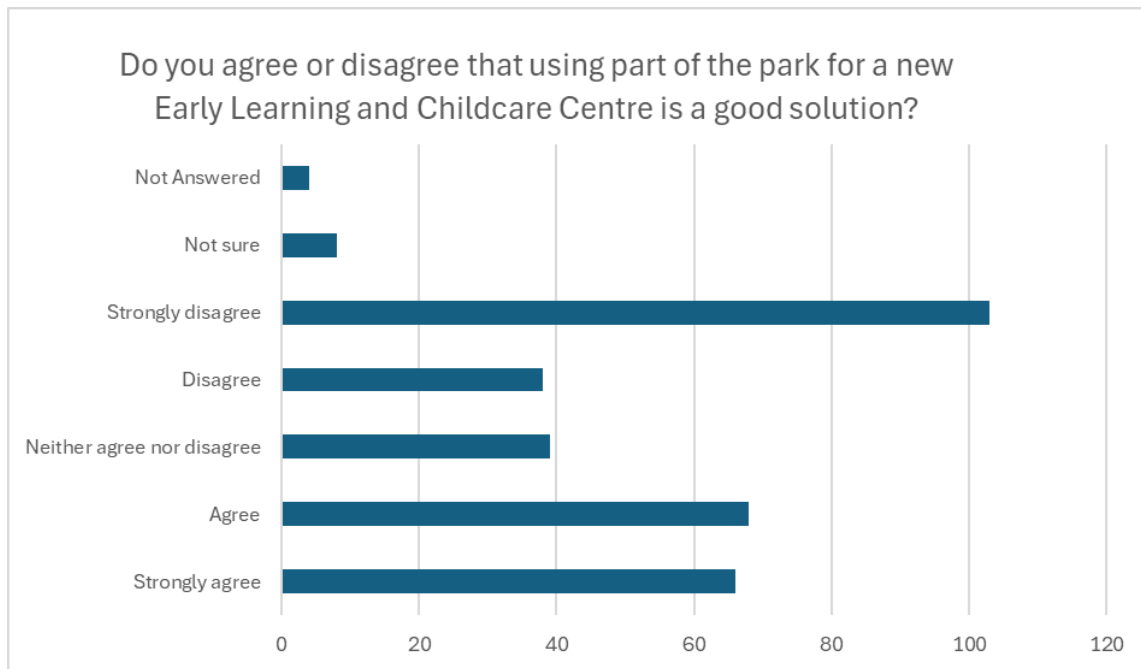
*“Community space for sports/library/luncheon club for elderly/art classes/space for youth club/youth activities”*

## **Locating a new Early Learning and Childcare Centre on Burgess Park.**

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The survey asked *“Do you agree or disagree that using part of the park for a new Early Learning and Childcare Centre is a good solution?”* 322 people responded to this question. 41% of respondents either strongly agreed or agreed with the question and 43% either strongly disagreed or disagreed. 14% neither agreed or disagreed or were unsure.





Respondents were given an opportunity to give reasons for their answer. 247 responses were received. The most frequently mentioned reasons for **agreeing or strongly agreeing** that using part of the park for a new Early Learning and Childcare Centre is a good solution were:

- The proposal would **improve access to facilities**, with many noting a need to improve access to childcare in Queensferry.
- The opportunities it provided to **improve Burgess Park**.

The most frequently mentioned reasons for **disagreeing or strongly disagreeing** that using part of the park for a new Early Learning and Childcare Centre is a good solution were:

- Concerns relating to **loss of park of Burgess Park** as an area of open space which is used for **informal recreation, school and club activities and community events**. Further to this, there were concerns raised regarding the gradual **loss of open space in Queensferry** over recent years and the impact that has had on the community.
- Existing issues relating to the **traffic levels and parking** in the area were highlighted again in response to this question. Several respondents concerned that the proposal would make the existing situation worse.
- The proposed **location** for the Early Learning and Childcare Centre was questioned with suggestions being made that it should be located either on the depot site or within the Builyeon Road development.
- **Ownership** of the land.
- A request for **more information** about the proposal.

