# The Edinburgh Partnership Progress Report June 2017



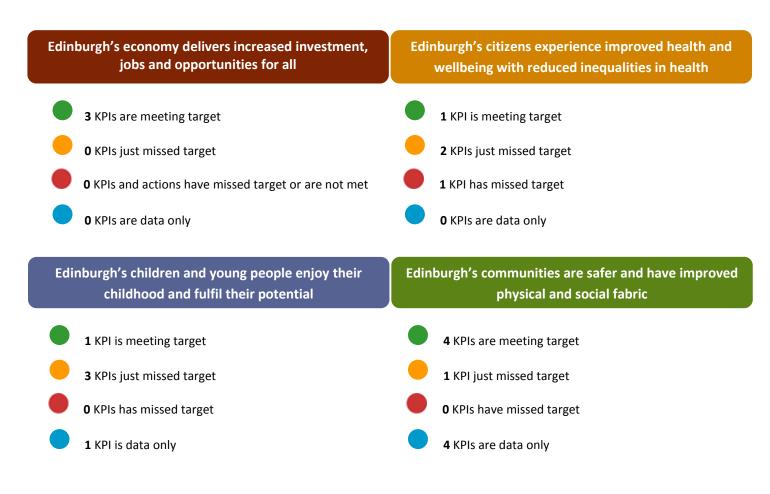
#### The Edinburgh Partnership Progress Report – June 2017

Welcome to the Edinburgh Partnership final progress report which provides an update on how the partnership is performing against Key Performance Indicators set out in the Edinburgh Partnership Community Plan 2015-18. This report provides an update on measures since December 2016 report.

The report also updates on progress of actions and milestones reached on the four partnership outcomes as follows:

- · Edinburgh's economy delivers increased investment, jobs and opportunities for all
- . Edinburgh's citizens experience improved health and wellbeing with reduced inequalities in health
- Edinburgh's children and young people enjoy their childhood and fulfil their potential
- Edinburgh's communities are safer and have improved physical and social fabric

The table below shows a high level overall performance for each of the outcomes. Progress of actions and measurement of performance is described using a RAG (Red, Amber & Green) status and full details are outlined in the appendix to this report.



#### **Key Findings**

The following is an overview of the high level findings during this period across each of the four partnership outcomes:

#### Edinburgh's economy delivers increased investment, jobs and opportunities for all

Edinburgh's labour market continues to perform better than Scotland as a whole on key employment measures. While the overall trend is improving, data does not fully reflect the labour market for low income households, many of which will be underemployed on zero hours contracts and low wages.

#### Edinburgh's citizens experience improved health and wellbeing with reduced inequalities in health

In terms of Health and Social Care, discharge delays continue to pose a major challenge. A comprehensive programme of actions to address delayed discharge for Edinburgh residents has been underway. A Flow Board has been working for a year, reporting to the Edinburgh Integration Joint Board, to oversee work to address these challenges. Progress was reviewed at the Board's March 2017 meeting, where it was agreed that the focus of the programme is reset to address a small set of priorities which were finalised at the Programme Board's meeting on 24 April. As part of this work, a quality improvement methodology is being implemented by a subgroup of analysts from NHS Lothian, the Council's Strategy and Insight Service, ISD, and senior managers from the Health and Social Care Partnership and NHS Lothian. The group is developing a whole system overview of activity and performance which will enable identification of areas to target for improvement. Weekly meetings with locality managers are underway to discuss progress and challenges in addressing delayed discharge.

Further to that the balance of care indicator has been revised to take into account changes in way that care is provided, mainly through reablement. This change was done to maximise the use of community capacity and to target reablement services to ensure that maximum benefit is afforded to the individuals who can achieve most benefit from targeted goal setting and reabling approaches. Activities to shift the balance of care, to achieve the right care in the right place at the right time, are underpinned by the strategic plan.

#### Edinburgh's children and young people enjoy their childhood and fulfil their potential

Through the various elements of the Looked After Children transformation programme and the focus on the Balance of Care there has been measurable progress against targets. The increase in the number of LAC has been halted with a reduction seen in the number since September 2016.

School leavers destination shows sustained improvement since 2010. A key aspect has been improved partnership working with schools to raise awareness of college courses with events organised for Head Teachers, Guidance Teachers, DHTs. Edinburgh College has guaranteed a place to every school leaver who applied to college for academic session 16/17.

#### Edinburgh's communities are safer and have improved physical and social fabric

Finally, the rate for of recorded violent crimes and offences per 10,000 population and number of dwelling fires shows a positive reduction. Decline in figures in respect of recorded crimes of violence (per 10,000 population) is being achieved through engagement with partners and intelligence led Policing. While Our Home Fire Safety Visit (HFSV) programme continues to be a success in reducing the number of accidental dwelling fires.

The Council and its housing association partners have agreed an ambitious plan to commit direct investment of £2 billion to deliver 16,000 new affordable and low cost homes over the next 10 years. This is an unprecedented commitment to tackle the acute shortage of affordable and low cost homes in the city.

#### **Contact details**

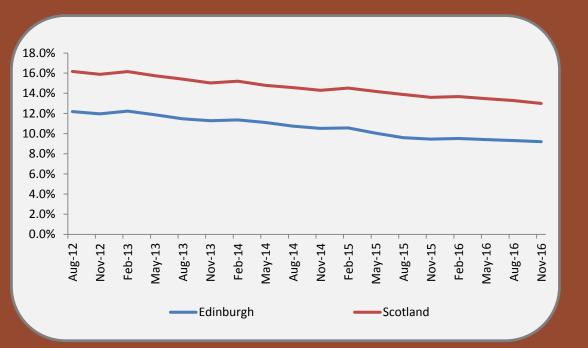
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### Edinburgh's economy delivers increased investment, jobs and opportunities for all Reducing unemployment & tackling low pay

**Summary:** The overall trend is improving but data does not fully reflect the labour market for low income households, many of which will be underemployed on zero hours contracts and low wages. The Responsible Business campaign continues, involving the Chamber of Commerce and Business Gateway to improve understanding of "fair work" practices and business benefits of looking after employees; signing up to the principles of the Scottish Business Pledge. Edinburgh has the second highest share of businesses that sign up to the Scottish Business Pledge at 13.8% or (150 businesses). This is second to only Glasgow at 17% or (185 businesses).

#### Benefits Claimant Rate – All Working Age Adults



DWP benefits data includes claimants of disability related, income support and other benefits, as well as job seekers.

The number of working age DWP benefits claimants in Edinburgh was 31,880 (9.2% of all working age adults) in the quarter to November 2016. This was down from 32,910 (9.5%) during the same period in 2015.

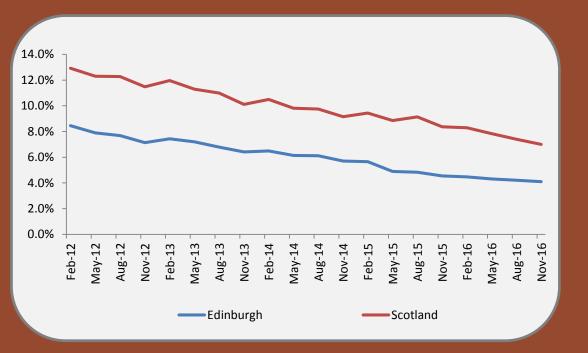
#### Edinburgh's economy delivers increased investment, jobs and opportunities for all

Reducing unemployment & tackling low pay

**Summary:** Jobseekers rates for 16-24 are also lower and largely achieved through increased intervention through Edinburgh Guarantee and Developing Young Workforce which has invested in SME engagement to develop opportunities for school based pupils.

