

Welcome to the fourth newsletter for residents in the Moredun high rises and maisonettes.

In this edition we'll update you on where to get support if you're struggling with energy bills, improvements to smoke controls in the high-rise flats, plans to install CCTV and work on improving outdoor public spaces in the area.

Keep up-to-date online

We've created a web page to keep you up-to-date with the planned improvements in Moredun. Please check it regularly as it has important information about what's happening and how it affects you www.edinburgh.gov.uk/improvingneighbourhoods



Rent and energy advice

We know that the covid pandemic and increasing energy costs has made it difficult for many people to manage rising household costs. However, it's very important to keep paying your council rent. If you get behind with your payments it can become harder and harder to catch up. If you're one of our tenants, and you're worried about paying your rent, please get in touch as soon as possible as we can help. You may also be able to get financial help from benefits or grants depending on your household circumstances. Find more information on our website www.edinburgh.gov.uk/benefits-grants or contact your housing officer.

You can also get free energy saving advice on how to save money on your bills, support with fuel debt and help to find out if you're eligible for any grants or funding for energy efficiency home improvements.

If you're a Council tenant contact the Energy Advice Service for free by phoning 0800 870 8800, emailing warmth@changeworks.org.uk or visiting www.changeworks.org.uk

If you're a homeowner or private renter, you can contact Home Energy Scotland for free advice on 0808 808 2282 or visit www.homeenergyscotland.org

Improving smoke controls

We've started replacing the smoke control vents (AOVs) in Marytree House and Moredun House which is going well. We'll start soon at Little France House, working on one block at a time until all six buildings are completed. The vents will make your home safer by dispersing smoke in stairwells and corridors if there is a fire.

We'll write to you before we start working in your block and the company carrying out the work, John G MacIntosh Ltd, will set up information boards to keep you updated on progress.

Keeping you safe with CCTV



We want to make your home as safe and secure as possible, so we're planning to put CCTV cameras in the lobbies and stairwells of all six high-rise blocks. We also hope they will reduce the risk of people vandalising the new smoke controls.

We hope to have all the cameras in by 31 March 2023.

Window draughts

Some residents have been in touch with concerns about draughts caused by their windows. We've tested windows in a sample of properties and the results have confirmed that their air tightness meets regulations and performs well given their age. However, we're planning to trial some short-term improvements, such as replacing window seals in some properties, to see if this will help reduce draughts and make homes more comfortable.



Our longer-term plans include looking into replacement windows for flats that need them and we're already replacing windows in the stairs as part of the smoke control (AOV) works.

Outdoor spaces for everyone

You may remember from our last newsletter that we're planning to improve the outdoor spaces around the multi-storey blocks. We've been working with residents on plans to resurface paths around the blocks, improve access to steps, plant fruit trees and put in planting beds and secure bike sheds. We'll also be improving the two community growing areas.

The steering group for the community greenspace to the rear of the blocks has appointed an artist that will work with the community and a landscape architect to develop designs. We hope to start work on these projects in July.

Tell us if your home needs a repair



We're here to help and want to fix repair issues as quickly as possible. Get in touch with us to arrange a repairs appointment.

The quickest and easiest way is to report the repair on our website www.edinburgh.gov.uk/councilhouserepairs but you can also contact us by email at RepairsDirect@edinburgh.gov.uk or by phone on 0131 200 2345.

Get in touch

If you have any questions or issues about your tenancy, please contact your local housing officer:

Castleview House and Little France House

Maryann Stanton • Email: maryann.stanton@edinburgh.gov.uk • Tel no. 0131 529 7873

Marytree House and Moredun House

Stephen Belal • Email: stephen.belal@edinburgh.gov.uk • Tel no. 0131 529 5180

Moncrieffe House and Forteviot House

Margaret McBride • Email: margaret.mcbride@edinburgh.gov.uk • Tel no. 0131 529 5118



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