*"This is yet another loss of green space in Queensferry. Burgess Park needs to be improved but reducing size by building an ELC is a negative thing. Queensferry lost open space when Dundas Park was developed with 3G pitches and eyesore high fencing."*

*"A new facility for this is needed and this would offer more outdoor space for children. However, need to ensure that enough outdoor space is available for community use eg children's football clubs, as there aren't many alternative parks to use for this purpose in Queensferry."*

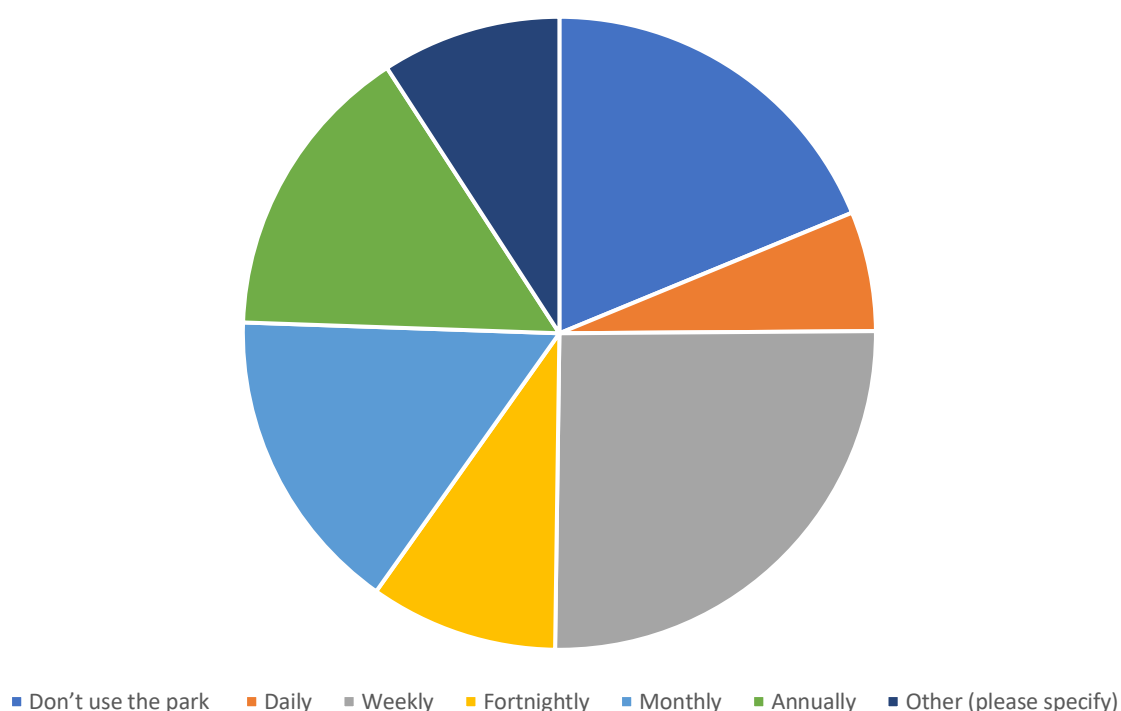
*"The facilities are needed for numbers and they should be kept together. Any loss from building on the current layout of Burgess Park is negated by more park space at the current road depot area."*

## Burgess Park

The next questions in the survey sought to understand if the local community used Burgess Park and if so, how the park was used. Firstly, the survey asked *"Do you use Burgess Park?"* 325 people responded to this question. 56% answered yes, they did use the park and 43% stated that they didn't use Burgess Park.

Respondents that do use the park were then asked *"How often do you access Burgess park?"* 173 people responded to this question. Results were spread relatively evenly between daily, fortnightly, monthly and annually with majority, 18%, visiting weekly.

