

North West Locality Committee

6.30pm, Tuesday, 11 September 2018

North West Locality Improvement Plan - Update

Item number	8.1
Report number	
Executive/routine	routine
Wards	1, 3, 4, 5, 6
Council Commitments	11, 13, 18, 31, 34, 35, 40, 47, 51, 52

Executive Summary

This report updates Committee with progress on developing the action planning element of the North West Locality Improvement Plan (LIP) and recommends a programme of future updates to Committee.

North West Locality Improvement Plan - Update

1. Recommendations

- 1.1 That Committee notes the progress in developing the LIP workplans;
- 1.2 That Committee agrees to the programme of future LIP updates detailed in 3.9 below.

2. Background

- 2.1 At its meeting on [19 June 2018](#) Committee considered an update report on the North West LIP and agreed to receive a further update, to include a more succinct and prioritised action plan.

3. Main report

- 3.1 As reported to June Committee, there was a reasonable turn out at the themed and small area consultation and engagement events in June, when community groups and services were given the opportunity to re-connect to examine the draft action plans. While the detailed comments received at the sessions are in the process of being collated, the general response to the consultation has been that the outcomes and actions are broadly supported, with much of the discussion being around clarification and amplification of detailed points.
- 3.2 Taking cognisance of Committee's wish to have a more succinct and prioritised action plan and taking into account feedback received during the consultation and engagement events, officers have produced the revised draft version of 2018/19 action plan priorities for each of the thematic areas included at Appendix 1. These are intended to be more easily read and referenced, with the fuller, more detailed tables previously presented to Committee (as amended following the consultation) retained as background reference documents. This suite of LIP-related documents is complemented by the recently-published summary booklet which is designed to be more easily accessed and understood by the public.
- 3.3 In the absence of a revised city-wide template for reporting on LIPs, it is hoped that this format will meet Committee's aspirations, and comments are welcomed on design and content as well as on the prioritisation of outcomes per se. This iteration of the action plans will be considered at the next round of thematic working

group meetings, along with Committee's views on the format and prioritisation of actions.

- 3.4 There is a statutory requirement to present an annual monitoring report on progress against the LIP, and it is intended that community and public endorsement of the LIP and action plans will be sought then. City-wide discussions on how the annual monitoring will be delivered are at an early stage.
- 3.5 Appendix 2 notes the other outcomes within each theme which have not been prioritised during 2018/19. As requested by Committee, these are broken down into ongoing and new activities, and identifies which actions are entirely or substantially Council actions, and which are being picked up within the 2018/19 priorities.
- 3.6 Discussion at the small area events (including the East Craig's event which took place on 2 August) focused on a range of practical and operational issues. The changes of emphasis and action noted will be recorded in the existing action plan format.
- 3.7 The exception is the North Edinburgh Small Area. This event was organised by Community Action North (CAN), who have worked in conjunction with Council staff in producing the previous iterations of the action plan. The event focused on relationship building, discussion of cross-cutting issues identified as key community priorities, and how to overcome barriers to involve a wide range of community voices in delivering the LIP in North Edinburgh. In the longer term CAN have highlighted the need for community development investment to sufficiently support the community in order that they can be fully empowered to deliver a genuinely co-produced and monitored action plan.
- 3.8 In the shorter term a number of pilots are progressing which demonstrate the benefits of joint working and co-production at a more practical level as well as addressing expressed community priorities. Appendix 3 updates the North Edinburgh action plan to reflect this.
- 3.9 It had been suggested that Committee might like to receive themed LIP presentations and updates in future. The following is suggested as a potential timetable: -

Committee Date	Theme	Small Area
November	Employment, Training & Education	Drum Brae
January 2019	Health & Wellbeing	Gateside
March 2019	Place	Walker Drive
June 2019	Community Safety	East Craigs

September 2019	Children, Young People & Families	North Edinburgh
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4. Measures of success

- 4.1 Once finalised, progress against the Action Plans will be reported regularly to the Locality Committee.

5. Financial impact

- 5.1 There are no specific financial impacts regarding the LIP, with any Council costs being contained within existing budgets. Improved joint action planning and service delivery should result in better services for citizens at no additional cost.