The Edinburgh Guarantee Partnership aims to improve the number of school leavers making a sustained transition from school to work or learning to help prevent worklessness and poverty. Since April 2016 Edinburgh Guarantee employer engagement work has supported 2,143 into jobs

#### Benefits Claimant Rate – Aged 16-24



DWP benefits data includes claimants of disability related, income support and other benefits, as well as job seekers. The number of claimants aged 16-24 in receipt of DWP benefits dropped to 2,700 (4.1% of that aged group) in the quarter to November 2016 down from 3,060 (4.5%) during the same period in 2015.

### Edinburgh's economy delivers increased investment, jobs and opportunities for all

Reducing unemployment & tackling low pay

**Summary:** While improving and leading as an employer having just achieved accreditation as a Living Wage Employer, more needs to be achieved to develop "inclusive economic growth". Employees want a decent hourly rate, job security, paid holidays and sick leave, a safe working environment, supportive line manager and flexibility. The latter is critical for parents and those employees who have care responsibilities.

Earnings of bottom 25 percentile of Edinburgh residents in employment (full and p/t)



Low wage earnings is defined as a average gross weekly salary of the 25-percentile. This means that a quarter of the living in Edinburgh and working full time earn less than £413 per week in 2016. This is slightly more than in 2015 meaning that the gap between low and median wages has narrowed.

In real terms, average value low wage earnings in Edinburgh have increased from £395 in 2012 to £413 in 2016, whereas the average middle pay decreased, in real terms, from £565 to £560 over the same period.

### Edinburgh's economy delivers increased investment, jobs and opportunities for all

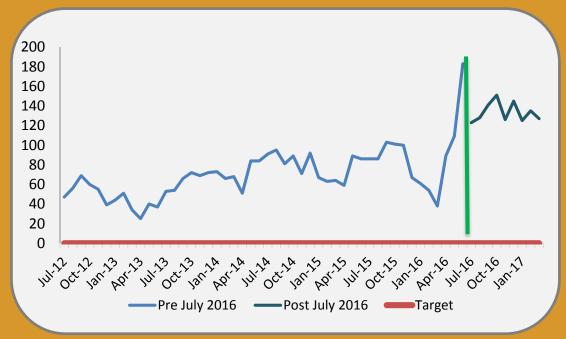
Reducing unemployment & tackling low pay

Commitment to Action	Comment	Status
The establishment of a Corporate Social Responsibility (CSR) framework to make it easier for employers to engage in CSR activities	The Chamber of Commerce, following an agreed action plan, is working to promote responsible business. Actions include events, PR and an award.	
To provide a range of programmes and interventions to increase and improve youth employability across the city	The Edinburgh Guarantee Partnership aims to improve the number of school leavers making a sustained transition from school to work or learning to help prevent worklessness and poverty.	
Identify opportunities for business involvement in school-based activity	Actions have been established for the Developing Young Workforce Project. This is a regional version of the Edinburgh Guarantee approach.	
Establish Edinburgh as Scotland's Living Wage City	City of Edinburgh Council received accreditation as a Living Wage employer in October 2016.	
To provide a range of community-based adult literacy and numeracy programmes across the city	The range of Community Learning Development provision in Community Based Adult Learning is delivered through local teams. The Adult Education Programme is managed centrally from South Bridge Resource Centre and delivered in venues across the city.	•
To provide a range of English to Speakers of Other Languages (ESOL) programmes across the city	English to Speakers of Other Languages (ESOL) work with Syrian Refugees (CLD, Edinburgh College and The Welcoming) is recognised as sector leading.	

Shifting the balance of care

**Summary:** Delayed discharge: the Patient Flow Board oversees the range of work streams which have been set up to reduce delayed discharges. A self assessment of the current approach to managing hospital flow has been undertaken using national guidance on best practice. Actions arising from this assessment have been incorporated into the work streams. These include: addressing delays within the hospital pathway, admission avoidance, rehabilitation and recovery, implementing the new care at home contract and the Multi-Agency Triage Teams to provide rapid response to support people who are at immediate risk of hospital admission.

Number of people waiting more than two weeks for discharge to an appropriate setting



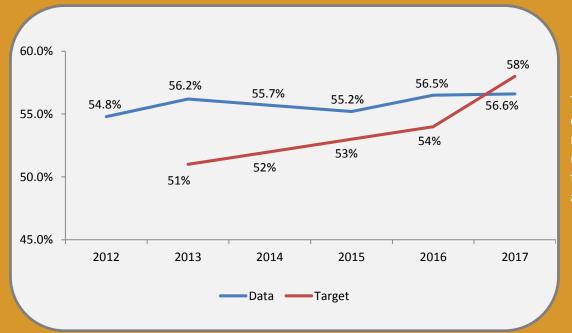
Note that, since July 2016, this definitions underpinning this measure have changed, so the figures since then are not comparable with those before. The total delayed for longer than two weeks at the March 2017 census was 127.

Patient flow is being addressed through a programme of actions which are being overseen by the Patient Flow Programme Board.

Shifting the balance of care

**Summary:** Balance of care: a comprehensive review of capacity and demand within the older people's care system is underway and this will inform actions for supporting further shifts in the balance of care towards community settings. The model of reablement has been changed to maximise the use of community capacity. The approach is to target reablement services to ensure that maximum benefit is afforded to the individuals who can achieve most benefit from targeted goal setting and reabling approaches. This differs from the previous approach which was targeted at all discharges from hospital. The target in the reduction in support needed of 45% has been exceeded, with a level over the first ten months of 55% (people who started since June and finished before the end of March 2017), compared with 37% over the previous 12 months.

The number of adults (18+) receiving personal care at home or direct payments for personal care, as a percentage of the total number of adults needing care.



This measure has been revised to take into account changes in way that care is provided, mainly through reablement. The measure is now the number of adults (18+) receiving personal care at home or direct payments for personal care, as a percentage of the total number of adults needing care.

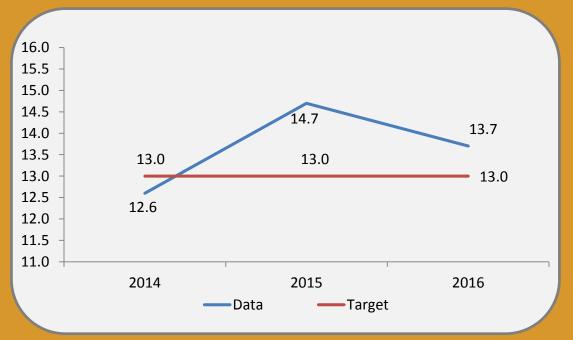
Shifting the balance of care

Commitment to Action	Comment	Status
Addressing delays within the hospital pathway	A Flow Board has been established to oversee a programme of work to reduce the number of delayed discharges to 50 by December 2017. A Multi Agency Triage (MATT) function has been established as part of the new locality structure which focuses on admission avoidance and timely discharge. The number of delays is showing a downward trend from 201 at the October 2016 census to 176 for the March 2017 census.	
Rehabilitation and recovery	Changed approach to the use of reablement services to ensure maximum benefit is afforded to the individuals who can achieve most benefit from targeted goal setting and reabling approaches. This differs from the previous approach which was targeted at all discharges from hospital. Target is 45% reduction. For all those who started after June 2016 and finished Reablement before the end of April 2017, a 52% reduction in the hours of care required has been achieved. This compares with 37% in the year running up to the change in criteria.	
Implement the new Care at Home contract to support providers to maintain business continuity and provide a more flexible and responsive service	The care at home contract was implemented in autumn 2016 and work is ongoing with providers to increase market capacity.	

