# We're here to help

How we can help you	Who can help and how to contact them
<ul> <li>I need help with:</li> <li>Getting back in to work and benefits</li> <li>Other job related enquiries</li> </ul>	Jobcentre Plus:     https://www.gov.uk/contact-     jobcentre-plus  For information on benefits and how your payments may change www.gov.uk/benefit-cap  Phone: 0345 605 7064  Textphone: 0345 608 8551  All In Edinburgh - Supported employment for people who have a disability or long-term health condition in Edinburgh http://www.allinedinburgh.org.uk  Phone: 0300 0200 101  Self Start - Exploring all employment opportunities  Email:lynne@self-start.org  Phone: 07812 786 934
Advice on the benefit cap and all other benefits, tax credits or debt advice	To find your local citizens advice shop, please visit www.citizensadviceedinburgh.org.uk
Advice on housing benefit and council tax	incomeandbenefits@edinburgh.gov.uk Phone: 0131 608 1111



#### Housing advice (council tenants):

- Housing/Advice
- Paying Rent and Housing Benefit
- Preventing Rent Arrears
- Court and Eviction Action

#### Contact or visit your Locality Office/Customer Hub:

North West Locality office 0131 529 5050

northteam@edinburgh.gov.uk

North East Locality office 0131 529 3111

eastteam@edinburgh.gov.uk

**South West Locality office** 0131 527 3800

southwestteam@edinburgh.gov.uk

**South East Locality office** 0131 529 5151

southteam@edinburgh.gov.uk

Email: <a href="mailto:benefit.cap@edinburgh.gov.uk">benefit.cap@edinburgh.gov.uk</a>
Website: <a href="mailto:http://www.edinburgh.gov.uk/">http://www.edinburgh.gov.uk/</a>

## Housing advice (tenants in temporary accommodation)

#### The City of Edinburgh Temporary Accommodation

Visit your locality office to speak to a Housing Officer in Temporary Accommodation ( see details above)

**Housing Options Team** 

Phone: **0131 529 7368**.

Out of hours? Call the City of Edinburgh Council's out of hours service on: **0800 032 5968** 

# Tenants in Private Accommodation (and other advice services)

- Paying rent and housing
- Benefit advice
- Preventing rent arrears, court and eviction action

### The City of Edinburgh Council Advice Line

249 High Street EH1 1YJ

Open Mon – Thurs 8.30-4.30pm,

Fri 8.30- 3.40pm

www.edinburgh.gov.uk/adviceshop

Phone: 0131 200 2360