6. Risk, policy, compliance, and governance impact

- 6.1 The Locality Committee has a clear remit to scrutinise and oversee the delivery of Council services in the LIP. The longer-term relationship between the Locality Committee and community planning structures will be addressed in the review of community planning structures in Edinburgh.

7. Equalities impact

- 7.1 Locality planning activity contributes to the delivery of the Equality Act 2010 general duties of advancing equality of opportunity and fostering good relations.
- 7.2 An Integrated Impact Assessment has been carried out as part of the Action Planning process of the LIPs, which has identified no specific concerns.

8. Sustainability impact

- 8.1 The LIPs have been screened under Schedule 2 of the Environmental (Scotland) Act 2005. This self-assessment has determined that there are no negative environmental impacts and a Strategic Environmental Assessment is not required.

9. Consultation and engagement

- 9.1 The detailed discussion of Action Plans continues the collaborative process involving the community and partners which has characterised LIP development to date. This commitment to partnership working will continue to underpin development of further iterations of the Action Plans and LIP.

10. Background reading/external references

10.1 [North West Locality Improvement Plan](#)

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Executive Director of Place

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11. Appendices

1. Revised thematic priorities for 2018/19
2. Remaining thematic outcomes and actions
3. Updated draft North Edinburgh Action Plan

North West Locality Improvement Plan - 2017 – 2022 Employment Training & Education Action Plan Summarised Version

What needs to happen - OUTCOME 1:

Our young people will leave school with suitable 'life skills' to help them make appropriate and informed choices, and will be supported to be ready, equipped and confident to enter the world of work

How we will do it:

MCR Mentoring Programme supporting improved employability skills and development to start in Craigroyston CHS (50 students in S3/4/5)

MCR Mentoring Programme team to be established in Edinburgh College Granton campus and will manage recruitment and matching of mentors / mentees

MCR will engage with partner and businesses to establish placements

Roll out the programme to other secondary schools in North West

Develop new Life Skills Programme in Craigroyston CHS, including peer mentoring for young people starting S1 in August 2018

Review impact of Life Skills programme annually and roll out across North West where appropriate

Develop 'Talent Tasters' placements for students to trial opportunities

Establish improved links to other programmes (JET etc)

Edinburgh College to review 18/19 year old entry programme to identify improved access support measures

Identify voluntary sector partners to support wider activity

Investigate potential to roll out the Cyrenians model

How we will know it's making a difference:

- Number of positive work based placements identified and sustained
- Numbers of young people achieving positive destinations
- Young people promoting positive experiences
- Number of young people completing Life Skills programme
- Life skills mentors reporting positive experiences
- Edinburgh College uptake of courses

When will it be done by:

2018/19

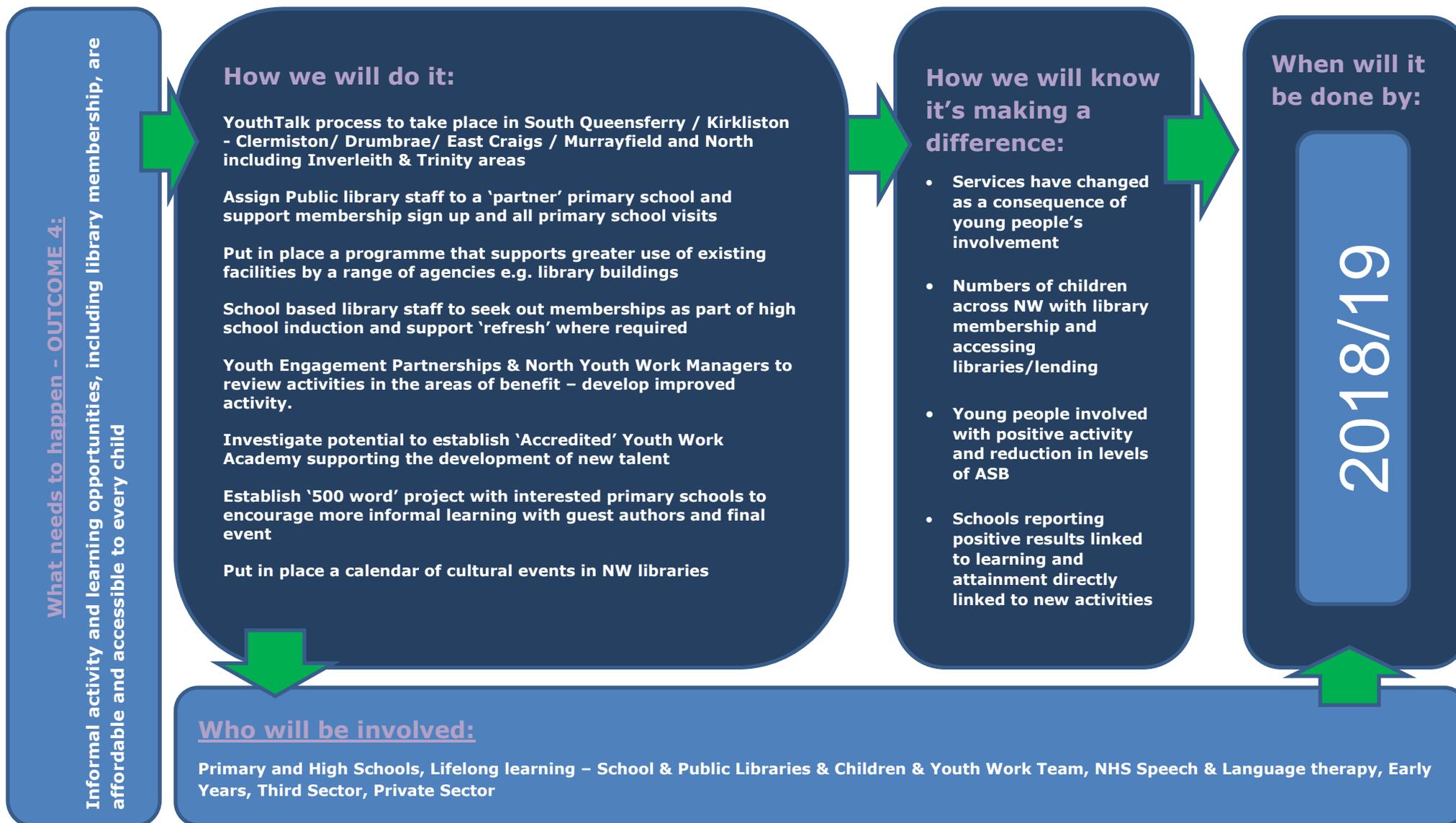
Who will be involved:

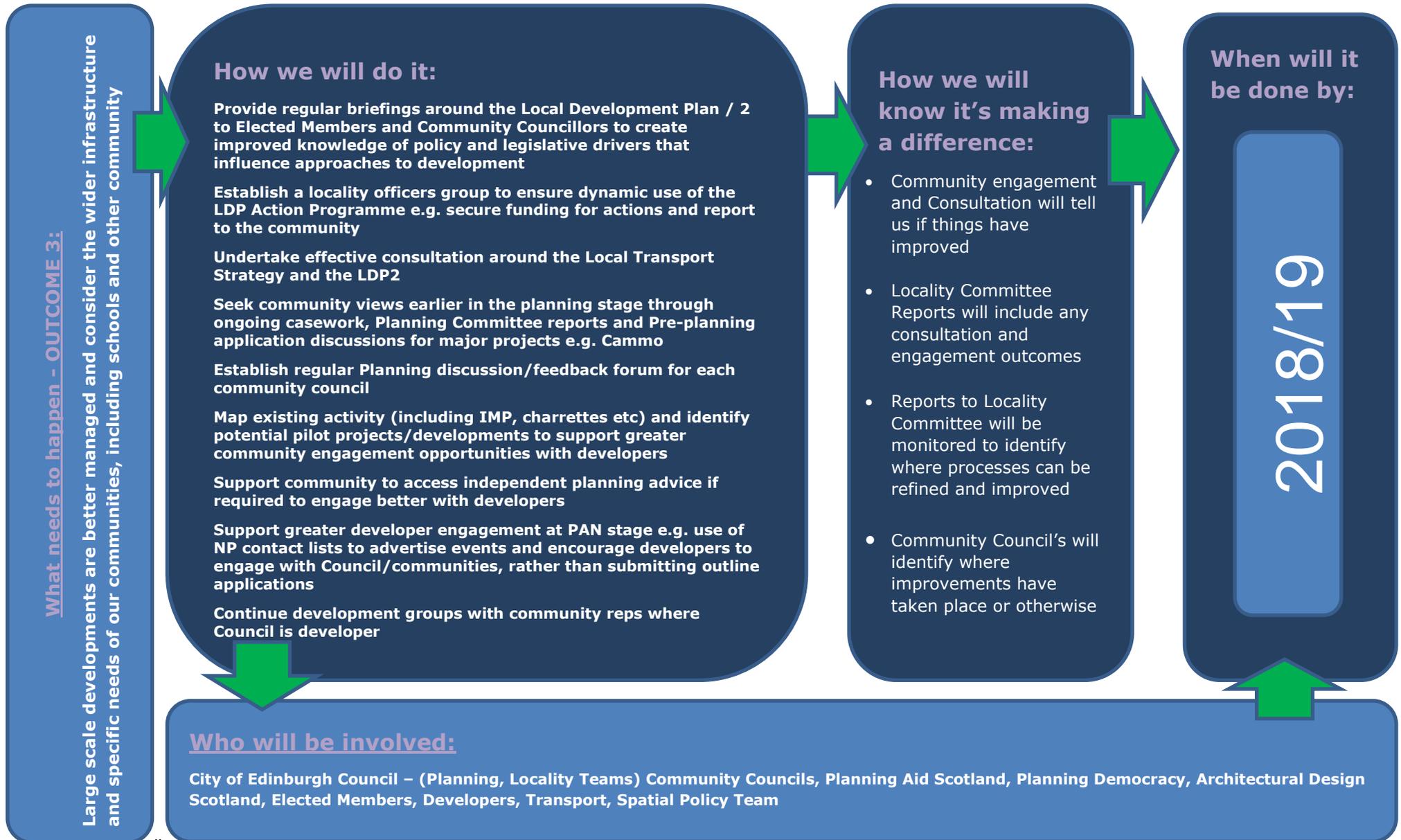
Edinburgh College, Capital City Partnership, Lifelong Learning, JET Programme, Department for Work & Pensions, Cyrenians