Reducing alcohol and drug misuse

**Summary:** Development of courses to reduce alcohol related harm is underway. The associated framework on the reduction of alcohol related harm has been published and integrated into the work of the strategic partnerships.

Premise licences in force (off trade per 10,000 adult population)



#### Baseline data for March 2013/14:

- 1725 total licences
- 518 off sales

#### In 2014/15 there were:

- 1987 off licences
- 609 off sales

#### In 2015/16 there were:

- 2000 off licences
- 574 off sales

#### Source:

http://www.gov.scot/Topics/Statistics/Browse/Crime-Justice/PubLiquor

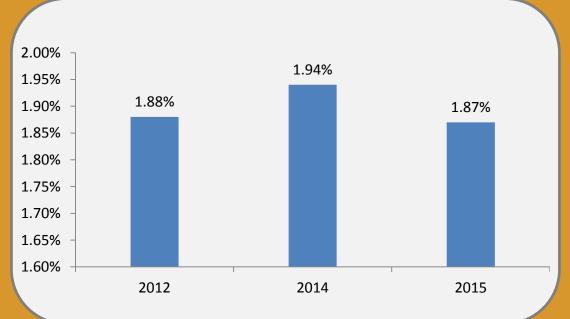
Reducing alcohol and drug misuse

Commitment to Action	Comment	Status
Redesign and secure delivery of a more recovery oriented system of care	This work is now completed.	•
Work with Neighbourhood Partnerships to improve local input into licensing decisions and community responses to alcohol related harm	Alcohol profiles developed to support the development of the Locality Improvement Plans.	•
Develop and implement a high level strategy to reduce alcohol related harm	Strategy will be presented to the Partnership Board in September 2017.	•

Reducing health inequalities

**Summary:** The Edinburgh Health and Social Care Strategic Plan sets out the strategic intentions of the Integration Joint Board (IJB) in terms of tackling inequalities including health inequalities, which is to work with community planning partners to agree the most effective way of using the resources available. The IJB has agreed to continue with the existing Health Inequalities Grants Programme for a further year. The Edinburgh Choose Life Steering Group on Suicide Prevention is working to raise awareness of suicide prevention across agencies by promoting a programme of suicide prevention training.

The ratio of premature mortality rates between the 15% 'most deprived' areas (per SIMD) and the Edinburgh average



Target is to reduce the gap.

The figure for 2015 is 1.87, which represents a reduction in the gap, in line with the objective to reduce inequality. The figure indicates that for every one premature death in Edinburgh there are 1.87 premature deaths in the areas of greatest multiple deprivation.

Reducing health inequalities

Commitment to Action	Comment	Status
Through its active travel forum and partners (e.g. NHS Lothian, Sustrans, etc), direct investment to bring about an uplift in active travel across Edinburgh's communities including in deprived areas	The council is continuing to follow the three strand approach: reducing the need to travel; encouraging use of alternatives to the car; and reducing emissions from motorised travel. To encourage use of alternatives to the car, the council is investing in cycling and walking infrastructure, to continually improve conditions for pedestrians and cyclists, as detailed in the Active Travel Action Plan. Recent achievements include: improving the National Cycle Network route 1 from Haymarket to Queensferry, a new NCN route 75 link from the Meadows to the Innocent Railway path and a new off-road cycleway from Gilmerton across the city bypass to Loanhead, Midlothian.	•
Continue with existing Health Inequalities Grant Programme for 2017/18 and determine priorities for use of resources from April 2018 onwards	Grants have been awarded for 2017/18 in line with agreed priorities.	•
Ensure that street design projects value the positive contribution from, and deliver, trees in the urban environment, to ensure positive well being, through the adoption of standards in the Council's street design guidance	The Street Design Guidance was created to ensure Edinburgh has a world-class network of vibrant, safe, attractive, effective and enjoyable streets. This includes guidance on introducing street trees and soft landscaping to conserve and enhance townscape character, to use as a traffic calming measure and to encourage walking and cycling.	•
Development of Mental Health Re-ablement Service. Wayfinder Partnership and Public Social Partnership will implement a graded support model which focuses on person centred choices, providing a safe and secure base for people and activities	Positive Steps Reablement Service is operational and the Wayfinder Partnership has implemented a grade support model.	•

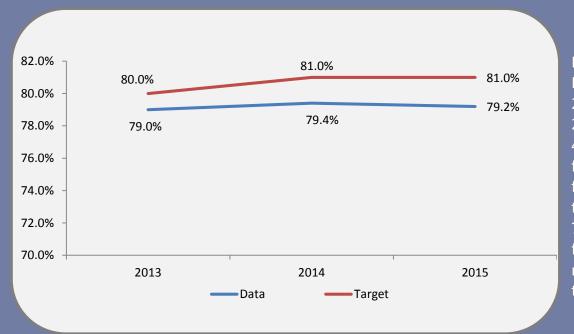
Reducing health inequalities

Commitment to Action	Comment	Status
Edinburgh Choose Life Steering Group Suicide prevention – implementation of multiagency commitments to develop services to support people suffering distress	The Choose Life programme continues with various workstreams to develop services and raise awareness of the suicide prevention strategy.	
To maximise the therapeutic impact of the new Royal Edinburgh Campus through a Public Social Partnership focusing on the impacts of external environment and arts to support people's' mental health and wellbeing	Mental Health and Wellbeing Public Social Partnership established to redesign wellbeing and preventative services. Services to be in place from November 2017.	•
Improving inpatient psychiatric care in fit for purpose environments	New Royal Edinburgh Building is due to open mid to late 2017.	

Improving early support

**Summary:** The 27-30 month review data has been shared with health visitor teams looking at uptake, documentation, outcomes and referral/support, resulting in areas for future work being identified. Family literacy work with parents in their children's early years continues to be recognised as a key element of the Integrated Literacy Strategy and Family Learning workers are engaging with groups of parents and carers to enable them to give support outside school to their children's early literacy and numeracy. The Edinburgh Children's Partnership has agreed a set of Wellbeing Outcomes which were developed and trialled by practitioners. These are being used to involve families in child planning and to measure its effectiveness.