How often do you use Burgess Park

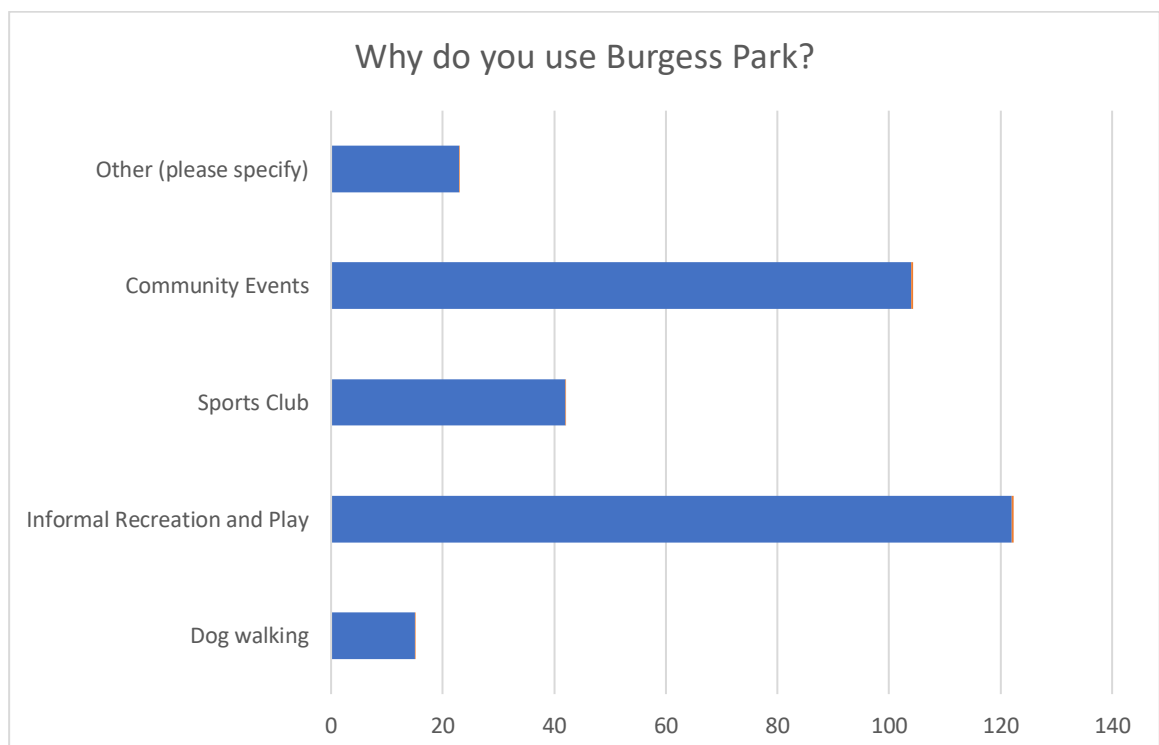


There was an option to select 'Other'. 41 people selected this option and gave responses that included:

- Ad hoc visits
- Occasionally for community events or meet family.
- Visits vary depending on events and school activities.
- Enjoy the space being open.
- School sports
- When family visit the area
- More use during school holidays

To gain a better understanding of how Burgess Park is used the survey asked respondents "*Why do you use Burgess Park?*". 179 people responded to this question with some offering more than one reason. The most common reason for visiting was informal recreation and play (37%) followed by community events (32%). 7% of respondents selected 'Other' reason. Some of the other reasons provided included:

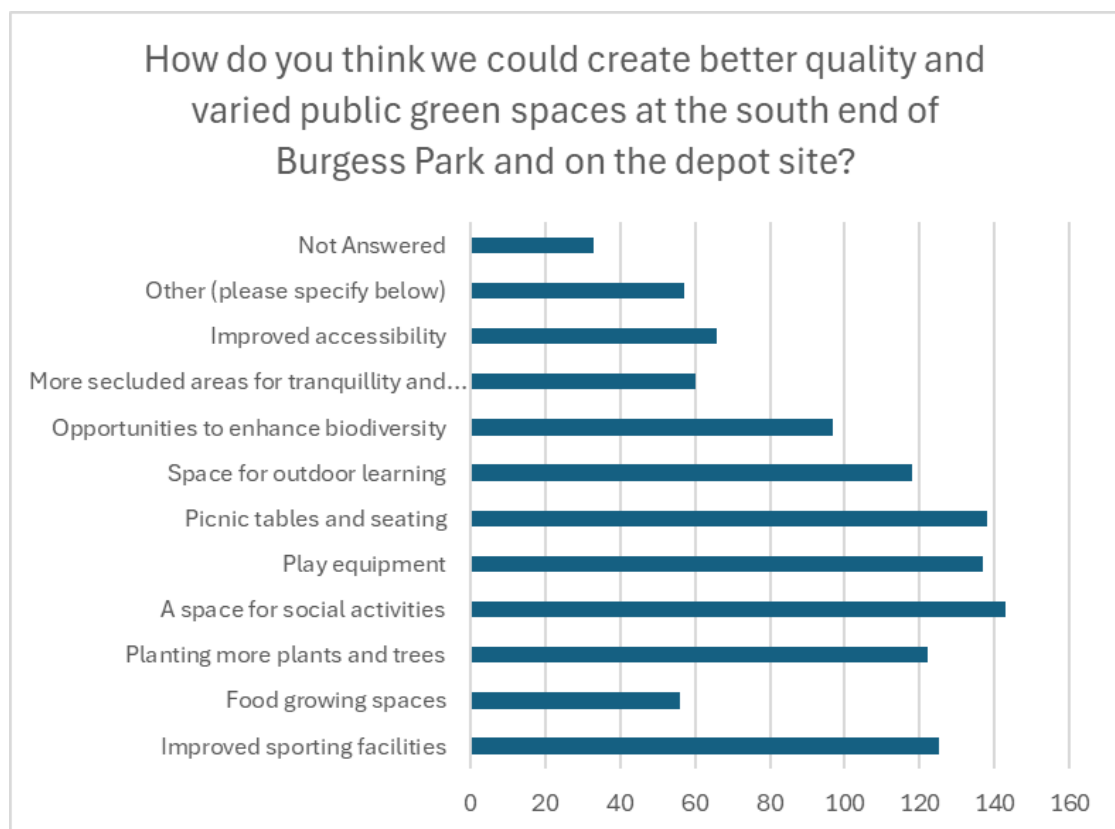
- Community events and sports clubs/training.
- Sports Day and school events
- Watching football matches
- Play
- Walking



Several people used their response to the question “Why do you use Burgess Park?” to highlight that the park should not be used for dog walking and the importance of the green space to the community.

The survey then asked respondents “*Who do you visit the park with?*” 181 people responded to this question. Most people stated they visited with family (46%) or friends (25%) with the remaining respondents either stating alone, or with pets. There was an option to select other, 3% of respondents chose this option noting several reasons including visiting the park with sports clubs or a youth group.

The Queensferry campus vision includes enhancing greenspace and re-developing the Road Depot on adjacent land to become open space. Respondents were asked “*How do you think we could create better quality and varied public green spaces at the south end of Burgess Park and on the depot site?*” 293 people responded to this question with most offering multiple answers.



As illustrated in the above graph the most popular option was a space for social activities (suggested by 44% of respondents) followed closely by picnic tables and play equipment (suggested by 42% of respondents). Improved sporting facilities, planting, space for outdoor learning and opportunities for biodiversity were all suggested by 30% or more respondents.

There was an option to select 'Other'. 122 people selected this option. 'Other' options suggested for the space included: improved outdoor play opportunities for all ages with an emphasis on natural materials, an outdoor gym, bike storage, bins, toilets and better lighting. It was suggested that the space be open and flexible to

accommodate different uses. There were also suggestions to include accessible access and active travel routes through the site. Additional sports facilities were suggested including basketball courts and a skate park.

However, the majority of respondents selecting 'Other' used this space to reiterate that they did not support any development on Burgess Parks. Reasons included loss of sports space, and the proposed greenspace on the depot site being constrained by the water course of not being big enough. Other concerns raised included the loss of the depot building, the impact the campus will have on traffic and the need for additional parking. Four people suggested that the Early Learning and Childcare Centre could be built on the depot site.

