

QUESTION NO. 7

By Councillor Tritton to be answered by the Executive Member for Sustainability and Finance at a meeting of the Council to be held on 19 August 2004

- Question** (1) How many claims have been made by individuals against the Council in relation to accidents or damage caused by the condition of roads or pavements in the years 1999/2000, 2000/01, 2001/02, 2002/03, 2003/04?
- Question** (2) How many claims were successful, rejected or not yet resolved for each year?
- Question** (3) What was the total cost of payments to claimants?
- Question** (4) What were the total administration costs relating to these claims? Please detail separately the department's costs and the costs paid to the loss adjuster.
- Question** (5) What was the average administrative and legal cost for each claim settled?
- Question** (6) What was the average compensation payment paid out for each claim settled?