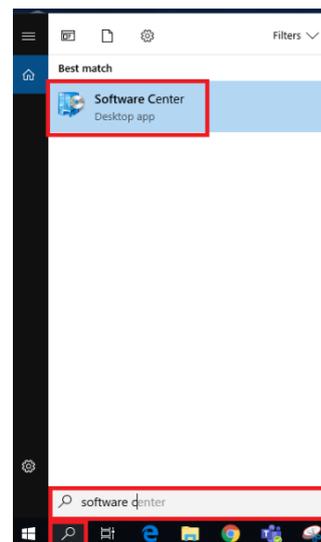


# Windows 10 upgrade: installation instructions learning and teaching network

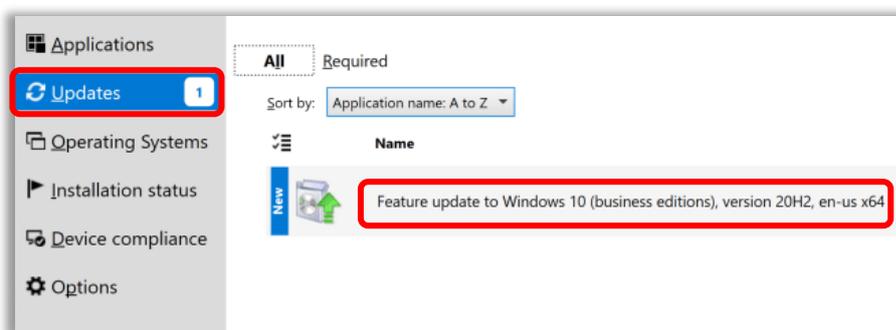
These instructions will help you, if you are on the learning and teaching network, to install the Windows 10 upgrade on your computer. Please also read the supporting information on <http://www.edinburgh.gov.uk/Windows10upgrade>

Before you begin, save and close all your documents and applications.

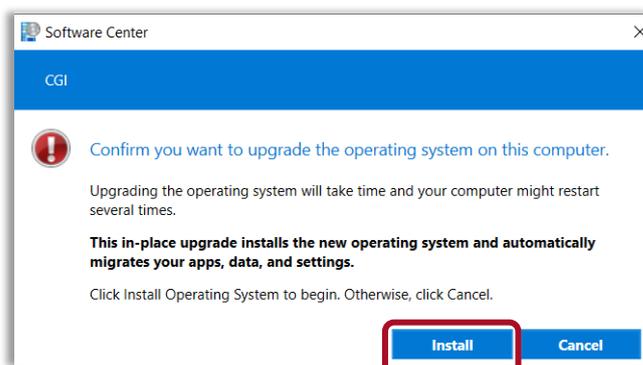
1. Click in the search field on the task bar at the bottom of your screen and type **Software Centre**



2. Click on **Software centre**
3. Click on **Updates tab**
4. Click on **Upgrade to Windows 10 v20H2**
5. If the upgrade doesn't appear in this window, please contact the CGI Service Desk on 0800 085 7232 to discuss



6. The installation window will appear. Wait 30 seconds and then click on **Install**
7. **The installation will progress.** The upgrade time varies depending on your computer and your connection. The upgrade should take about three hours. You'll not be able to use your computer during this time. We recommend you start the installation at the end of the day and let it run during the evening. However, if this isn't possible review with your line manager on a suitable time for you to be offline. Once it's complete the machine will reboot. When your computer restarts the first time after the upgrade it'll take up to half an hour to complete the installation.



If you want to double-check that this upgrade has **completed successfully**:

8. Click in the search field on the task bar and type **System Information**
9. Click on **System Information**
10. In the right-hand window, you should see Version
11. The build will show **19042** if this has completed successfully