North West Locality Improvement Plan - 2017 – 2022 - Children Young People & Families Action Plan Summarised





Other Thematic Outcomes and Actions

BOLD - actions which are entirely or substantially Council actions

RED – actions which are picked up within 2018/19 priorities

Employment, Training & Education

Outcome	Ongoing actions	New actions
<p>Our young people will leave school with suitable life skills to help them make appropriate and informed choices, and will be supported to be ready, equipped and confident to enter the world of work</p>	<p>priority for 2018/19</p>	
<p>Identify a wide range of high quality employment, training and further education opportunities for our residents</p>	<ul style="list-style-type: none"> • work with college to develop taster courses 	<ul style="list-style-type: none"> • Establish annual Jobs Fair • Build a community database to enable improved communication of opportunities • Develop communications strategy between college and organisations supporting people on pre-college/employment courses • Develop strategies to overcome barriers that prevent young people

		<p>taking up opportunities outwith their immediate neighbourhood</p> <ul style="list-style-type: none"> • Work with schools to develop non-gender stereotypical career opportunities
Developers contribute to local employment opportunities/apprenticeships as part of their contracts	<ul style="list-style-type: none"> • improve communications • longer placement opportunities 	<ul style="list-style-type: none"> • More flexible Edinburgh Guarantee/pre-Edinburgh Guarantee • Develop more part-time and flexible opportunities for returners
In partnership, tackled inequality issues such as living wage, discrimination, access to transport	<ul style="list-style-type: none"> • work with child care providers to ensure adequate and affordable provision is widely available 	<ul style="list-style-type: none"> • Monitor take up of employment across all sectors • Support Council and other organisations to promote living wage

Health & Wellbeing

Outcome	Ongoing actions	New actions
Accessible GP and supporting services, with appropriate time for consultation	priority for 2018/19	
Better equipped services to support independent living and help people remain at home	<ul style="list-style-type: none"> • Establish more effective use of new and emerging technology and opportunities provided by new housing 	<ul style="list-style-type: none"> • Streamline Council processes to enable quicker access to decisions and budgets