% of children who have reached all the expected developmental milestones at the time of the child's 27-30 month child health review



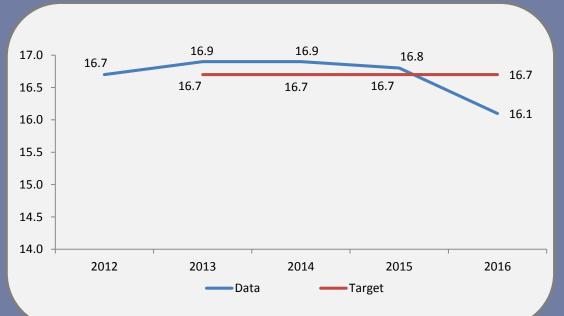
Data taken NHS ISD publication 'Child Health 27-30 Month Review Statistics' published in February 2017. Latest data shows that during the year 1 April 2015 - 31 March 2016, of the 5213 eligible children, 4466 were assessed. This is an uptake of 85.7%, up from 84.7%. There was no concern over all domains for 3538 (79.2%) of these children, short of the 81% target and higher than the national average of 72.4%. We are in the process of developing a system for regular and up to date reporting of the 27-30 month review data. Until this is available we require to use the officially reported information.

Improving early support

**Summary:** Through early support for children and families (while still responding to need) we aimed to reduce the rate of growth in the number of children who need to be looked after. We have made significant shifts in the balance of care, including significantly reduced usage of secure accommodation.

Earlier support to families is provided through the Multisystemic Therapy Service, Family Household Support Teams and the Family Group Decision Making Service.

Number of children who need to be looked after (rate per 1,000)



Through early support for children and families (while still responding to need), we have aimed to reduce the rate of growth in the number of children who need to be looked after. Performance is now below the target figure. The national figure is 15.4. The data is published in 'Children's Social Work Statistics Scotland, 2015-16' by the Scottish Government on 28 March 2017 and relates to the position as at end July 2016.

Improving early support

Commitment to Action	Comment	Status
Develop deliverable safe alternative(s) to secure accommodation for young women at risk	The first of two new, flexibly designed residential facilities (Heathervale) opened in August 2016 and plans are in advanced stages to rebuild Oxgangs Young People's Centre on the current site.	
Provide earlier support to families experiencing difficulties (with a specific focus on substance misuse and domestic violence) to reduce the need for children and young people to become looked after	Earlier support to families is provided through the Multisystemic Therapy Service, Family and Household Support Teams and the Family Group Decision Making Service.	
Expand the range of foster care and placements available	The net growth in foster care capacity has continued. CEC has wider choice of placement within the city. 28 new carers were approved in 2016.	
Evidence use of wellbeing indicators to consistently and holistically assess and meet needs across all children's service delivery	A revised version of Edinburgh's wellbeing outcomes was trialled on a multi-agency basis during 2016 in five school cluster groups. The Outcomes Working Group continued to support learning and the wider introduction of the use of the outcomes in the latter part of 2016. A report to Edinburgh Children's Partnership recommending citywide roll-out was approved.	•
Develop and deliver the Psychology of Parenting Project in Edinburgh (a cluster based approach to begin with, building to a whole-city approach)	Psychology of Parenting programme is now being delivered citywide with improvements being shown in children's Strengths and Difficulties Questionnaires scores as a result.	

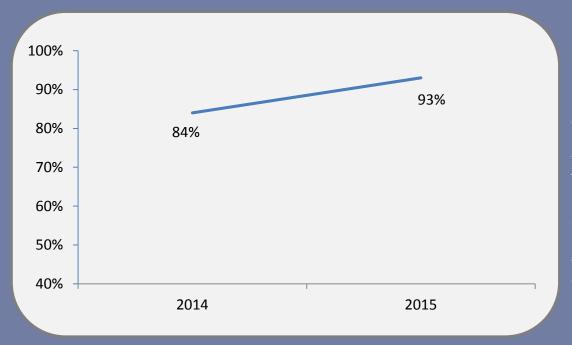
Improving early support

Commitment to Action	Comment	Status
Increase access to early learning and childcare for all 3-4 year olds and eligible 2 year olds to 600 hours per year	The entitlement for all 4 year olds and eligible 2 and 3 year olds to be offered their entitlement of 600 hours has been achieved.	
Work with partners to develop a "Childcare Guarantee" based on the Edinburgh Guarantee to encompass childcare to support employment and training and universal breakfast and after-school club provision. Explore options for school holiday activity and care provision for children with additional support needs	We now have a contract for around 750 subsidised childcare places year in four locations targeted towards supporting low income household parents. An interactive website, updated directly by providers is now available providing up to date information on childcare places.	•
Early Years Collaborative and Early Years and Early Intervention Change Fund aims to work in partnership to reduce the numbers of children who need to become looked after by supporting families earlier and more effectively	A number of successful initiatives from these programmes have now been mainstreamed. A final report on the Early Years and Early Intervention Change Fund was submitted to the Scottish Government early in 2016.	•
Improve the quality of our services and our potential for early intervention through regular (annual) engagement with children, young people and their parents	More than 20,000 pupils in primary, secondary and special schools took part in this year's (2016/17) pupil surveys. Each school receives a report of their pupils' responses and this feeds into school improvement plans. A wide range of engagement activities have been undertaken across early years, schools, children's social work services and community learning, and services have been improved/developed as a result. The new Children's Plan which is currently being developed by the Children's Partnership will include commitments in relation to the participation of children, young people and parents/carers which will be regularly monitored.	

Improving outcomes for children in need

**Summary:** The Corporate Parenting Action Plan has delivered a range of actions across 6 themes including the Looked After and Active programme. The plan was developed using a themed approach to give a broad indication of how well we are doing. Attainment of Looked After Children is improving and the Corporate Parenting Member Officer group will focus on further specific measures to build on this improvement in 2017/18. The redesign of services for children affected by parental substance misuse was completed with a single citywide contract awarded to Circle.

#### Attainment of Looked After Children

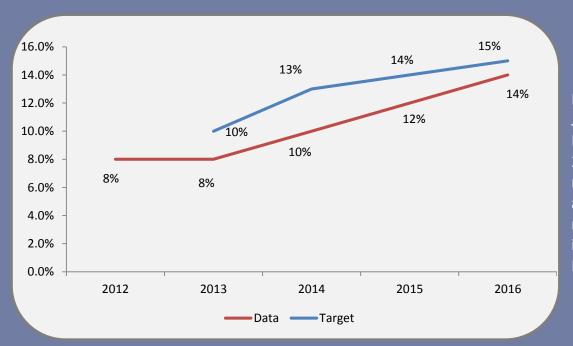


Data is taken from the Scottish Government publication 'The Education Outcomes for Looked After Children' published in June 2016. The figure (93%) is based on those young people Looked After for the full year and the National figure was 86%. The information in 2014 was the first following this definition and no retrospective information was calculated. Consequently targets have not been set until trend information can be analysed. The aim is to close the achievement gap experienced by those who are looked after.

Improving outcomes for children in need

**Summary:** The Corporate Parenting Action Plan has delivered a range of actions across 6 themes including the Looked After and Active programme. The plan was developed using a themed approach to give a broad indication of how well we are doing. The '1 in 5' project work to raise awareness and understanding of child poverty is now underway in over 40 schools, with more lined up to receive training. Feedback from schools about its impact is highly positive. In addition, a draft Equity Framework is currently under development

% of pupils living in most deprived areas gaining 5+ awards at SCQF Level 6



Data was published by the Improvement Service in January 2017 as part of the Local Government Benchmarking Framework. No targets set beyond 2015/16 due to the change in the exam system. The national average was 15%. The aim is to close the achievement gap experienced by those living in the most deprived areas in the city. The gap has improved from 21 percentage points to 19. Nationally the gap was 18 percentage points.

