

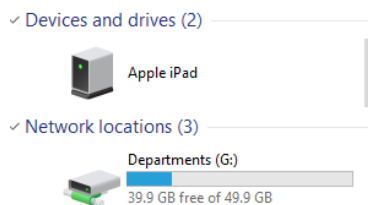
Guide to back up of photos from AirWatch iPad/iPhone to OneDrive

This guide will guide you through saving photos and videos on your AirWatch mobile device to your Council OneDrive storage. These can then be picked up on the OneDrive app when your device has been migrated to Intune (business-related data only).

You will then be able to use OneDrive as your main storage for photos and other business content in future.

Step 1

- Connect your iPad/iPhone to your work computer via the Apple charging cable
- Unlock your mobile device and when message appears on the device asking to trust this computer – click ‘Trust’. You may also see the message ‘This computer will have access to you iPhone’ if you do - click ‘Allow’
- Via your work computer – open a file explorer window and navigate to the ‘This PC’ (area that shows the G Drive location)

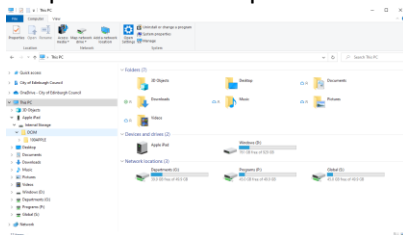


- Then open the Apple iPhone/iPad icon then move through the options of [Internal Storage](#) > [DCIM](#) > [100APPLE](#)

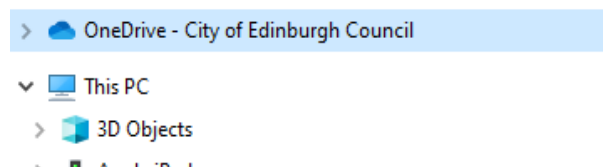
> This PC > Apple iPad > Internal Storage > DCIM > 100APPLE

Step 2

- Open a 2nd File Explorer window open via PC start menu

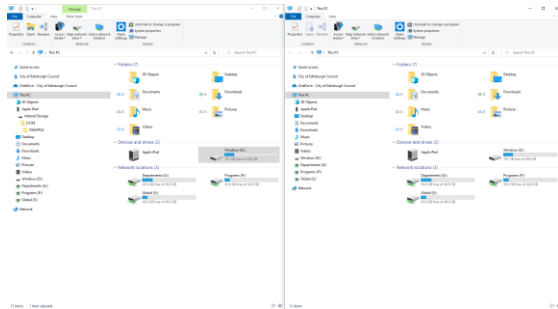


- Open the link to your OneDrive on the pc (File Explorer Window – left hand side)



- Right click the ‘[OneDrive – City of Edinburgh Council](#)’ link – Select ‘New’ and then ‘Folder and name the Folder ‘iPad’ or ‘iPhone Photos’

On the pc can you move both windows so that they show side by side



Step 3

Select all of the photos and videos from the Apple device window and drag and drop over to the OneDrive 'iPad' or 'iPhone' window (the newly created folder you just created in the OneDrive window)

Once you have moved all of the photos and videos over - disconnect the device from computer via the cable.

Now check the newly created folder in OneDrive to make sure the photos and videos match up to what's on the device you just backed them up from where the file numbers should now match up.

Once done – all of your photos from this device will now be backed up to your OneDrive cloud storage and will be available to pick up in the OneDrive app when your device has been migrated.

Repeat process for any other work devices (iPad/iPhone) that you have.