	<ul style="list-style-type: none"> • Support and recognise carers 	<ul style="list-style-type: none"> • Improve promotion of self-directed support • Develop service models which support independence and offer least restrictive choices
Key facilities in our communities are more accessible, affordable and welcoming, and people know how to get support and access resources	<ul style="list-style-type: none"> • Develop a NW Locality website • Widely promote EVOC's Little Red Book 	<ul style="list-style-type: none"> • Investigate potential to develop local information hubs and touchpoints • Link with Place theme to ensure needs of communities of interest are addressed
Reduce poor mental health and isolation	<ul style="list-style-type: none"> • Promote opportunities to engage in activities which enhance physical and mental wellbeing • Partnership working to support individuals with drug and alcohol addiction 	<ul style="list-style-type: none"> • Promote development of the "social Cure" • Establish programme of intergenerational activity • Develop more joined-up services • Link to Council's Adult Education Programme • Promote "stress control" service and training and "survive and thrive" groups • Promote and deliver training in complex trauma to community services and develop toolkit

Community Safety

Outcome	Ongoing actions	New actions
Police work in partnership with local agencies and the community to deal with low level crime	priority for 2018/19	
Police are accessible, approachable and involved with communities	<ul style="list-style-type: none"> • Strengthen community policing approach • Police regularly attend community meetings and activities • Police build on social media use 	
Resources aimed at tackling crime and anti-social behaviour meet the needs of the whole locality	<ul style="list-style-type: none"> • Community Improvement Partnership tasks joint resources • Fire & rescue Service home safety visits 	<ul style="list-style-type: none"> • Provide regular reports on CIP and StrongerNorth activities
Initiatives to tackle long term issues are effective and sustainable		<ul style="list-style-type: none"> • Deliver events to promote and inform communities and partners of actions taken • Consult communities on perceived impact of actions
Community is empowered to help promote responsible behaviours and work with key agencies to tackle local issues	<ul style="list-style-type: none"> • Support communities to establish Neighbourhood Watch 	<ul style="list-style-type: none"> • Support community-led local initiatives • Work with migrant and BME communities to develop projects

		<ul style="list-style-type: none"> • Work with communities to tackle long standing issues eg domestic violence • Ensure community voices represented at relevant forums
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Children, Young People & Families

Outcome	Ongoing actions	New actions
Informal activity and learning opportunities are affordable and accessible to every child	priority for 2018/19	
Schools are fit for future and support greater levels of engagement in positive activities for wider community	<ul style="list-style-type: none"> • Planned new schools consider needs of wider community 	<ul style="list-style-type: none"> • Establish existing levels of use • Increase opportunity for community/club/sport access
High quality spaces for young people to play		<ul style="list-style-type: none"> • New or replacement play facilities co-designed by young people • Develop and promote opportunities to participate in indoor and outdoor facilities • Invest in play streets and encourage developers to design safer streets

		<ul style="list-style-type: none"> • Build on existing networks to identify new opportunities to support greater levels of participation • work with young people to identify areas which will benefit from ad hoc play space • consider the needs of all young people, including those with protected characteristics
Families in greatest need receive good quality and early intervention support	<ul style="list-style-type: none"> • deliver a range of universal and targeted supportive programmes • support primary schools to identify and address individual and collective pupil issues through multi-disciplinary approaches • work better together to prevent young people entering statutory interventions • ensure children are kept safe by putting in place appropriate Child Protection measures 	
Young people will leave school with suitable life skills and attainment levels	<ul style="list-style-type: none"> • identify and support a range of positive role models • work in partnership to provide life skills programme • close the gap in attainment levels 	<ul style="list-style-type: none"> • embed group-based activity in schools to support young people with physical and emotional wellbeing issues

		<ul style="list-style-type: none"> develop programmes outside school to support young people
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Place

Outcome	Ongoing actions	New actions
Large scale development are better managed and consider the wider infrastructure and specific needs of communities	Priority for 2018/19	
Communities are better connected and have appropriate transport links and public and community transport services fit for future use	<ul style="list-style-type: none"> importance of transport links highlighted in new developments actively seek and source a range of funding options to promote and provide a wide range of transport connectivity encourage transport providers to engage with local communities 	<ul style="list-style-type: none"> refresh and widely communicate strategic transport action plans review take up of community transport (Council and non-Council) act on findings from Placemaking exercises and consider carrying out in other neighbourhoods
Existing roads, pavements, cycle paths, and public green spaces and parks are well maintained, with parks and green spaces	<ul style="list-style-type: none"> regularly report on repairs performance against timescales regularly report on parks and greenspace standards 	<ul style="list-style-type: none"> improve Council online reporting systems develop Friends of Parks groups for every park in the North West