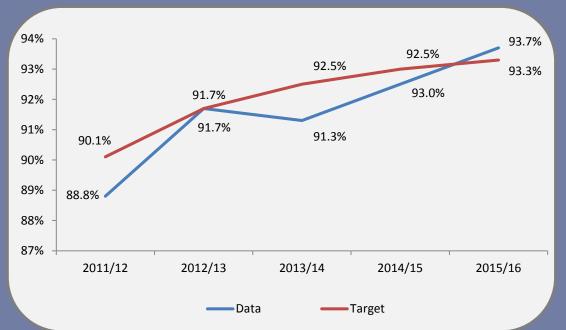
Improving outcomes for children in need

Commitment to Action	Comment	Status
Deliver all actions in the city's Looked After Strategy and Corporate Parenting Action Plan	The Corporate Parenting Action Plan has delivered a range of actions across 6 themes including the Looked After and Active programme. The plan was developed using a themed approach to give a broad indication of how well we are doing. A revised plan is being developed.	•
Raise the attainment levels of looked after children and young people through a range of targeted actions within school settings and as part of the Curriculum for Excellence	Attainment of Looked After Children is improving and the Corporate Parenting Member Officer group will focus on further specific measures to build on this improvement in 2017/18.	•
Develop performance measures to allow monitoring of whether children with a disability are able to access the appropriate supports to enable them to experience improved outcomes	Development work in this area is ongoing taking into account the new processes in place to manage the implementation of Self-Directed Support.	•
Redesign services for children affected by parental substance misuse	Redesign complete with a single citywide contract awarded to Circle to provide services to families affected by parental substance misuse.	•

Improving positive destinations

Summary: Family Learning continues to work across targeted nursery and primary schools to deliver its service to children and families requiring additional support with literacy and pre-literacy attainment. Different pathways for individual young people have been introduced through college and business partnerships while a pilot in Engineering/Science SCQF levels 4-7 has been introduced through Edinburgh College. Courses have been offered in outreach locations to reach those furthest from learning: examples are Community based ESOL offered in areas identified as having the most need and the Prince's Trust team programme. Students on outreach courses are then encouraged to progress to college courses.

% of senior phase leavers in a positive destination (work, education or training) within 6 months.



Data is for leavers from the 2015/16 school session from mainstream schools, taken from the publication 'Initial Destinations of Senior Phase School Leavers – 2017 Edition' published in March 2017. The 2015/16 data shows further improvement with Edinburgh's performance now higher than the national figure of 93.3%.

Improving positive destinations

Commitment to Action	Comment	Status
Further develop family engagement, including strong home-school partnerships and particularly for 'hardly reached' families	The Families and Schools Together (FAST) and Partnership Schools programmes continue to be delivered in selected primary schools. Family Learning works in all localities and includes support for nursery to primary transition.	
Total Craigroyston - focus on play and nurture in the very early years, better supporting parents and carers around developing early literacy and family learning	A final project report was taken to the Education, Children and Families Committee in March 2016 summarising its achievements and how they might inform the developing approach to localities work.	•
Increase participation in youth work, particularly amongst Looked After and Accommodated Children, and in high-value achievement awards (e.g. Duke of Edinburgh's Award) by young people living in poverty	Approximately 25,000 children and young people opportunities are accessed each term time with a further 17,000 in holiday periods. Whilst there is no specific data, many of these are children and young people from low income families.	
Provide a range of youth literacy's (including financial literacy) programmes in deprived areas	Several programmes have been developed to improve youth literacies in deprived areas including Initi8, Recovery Essentials, Circle and work with young carers and their families.	•

Improving positive destinations

Commitment to Action	Comment	Status
Provide a range of learning opportunities for personal and social development for children and young people within deprived communities	Universal community-based youth and children's provision is underpinned by the four capacities of Curriculum for Excellence and the seven key Children's Services priorities. It is offered via community centres, other venues and parkbased initiatives to 7,168 individual children and young people. In addition, a further 17,000 opportunities were taken up by children and young people during the holiday periods. In addition, Circle provides homework support to children in North Edinburgh. Improvement activity in this area is ongoing.	
Establish 'Science, Technology, Engineering and Mathematics' (STEM) Academy to progress the key recommendations from of the Developing Scotland's Workforce report	A pilot in Engineering/Science SCQF levels 4-7 was and an HNC in engineering introduced. A financial Accounting course was also introduced at SCQF level 6 and linked to vocational opportunity for SVQ qualification. A College Steering Group was formed to take forward the recommendations of Developing Scotland's Young Workforce with joint working between Edinburgh College and City of Edinburgh Council.	
Increase the number of young people, particularly those living in deprived areas, who enrol in Edinburgh College	Edinburgh College has been working in partnership with other organisations to increase the number of young people enrolled in college and has guaranteed a place to every school leaver who applied to college for academic session 2016/17.	

Reducing antisocial behaviour, violence and harm

Summary: Plan and deliver an enhanced policing structure for the Edinburgh Winter Festival - Extra uniformed officers were deployed from 1000 hours to midnight each day of the Festival. They comprised officers from Edinburgh, Fife, Forth Valley and Lothian and Scottish Borders Divisions. The officers were allocated beats within the Festival footprint, which were covered by cycle or on foot. Foot patrol officers were encouraged to use trams and buses to travel to their beats, thereby increasing our visibility on the public transport network. The Violent Offender Watch (VOW) Project is a small unit set up within Police Scotland aimed at reducing re-offending in Edinburgh. It manages a total of 31 offenders, ranging from 16 to 35 years old. The reduction in offending by those managed by the VOW Project, based on a 'like-for-like' comparison, is currently 82.37%. The VOW project has approached 250 people, with 90 engaging.

#### Rate of recorded violent crimes and offences per 10,000 population



The figures show a positive reduction in respect of recorded crimes of violence (per 10,000 population). This is being achieved through engagement with partners and intelligence-led policing.

The Business Intelligence Toolkit (B.I.T) is used to identify repeat offenders, hotspots and to support repeat victims.

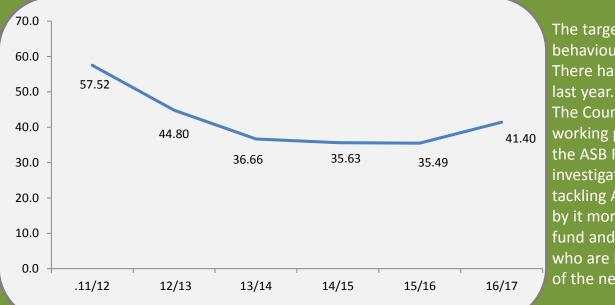
In respect of violence in the city centre, we continue to deploy a revised city centre dispersal detail every weekend into areas we have identified as having issues. These officers will continue to work closely with Council Wardens, City and View CCTV and the Safe Zone Bus, to try and alleviate the problems of violence in the city centre.