*"I don't agree with making any changes to the park."*

*"I can't see how you'll be able to make good use of it to be honest. It is so close to busy roads and the burn it's unlikely to be safe"*

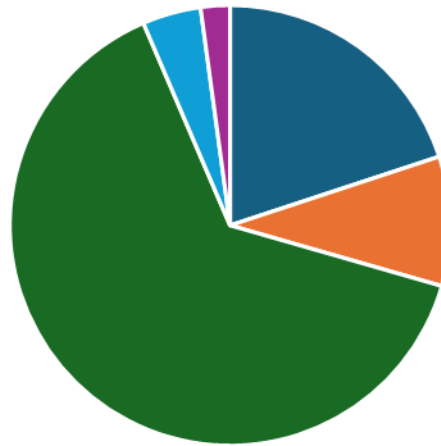
*"The depot already has electricity, water and sewage - if the EYC has to leave existing premises, why can the depot not be used for EYC? Where will the depot, its facilities and staff be moved to? Will workers have further to travel, further impacting the environment?"*

## **Active Travel and Public Transport**

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The survey asked, *"How likely is it that the proposals set out in our vision would encourage you to walk, wheel, cycle or use public transport to access public services in Queensferry?"* 319 people responded to this question. The majority, 64%, stated that it would make no difference at all. 20% stated that they would be more likely to walk, wheel, cycle or take public transport and 10% said they would be less likely.

How likely is it that the proposals set out in our vision would encourage you to walk, wheel, cycle or use public transport to access public services in Queensferry?



■ More likely ■ Less likely ■ No Difference ■ Unsure ■ Not Answered

Respondents were given an opportunity to give reasons for their answer. 223 responses were received to this question. Of the people that responded the majority, stated that they already walked, wheeled, cycled or used public transport when visiting the site or moving around Queensferry.

The second most cited reason for the answer to the question was that the proposal could increase or impact the traffic and parking levels both on Burgess Road and the surrounding streets. Reasons for expecting traffic levels to increase included, the location increasing the need to drive, lack of parking, size of catchment areas, need for improvements to traffic management and lack of consideration for people with disabilities.

Regarding active travel some respondents noted that for various reasons Queensferry was not suitable or safe for cycling, and felt that the increased traffic would make walking, wheeling and cycling less safe. Some noted that any new facilities should include improved cycling and walking infrastructure including cycle lanes and secure parking.

It was noted in some responses that there is an under provision or need to improve public transport to and within Queensferry. Concern was also raised regarding the length of time it takes to deliver active travel infrastructure.

*“There is no mention in the proposal of plans to improve transport or parking on the already congested main road, which also serves as a bus route. The road frequently sees illegal parking on double yellow lines during school drop-off and pick-up times, and this problem is only likely to worsen by centralising onto a single campus.”*

*“I already cycle a lot but find central South Queensferry still has room to improve, with more cycle lanes, signage for cars, and general cycle safety features needed.”*

