Sample Landlord Impact Noise Letter to Neighbour

Date
Dear
Houses in Multiple Occupation (HMO) – Impact Noise Standard
HMO rental property address at
In order to reduce impact noise levels on downstairs residential neighbours, the City of Edinburgh Council agreed that certain HMO properties must be fitted with carpet & good quality underlay, and/or cushioned flooring, on areas with hard/laminate flooring.
A recent amendment to this standard now means that landlords can apply for an exemption where there are deemed to be no contentious issues relating to impact noise. With your support, I intend to apply for an exemption.
I have been provided with a deadline of to submit my exemption application. Therefore, please can you send me your reply before that date. I have attached a form to this letter to make the task easier for you and to provide you with some further information. Alternatively, if you'd prefer, you can supply a letter of your own for this purpose.
Your written response can be sent to the following address;
Or sent by email to
Please feel free to contact me/my letting agent on
if you have any questions regarding this issue.
Thank you.
Yours sincerely

Please be aware that by offering your consent at this time, your right to complain about impact noise coming from my rental property in the future has not been affected.