Commitment to Action	Comment	Status
Reduce recorded crimes of violence in Edinburgh	Utilise the B.I.T (Business Intelligence Toolkit) and task and delivery board to predict and target repeat offenders, problematic persons / premises and locations.  Work with partners and licensing board to reduce the impact that overcrowding and over consumption of alcohol has on violent crime.  Plan increased resources for police demand during Edinburgh's event calendar.	•
Work with partners on the Multi-agency Domestic Abuse Policy and reduce domestic abuse related crimes	Continuing to work with Council and partners to support the Domestic Abuse Service Redesign Project and drive change both through the Edinburgh Violence Against Women Partnership and through participation in the Edinburgh Domestic Abuse Service Re-Design Project Board.	•
Use priorities identified with communities to disrupt and detect violent offenders	Ensure violence identified in Edinburgh Divisions Local Policing Plan is included in Locality Improvement Plans. Monitor problem priorities using the CIP process and ensure targeted intervention.	

Reducing antisocial behaviour, violence and harm

Summary: A new SLA is being developed that will further strengthen the partnership work with the Community Police Officers. A new Mediation Service has been developed by the Council. This service is free and available to all Edinburgh's citizens who are experiencing antisocial behaviour. Referrals are made through the Family and Household Support teams based in the Council and can also be accessed by Housing Associations. This service continues to grow whilst being embedded into the new Family and Household Support structures under Safer and Stronger Communities. The new Anti Social Behaviour (ASB) Strategy 2016 – 2019 has been developed by the Council with Police Scotland and continues to focus on reducing ASB city-wide by focusing on local solutions through the Community Improvement Partnerships, which are the main mechanism for co-ordinating responses to ASB.

Rate of recorded anti-social behaviour complaints per 10,000 population



The target is to reduce the rate of recorded anti-social behaviour (ASB) complaints year on year.

There has been an increase in ASB complaints over the

The Council has put in place various initiatives and working practices to tackle ASB, including: the work of the ASB Review Group, which discusses complex ASB investigations. The group provides recommendations in tackling ASB that help to support communities affected by it more effectively. The Council also continues to fund and work alongside Community Police Officers who are based across the localities supporting the work of the new Family and Household Support Service.

Commitment to Action	Comment	Status
Further enhance partnership work to tackle ASB	Continue to work in a more focused way, enhancing partnership working in tackling ASB and crime in local communities through the Community Improvement Partnerships (CIPs). Further improve upon the current model ensuring CIPs adopt a truly local approach, aligning with Locality Improvement Plans. Ensure that CIPs are informed by up to date information in order to deploy joint resources effectively and tactically.	
Review the multi agency ASB Review Group ensuring that it provides and avenue to deliver the objectives of the new Family and Household Support	A review of the aims of the ASB Group will be carried out to ensure that it supports quality assurance and best practice in the new Family and Household Support teams.	•
Take forward the new ASB Strategy and associated new ASB Policy and revised policy and procedures that will compliment the new Family and Household Support structures.	The ASB Strategy 2016 – 2019 was ratified at the Health, Social Care and Housing Committee in November 2016. It was developed by the Council with Police Scotland and continues to focus on reducing ASB city-wide. ASB Policy and procedures will be further developed to include the new aims and practices of the new Family and Household Support.	•

Reducing antisocial behaviour, violence and harm

**Summary:** This Fire Safety Initiative is now complete, with partnerships formed and evolving to generate high risk referrals. This work is now main-streamed and established across the city.

#### Number of dwelling fires (Total deliberate and accidental dwelling fires)



Our Home Fire Safety Visit (HFSV) programme continues to be a success in reducing the number of accidental dwelling fires. To support this process we have seen an increase in the number of referrals we receive from partners across the city. Edinburgh's volunteer sector is providing great support with several large third sector organisations working with us to identify and reduce risk of fire to those at most risk.

Our target of reducing dwelling fires by 10% over a rolling three year drives our effort.

Commitment to Action	Comment	Status
Fire Safety Initiative: 3 year part funded partnership initiative to examine Edinburgh specific preventative actions to reduce harm to those living at home and with vulnerabilities making them at high risk of fire. Part 1: referral pathways, part 2: H&SC staff training, Part 3: Provision of risk reduction measures	The SFRS and partners continue to work together in order to identify individuals who are at a greater risk of fire in the home. Over the last year, we have delivered Home Fire Safety Training as part of the Adult Protection Learning and Development forum. To support this, we have also created direct referral pathways with Health and Social Care and Third Sector groups across Edinburgh with bespoke training delivered to each group. At the time of writing this update, the SFRS, as part of the "Building Safer Communities Programme Phase 2" is consulting partners to support implementation of a more holistic Home Safety visit, which aims to reduce unintentional harm in the home. This includes falls assessments, alcohol brief interventions and dementia awareness. Our Community Action Teams are aligned and embedded within the four localities across Edinburgh. The outcome of these efforts has realised a 5.89% reduction in the number of all dwelling fires in the city. Fire fatalities and casualties have also reduced during this period.	

Reducing antisocial behaviour, violence and harm

**Summary:** Tracking serious organised crime groups is a dynamic process. Threat scores are influenced by many factors. For example, when a group is first identified and mapped, the score is likely to increase at first, as a more comprehensive picture of the group's activity is developed. As progress is made towards dismantling the organisation, the score will begin to reduce over time. Timescales for this reduction will vary according to the complexity of the operational activity required. Threat scores are revised each quarter and groups are added or removed via a quarterly national peer review process.

#### Average threat scores of Edinburgh serious organised crimes



The division is currently managing seven mapped groups (Q4). Compared to the position at the end of 2015-16, the score for three of these groups has been reduced, one has stayed the same and three have increased. Due to the removal of three low scoring groups, the average score has therefore increased from 11.6 in Q4 of 2015/16 to 12.6 in Q4 of 2016/17. One group was removed at Q4 and a new group has been approved, which will be added at the next assessment.

Commitment to Action	Comment	Status
Work with the Licensing Trade to reduce violence relating to alcohol and licensed premises	This work is ongoing and is now embedded in the 2017/18 Service Level Agreement between the Council and Police Scotland to deliver on the overarching Partnership Agreement: "Crime and antisocial behaviour in communities are reduced"	•
Reduce hate crime across Edinburgh by encouraging the positive challenging of hate crime behaviour and improving approaches to dealing with persistent hate crime offenders	A Community Improvement Partnership (CIP) was initiated, with 3 priorities: Community Engagement and Reassurance; Prevention; Intervention and Enforcement. This included a 'Shared Vision Your Decision' Participatory Budgeting initiative, which enabled local people to decide how public money should be spent to eradicate Islamophobia and associated prejudice behaviour across Edinburgh. Partnership funding was secured and a multifaith steering group, led by Police Scotland, set the criteria for applicants, allowing them to apply for funds to deliver a project that they felt would tackle Islamophobia and improve community cohesion.  The project is now subject to evaluation, with early observations and feedback suggesting that the community involvement in the delivery of the initiative and the high profile visibility of the process have been very positive in terms of networking opportunities and police relations with the wider community.  We will continue to develop intelligence led partnership operations and patrols with hot spot areas for hate crime. We will continue to deal robustly with perpetrators of hate crime in the community by making full use of associated legislation.  We will continue to support victims of hate crime and together with partnership agencies reduce victimisation.	