<p>being used more by all sectors of the community for a range of activities</p>	<ul style="list-style-type: none"> • provide information on roads, pavements and parks capital improvement programmes • jointly prioritise local capital budgets with the community • work with Friends of Parks and other community groups to target park improvements events and activities • develop a programme of estates walkabouts with community groups 	<ul style="list-style-type: none"> • identify and promote opportunities for community growing
<p>Housing needs are met by providing more affordable and social rented homes</p>	<ul style="list-style-type: none"> • release Council-owned land for housebuilding by 21st Century Homes and other social landlords • work with other landholders to release land for social housebuilding • enforce and report on planning conditions for developers to provide social housing • annually report on social housing units completed 	
<p>Take action to improve air quality and reduce pollution</p>	<ul style="list-style-type: none"> • monitor air quality in areas with greatest congestion • consider implementation of Low Emission Zones • Support active travel 	<ul style="list-style-type: none"> • support public transport providers to further reduce emissions in their fleet

Draft updated August 2018**North Edinburgh Small Area**

	Outcome	Narrative
1	Residents and service providers share values and understand each other's perspectives	As a pre-condition of meaningful joint working, the North Edinburgh Small Area Action Plan seeks to establish a shared and growing mutual respect and understanding between the community and those working in the area.

	Action	Lead	Partners and Resources	Update
1A	Establish a series of engagement events – formal and informal	Community Action North Peter Strong	community reps service providers	<p>“Knowing Me, Knowing My Community” events took place in February/March and May/June. These were 3 day events bringing together residents and staff from a range of services working in North Edinburgh. Interest from locality staff exceeded available places. Formal evaluation of the training course has been completed and a copy sent to participants, elected members in forth and Almond wards and officers. Feedback has generally been very positive. It was seen as an opportunity to get to know local activists and appreciate their viewpoints, while at the same time sharing service priorities and issues within North Edinburgh, and establishing informal networks to continue this mutually supportive approach.</p> <p>CAN is supporting training of local BME activists which has led to an Action Research project by local bme women and workers to research barriers to services for the bme community. CAN will conduct similar evaluation of this training.</p> <p>The LIP North Edinburgh event in June also provided a useful opportunity to share views on the LIP Action Plan, and attracted 40 participants, split almost 50:50 between residents and workers, on the night.</p>
1B	Support training for community representatives (including young people)	Community Action North Community Renewal	Lifelong Learning service providers	<p>A series of 2 hour long training and education sessions called “Together We Can Learn Something” aimed at residents and workers covering a range of topics from community empowerment, co-production and constructive communication for individuals and groups to building agreements and roadblocks, runs from the end of August until December. This builds on the previous course and has been widely promoted within Council and partner agencies.</p> <p>More specific engagement activities with younger people will be taken forward under the Youth Talk initiative.</p>

	Outcome	Narrative
2	Address the community's cross-cutting issues	As well as considering the themes identified during the Locality Improvement Plan development, the "People Powered Places" events in North Edinburgh also identified childcare/creche provision and information & communications as cross-cutting themes which impinged on all themes. Having reliable, good quality childcare or creche provision allows local residents to access training, social or employment opportunities, all of which contribute to their ability to play a role as active citizens, and ultimately help reduce poverty and isolation. Similarly access to information about the range of opportunities and activities in North Edinburgh, as well as regular feedback from service providers on their activities, underpins residents' ability to get involved.