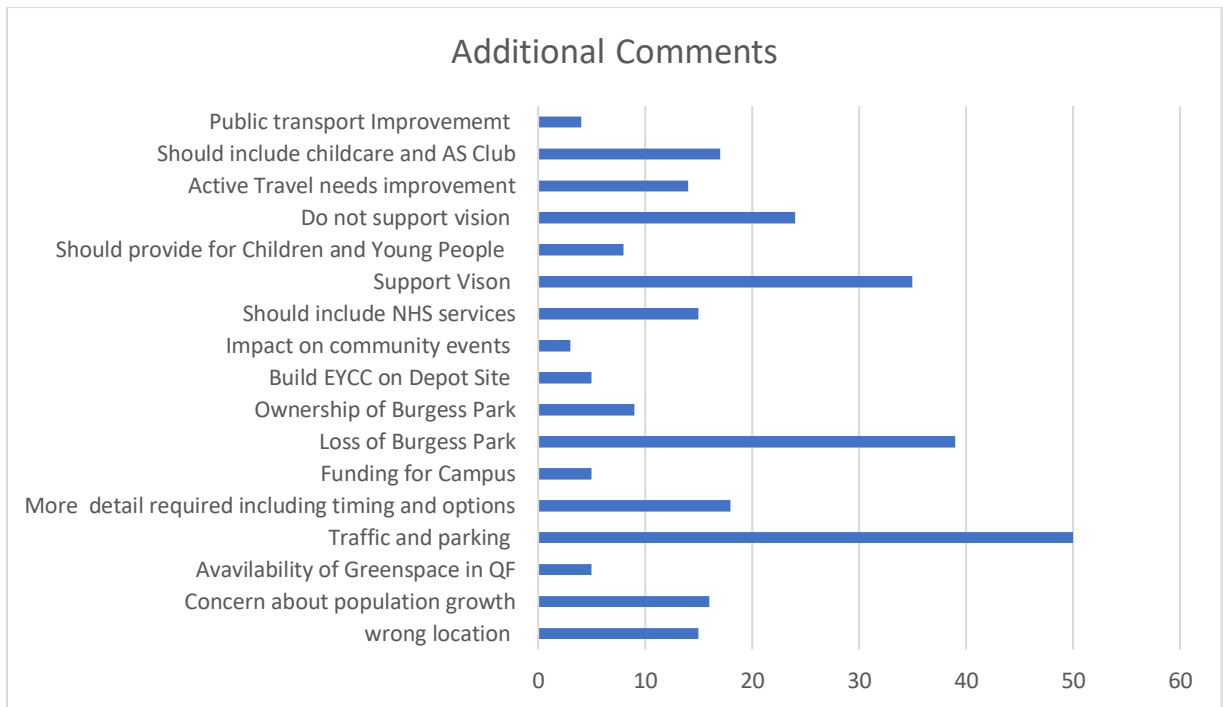
*“Without other complementary infrastructure or traffic management measures there remains high volumes of passing traffic in the town and it would be unlikely to change particularly with a larger early years facility.”*

## **Any additional comments**

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The final question relating to the vision for Queensferry Campus was *“Is there anything else you would like to say about the vision?”* This was an opportunity for respondents to share additional comments or suggestions. A total of 223 people responded to this question. The most frequently given responses included:

- Concerns regarding existing **traffic and parking** in the area and how the Queensferry Campus could worsen the situation.
- **Loss of Burgess Park** and the impact that would have on the community.
- Comments of **support for the vision**.
- Comments expressing opposition to the vision
- The **need for childcare and afterschool clubs** in the area.
- A request for **more information** about the proposals including costing, alternative options and timing.
- **Population growth in Queensferry** and the impact that it has had on access to services.
- **Lack of NHS facilities** and services in Queensferry.
- The proposal is in the **wrong location**.



*"Adding a community campus is a good idea in principle and it would benefit Queensferry however removing green space used by both the primary school and the community should not be allowed. With the amount of house building going on it should be built on the site of one of the new developments where roads are not so congested at peak times."*

*"The vision is good. The plan to use Burgess Park is not. Burgess Park is a community park that I understand was deeded to the people of South Queensferry. It is a much used open green space and is the site of many activities during Ferry Fair week."*

*"Seeing this vision is a breath of fresh air for young families in the area, particularly given the amount of new homes coming to the area."*

*"Build the nursery on the site of the depot and leave Burgess Park for the community to use."*

*"Not the right vision. We need a GP surgery more desperately."*

*"Anything to offer facilities and opportunities to the community is a good thing, and also to encourage active travel and access to trees, gardens and nature. I hope this can go ahead as it is much needed."*

*"I understand there is a focus on children however please remember that there are older people who also need support. It's not all about young families"*