Commitment to Action	Comment	Status
Improving services for victims of hate crime by encouraging increased hate crime reporting and ensuring appropriate support is available to victims	Edinburgh Division took part in the National Hate Crime campaign, during the week commencing 27 March 2017. Some of our activities during this week included delivering a joint input with LGBT Youth Scotland to the LGBT community. This focused on bullying and hate crime and the importance of reporting. We delivered a hate crime input at Barony Contact point. This focused on the disabled community (particularly mental health) and included both service users and organisations. Again the key message was to report.  We also attended an event at North Edinburgh Arts with the Equality and Rights Network, where we raised the profile of hate crime through interactive activities with young people.  We have trained personnel to staff 5 new 3rd party reporting centres and carried out refresher training for a further 6 3rd party reporting centres.  The Edinburgh Transport Charter Group, in which Edinburgh Division is a partner, has carried out a number of road shows highlighting the importance of reporting hate crime on the transport network.  We have also delivered joint training with ELREC (Edinburgh and Lothian's Regional Equality Council) on two occasions this year to a number of organisations across the city. The focus of this was to raise awareness of hate crime, highlight the responsibility as employers and encourage reporting of their staff.	

Commitment to Action	Comment	Status
Implementation of a 20mph speed limit and school streets to improve conditions for walking and cycling and safety, in particular working with Transport Forum partners including Lothian Buses	The roll out of 20mph zones across Edinburgh is a key objective within the Councils priority to provide a transport system that improves connectivity and is green, healthy and accessible to us. Implementation of citywide 20mph scheme has three key elements, all of which progressed in the last 18 months:  • Design and Construction  • Monitoring  • Awareness/Behaviour Change The Scheme is funded partly by external funders, including the Scottish Government and Sustrans. The new 20mph zones will be implemented over a number of phases and worked commenced in July 2016. Completion of the project is due in February 2018.	

Commitment to Action	Comment	Status
Implement the SOCG Multi Agency Action Plan	Edinburgh Multi Agency SOCG re-convened, membership and remit agreed and the group is now meeting quarterly. Edinburgh Multi Agency SOCG Action Plan reviewed and agreed with Police Scotland and other partners.	•
Develop models of engagement with families with complex needs, drawing on the work of Total Place and Inclusive Edinburgh	The introduction of the Family and Household Support Service from September 2016 has drawn on the work of Total Place and Inclusive Edinburgh. The service brings together community safety, household support and support for children in locality based teams. The teams benefit from linked community police officers. The service has a strong early intervention and preventative focus.	
Sustain the partnership model of effective practice with women offenders through the Willow service after the removal of additional Scottish Government funding in April 2015	The Willow Service has been allocated additional funds transferred from the Scottish Prison Service to local authorities in order to support community sentences. This has given medium term security and has helped reduce the waiting list for access to the service.	•
Work through the Community Improvement Partnerships to identify and address issues arising from prolific offending in local communities	The Community Improvement Partnerships have been refreshed with the introduction of locality work and will develop alongside the Family and Household Support Service and the key performance indicators identified through the Partnership Agreement between the Council and Police Scotland.	•

## Edinburgh's communities are safer and have improved physical and social fabric Reducing reoffending

Summary: The new model for community justice, introduced by the Community Justice (Scotland) Act 2016, commenced on 1 April 2017. It aims to reduce crime, keep communities safe and promote social inclusion and citizenship. The Edinburgh Community Safety Partnership has developed the Community Justice Outcomes Improvement Plan, which demonstrates how community justice partners are working together to achieve the national outcomes for community justice. There is a strong focus on community participation, equal access to services, evidenced based interventions and improving personal outcomes. One of the services that features in the plan and contributes to reducing reoffending is Willow, a partnership between the Council, NHS Lothian and the third sector. It aims to reduce offending behaviour and health inequalities; to improve the health, wellbeing and safety of women in the criminal justice system; and to increase their access to services and involvement in their local community.

#### One year reconviction rates



2013/14 Scottish Government reconviction figures were published in May 2016 and relate to the Sheriff Court where convictions are processed. Edinburgh Sheriff Court figures here include Midlothian offenders as well as Edinburgh. While the gap has narrowed, performance continues to be below Scottish level.

# **Edinburgh's communities are safer and have improved physical and social fabric** *Reducing reoffending*

Commitment to Action	Comment	Status
Reduce violent offending	The successful extension of the Multi Agency Public Protection Arrangements (MAPPA) to those who pose a risk of serious harm has provided an additional multiagency mechanism for the management of such offenders.  Ensure best practice from Violent Offender Watch (VOW) and Community in Motion (CIM) in terms of prevention, early intervention and restorative justice from North East locality is replicated across all neighbourhood areas through Family and Household Support, School Link Officers and other community resources.	

## Edinburgh's communities are safer and have improved physical and social fabric Improving community cohesion, participation and infrastructure

**Summary:** The most common volunteering activities in Edinburgh were: youth and children; children's activities associated with schools; hobbies / recreation / arts / social clubs; and health, disability and social welfare. This is similar to volunteering across Scotland. Men were significantly more likely to volunteer in relation to sports and fitness activities, while women were much more likely to volunteer in relation to school activities. The gender-gap in volunteering in these areas is slightly larger in Edinburgh than in Scotland as a whole.

#### Volunteering Rate (Scottish Household Survey)



Given sample sizes involved in the Scottish Household Survey in Edinburgh, there is no significant change in the level of volunteering over the last four years. This is against a backdrop of nationally reducing figures recorded by the same survey – 30% in 2011, compared to 27% in 2015. In Edinburgh in 2015, those most likely to volunteer are women (37%) rather than men (32%) and those aged 40 to 64 (38%) compared to all other age groups (33%). A similar pattern is observed in Scotland as a whole.

Volunteering is generally more likely as respondent income increases – 42% of those with household incomes above £30k per year volunteer, compared to only 27% of those with incomes up to £15k. However low income households and households in areas of multiple deprivation in Edinburgh are more likely to volunteer than low income / deprived households in the rest of Scotland.

### Edinburgh's communities are safer and have improved physical and social fabric Improving community cohesion, participation and infrastructure

**Summary:** The Community Empowerment Act provides opportunities for more residents to exercise control over local services and facilities, but there is no indication that currently unengaged residents are being told about this change, or that they will be motivated to take up this opportunity.

The Council is preparing a significant reorganisation to its asset base to facilitate locality working. Co-location opportunities are currently being developed with all partners to reflect the new locality and partnership working themes of the public sector. Forums for alignment of property requirements across the public sector are being developed to reflect transformation agendas and changing city demographics.

% of residents who feel that they can have a say on things happening or how Council services are run in their local area (Edinburgh People Survey)



Although this indicator shows some yearly fluctuations, longer term the indicator is stable, reflecting the low level of consideration most residents give to this issue. Previous work to understand underlying social issues with this topic confirm that most people do not want to be engaged with local issues and will not willingly engage unless there is an obvious direct and immediate impact on them. Even amongst those willing to be engaged on local issues in general, there was a strong preference for low-demand engagement, such as surveys, over attendance at local meetings.