	Action	Lead	Partners and Resources	Update
2A	Childcare/creche provision	Community Action North Pilton Community Health Project North Edinburgh Childcare CEC Economic Development	voluntary sector Lifelong Learning Health	A working group from leads and partners has been meeting for several months, reviewing existing provision within North Edinburgh, conducting market research, mapping local need and demand, and discussing potential models with interested parties. Initial findings are that there is an unmet need for both creche and childcare provision, but there is a lack of co-ordination across local agencies, particularly around creche provision. Support from Business Gateway and First Port is being sourced to produce a business case with a view to piloting an appropriate business model.
2B	Information and communications	Scott Donkin Community Action North	Edinburgh College service providers StrongerNorth	<p>Information sharing and communications runs across all the LIP themes. Within North Edinburgh a funding bid has been drafted to cover technical build costs associated with developing a web-based solution, and initial development work. Funders are being actively approached, and if a single funder is not forthcoming it is intended that the bid can be broken down into constituent parts with each funded separately.</p> <p>Edinburgh College will explore providing the resource to maintain the website.</p> <p>Within North Edinburgh the website will be particularly relevant to Employability and Community Safety (publicising StrongerNorth activities) themes.</p> <p>It is intended that the web pages will be easily printable in order to provide a paper diary of events and services, which could be made available at a range of locations.</p>

	Outcome	Narrative
3	Establish forum for development and monitoring of action plan	As noted in the Locality Improvement Plan, there is a long tradition of community engagement within North Edinburgh, and the intention is harness and further develop community activism in the co-production and monitoring of delivery of the North Edinburgh Small Area Action Plan

	Action	Lead	Partners and Resources	Update
3A	Support Community Action North	Peter Strong	North Edinburgh Arts Lifelong Learning Muirhouse Housing Association Inspiring Scotland NHS	CAN are funded until February 2019, and are continuing to provide community capacity building development programmes as noted in 1. There is a concern that longer term sustainable community development funding is required in order to develop and support a community capable of genuine co-production.
3B	Involve a wide range of community voices	Peter Strong	Community Action North Community Renewal Community Councils Lifelong Learning service providers voluntary sector	<p>CAN and Community Renewal are the main, non-service specific resident support projects within North Edinburgh, with Community Renewal limited to activities in Muirhouse. There are many 3rd sector organisations, many with resident-led management committees, and there are community councils, tenants & residents associations, arts and crafts groups and community led action research projects. Feedback from residents at the small area action plan event is that they value their involvement in these groups, but do not feel involved in community planning per se.</p> <p>Rather than attempting to create a bespoke community planning structure, the priority at present is to continue to work with existing fora eg Improving Muirhouse & Pennywell, community connections, youth work managers consortium, friends of parks groups and look to develop a range of smaller pilots that examine a local issue and co-produce solutions between residents and workers.</p> <p>The following pilots are either underway or about to start:-</p> <ul style="list-style-type: none"> • Drylaw walkabout – local issues identified, some relatively easily fixed eg broken fencing, others more complex and initially met with scepticism by services eg common repairs, door entry systems. Co-production approach has led to Housing service being willing to consider options for resolution. Irrespective of final outcome, CAN are undertaking a community led evaluation of the process to learn what worked, what didn't, and share this learning with others • Patient engagement – building on prospective NHS consultation on patient access to GP's, there is the opportunity to develop more coherent and longer-lasting local patient engagement process • Older people – recent older people's event has raised wide-ranging set of issues to which older people would like to co-produce solutions. Opportunity for service providers to develop service users forum • StrongerNorth – opportunity to re-establish clarity around StrongerNorth and develop community input into this officer-led project. Potential for community led action

				<p>research project in conjunction with Edinburgh University's Living Lab, to develop data-aware community and indicators around community perceptions of safety.</p> <ul style="list-style-type: none"> • Edinburgh Waterfront – Locality Committee has agreed to set up a community reference group, to contribute community views on the redevelopment. Initial members are adjoining community councils, but there's an opportunity to ensure that community voices not normally heard are able to play their part – CAN has funded a worker and brought in specialist support from Planning Democracy to support community engagement. • Anti-poverty agenda – potential for North Edinburgh to play a key role in the city's Poverty Commission, while addressing local issues around use of temporary accommodation, evictions. CAN is also working to establish a business and economic development programme for local people with First Port and Business Gateway. Funding is being sought for this project. • MCR Pathways – pupil mentoring project being piloted in Craigmoynton Community High School from August 2018 after considerable success in Glasgow in terms of pupil attainment and moving on to positive destinations. Key part of Employment, Training & Education priority for 2018/19, there is opportunity for community involvement as mentors and community organisations as placements for students, in addition to potential benefits for mentored students and their families.
3C	Agree key roles and responsibilities and lines of accountability	Peter Strong	community reps theme leads service providers voluntary sector	Consider options once learning from pilots has been absorbed.