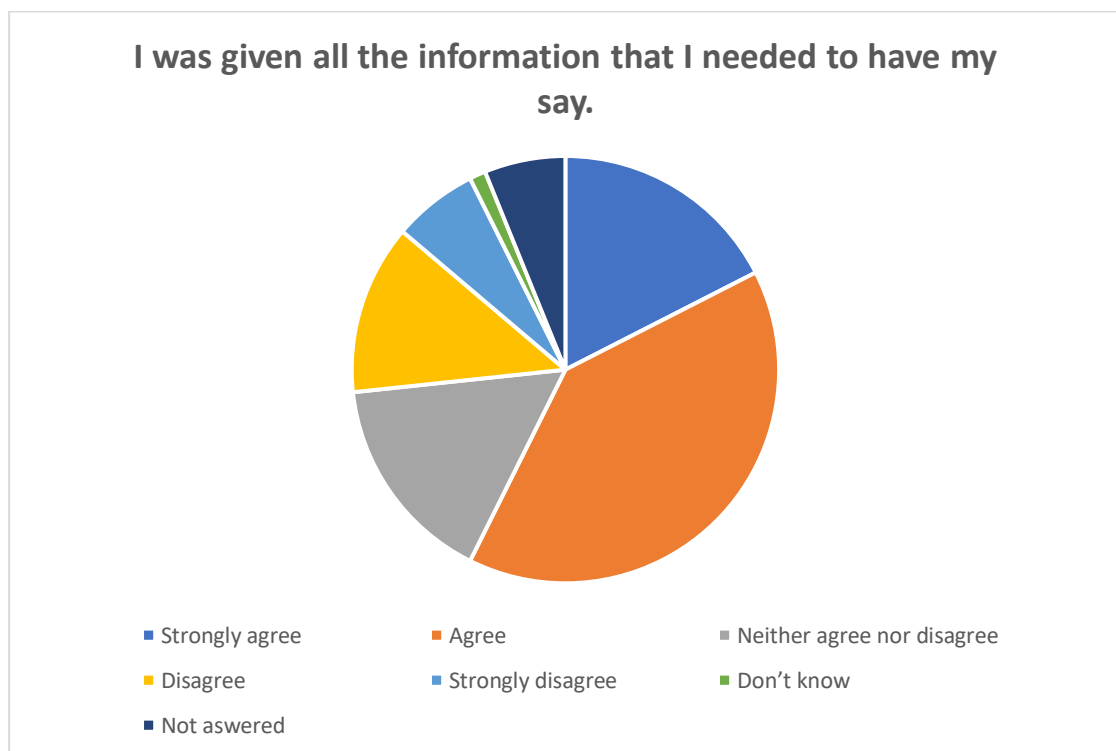
## Engagement Feedback

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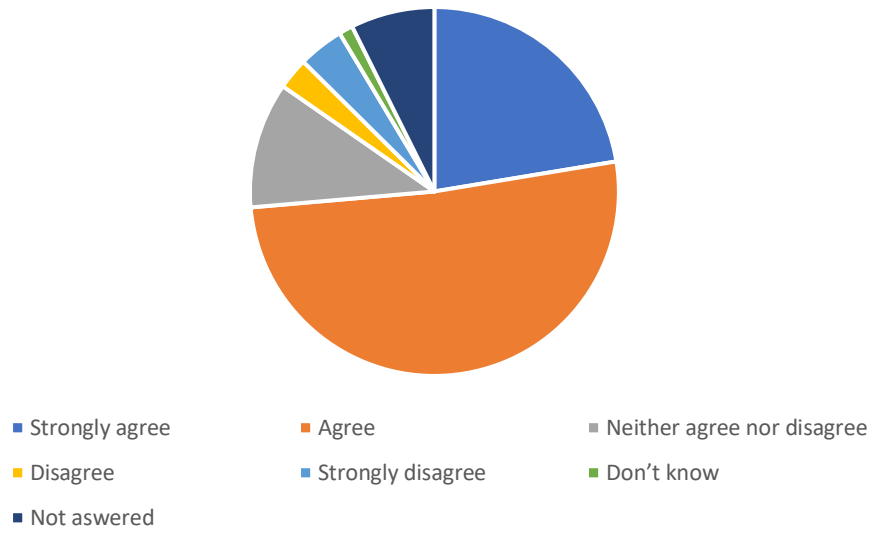
Respondents were asked about their experience of filling in the online survey. This information will help design future engagement activities.

People completing the survey were asked how much they agreed or disagreed with a series of statements relating to the survey design.

Most responses either strongly agreed or agreed that the engagement exercise was clear and easy to understand; that respondents were given the opportunity to have their say; and, that sufficient information was provided. However, it is noted that several respondents did comment that they would like more information about various aspects of the proposal.



### I was given the opportunity to have my say



### This activity was clear and easy to understand