Improving community cohesion, participation and infrastructure

Commitment to Action	Comment	Status
Scope the opportunities for shared service delivery from existing and new assets for inclusion in the Locality Improvement Plans and the Local Development Plan Action Plan	Short life working groups drawn from the localities leadership teams are being established to assess the asset base across all partners and opportunities for doing things differently, which will be described in the asset section of the Locality Improvement Plans.	•
Complete pilot locality based studies in Wester Hailes - building on the model of co-location and review of assets	The Wester Hailes campus model continues to be developed with the localities manager to ensure that the appropriate teams are located in the right places, in line with the Council's new operating model. A key aspect is the Health and Social Care Partnership requirements, and information is now beginning to be available from the review to inform the accommodation strategy.	•
Align housing investment, planning policy and asset strategy to maximise new homes	CEC asset strategy and working arrangements give consideration to potential use of surplus sites for housingled development and/or other strategically important uses. Potential to extend approach to all relevant partners.	
Facilitate working models of community asset transfer under the City of Edinburgh Council's new Asset Transfer Policy	There are presently 23 notes of interest in potential community asset transfers, however none of these have yet progressed to a formal business case submission. The Council will continue to provide advice and support for those bodies interested in asset transfer.	•
Continue the involvement of members of the public, alongside professional stakeholders, in participatory decision making in relation to the Council's Active Travel Action Plan, through regular meetings with decision makers in the city	Active Travel Forums, which meet quarterly have been set up to allow people in the city to input into policies and proposals for improving active travel. The Active Travel Forum has members representing  • walking and cycling groups  • disability groups  • local businesses  • community councils and individuals.	•
To lead a city-wide approach to asset-based community development and co-production within CLD, including 'Skilled Citizens, Skilled Workers' - embedding the principles of co-production in practice	11 training courses with various groups were delivered. This approach is informing the Living Well and Joining the Dots work in Wester Hailes and Sighthill, and will feature in other locality work.	

Improving community cohesion, participation and infrastructure

Commitment to Action	Comment	Status
To provide a range of programmes to challenge and break down social isolation amongst adults and young people	20,000 enrolments in the Adult Education Programme, a rise of 2,000 on the previous reported year. The city-wide Programme now fully integrates the programmes of the community high schools.	•
To increase the range and quality of volunteering opportunities across the city	Citizens of Edinburgh donated 270,000 hours per week in 2015 through varied activities e.g. governance of charities, delivering services, campaigning & advocacy. This takes place across the voluntary and statutory sectors in areas such as health & social care, education, sport, arts/culture & the environment. Volunteering supports & complements the work of paid staff. However 56% of organisations report that they do not have enough volunteers and 74% report that their current volunteers are giving more hours than last year.  In Libraries, volunteers donated 17,500 hours of time. Community Centre Management Committees are run by approximately 300 volunteers.	
To maximise community access to local authority schools for a range of purposes	CATS programme continues to be implemented across the high school estate.	

### Edinburgh's communities are safer and have improved physical and social fabric *Increasing availability of affordable housing*

**Summary:** New affordable homes continue to be delivered citywide. There are over 4,000 homes across the city which have been on site this year, are currently under construction, or are due to go on site in the next financial year. 120 new affordable homes delivered through National Housing Trust (NHT) developments will complete this year. The Council has committed over £100 million for almost 1,000 NHT homes across the city and eight Limited Liability Partnerships (LLPs) have been established. It was originally intended that there would be nine LLPs but one (for 23 homes on a small site) was unable to be established. The Strategic Housing Investment Programme (SHIP) 2017-22 identifies a pipeline of almost 6,000 potential completions over five years; a 50% increase on the previous SHIP.

#### Number of affordable homes completed



The Council and its housing association partners have agreed an ambitious plan to commit direct investment of £2 billion to deliver 16,000 new affordable and low cost homes over the next 10 years.

A report to the Edinburgh Partnership Board in March 2016 received support from Community Planning partners to support the strategy and identify potential opportunities for collaborative working that would maximise the wider benefit to the city.

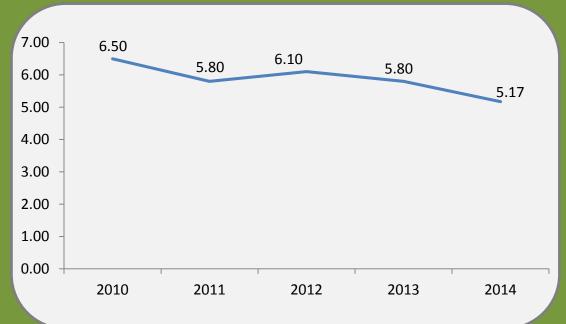
# Edinburgh's communities are safer and have improved physical and social fabric *Increasing availability of affordable housing*

Commitment to Action	Comment	Status
Increase the number of National Housing Trust Limited Liability Partnerships from five to nine which will deliver 900 mid market rent homes	In 2016/17, the NHT programme delivered 108 units through two projects at Sandpiper Road and Fruitmarket.	
People assessed with a housing need are given a high priority for re-housing. To help prevent delayed discharge from hospital the Edindex Partnership will look at new ways of matching people awaiting discharge from hospital with housing that meets their assessed needs	In 2016, 20 people awaiting discharge from hospital were housed through the Housing Matching Group. 14 of these people were under 65.	•

## Edinburgh's communities are safer and have improved physical and social fabric Reducing greenhouse gas emissions

**Summary:** The Edinburgh Sustainable Development Partnership has developed a web site <a href="https://www.sustainableedinburgh.org">www.sustainableedinburgh.org</a> to publicise case studies and events that promote sustainability across the city. All organisations, businesses, charities etc across the city are requested to upload projects and events that assist in working towards the commitments to action.

CO2 emissions (tonnes per capita)



In June each year, the inventory is updated to take into account the latest year's emissions, and may also be revised historically as a result of improved data and methodology. Data is provided by the Dept. for Business, Energy & Industrial Strategy.

There has, in general, been a decline in carbon emissions across the UK due to a decrease in coal and gas usage for electricity generation.

# Edinburgh's communities are safer and have improved physical and social fabric Improving community cohesion, participation and infrastructure

Commitment to Action	Comment	Status
Continue promotion of active travel and/or electric transportation (depending on decarbonisation policies regarding electric supply)	Continued extension of electric car charging infrastructure across the city.	
Partners implement actions that they can take to individually reduce carbon	Partners individually delivering on projects to reduce carbon emissions. Reporting to Scottish Government annually under the Climate Change (Scotland) Act 2009.	
Partners jointly implement bi-lateral and multi-lateral actions they can work on together to reduce carbon during 2016/17 & 2017/18	To be addressed as part of work programme once new ESDP chair in place. No evidence of joint or multi-lateral project delivery on the ground. (ESDP currently relying on partners to work jointly and report to ESDP).	
Facilitate during the development of the next Community Plan a holistic approach towards achieving a sustainable Edinburgh	Away Day for the Edinburgh Partnership Board (21 April 2017) to explore an holistic approach to partnership working in the development and delivery of a Community Plan (2018 – 2023) based on the three domains of sustainability.	•
Develop and deliver Resilient Edinburgh: Climate Change Adaptation Action Plan for the city in partnership with key stakeholders and local communities	Adaptation Action Plan developed and launched in December 2016 in partnership with over 50 stakeholders across the city. Number of actions implemented, or in the process of being implemented. Steering Group (chaired by the Royal Botanic Garden Edinburgh) monitor progress of Action Plan.	•