

Action Plan – NE LIP – Community Safety

Outcome	Narrative	Measure
3.1 Tackle Hate Crime and Intolerance	<ul style="list-style-type: none"> • Build stronger relationships with minority groups. • Promote multi-cultural events in the community. • Carry out a local campaign or “week of action” to promote harmony and belonging in the community. • Encourage the reporting of hate crime and advertise remote reporting sites. • Encourage a pro-active approach by the wider community to report hate crime. 	<p>Hate crime rates</p> <p>Number of remote reporting sites</p>

Action	Lead	Partners and Resources	Milestone	Issues/Constraints	Due Date	Status
3.1.1 Map minority groups and places of worship across the locality and identify a Single Point of Contact (SPOC) who will regularly engage with each group	Police Scotland (Preventions, Interventions and Partnerships Dept.)	Police Council Voluntary Sector Community Leaders	<ul style="list-style-type: none"> • Establish and meet partners to gather information • Create contact list with SPOCs • Identify appropriate communications • Establish regular contact 	<ul style="list-style-type: none"> • Information governance- agreeing how the contact list is structured, stored and shared • Language barrier • Change of contacts 	Dec 2018	
3.1.2 Engage with identified groups (as above) who are at risk of or have experience of hate crime to identify any existing and/ or perceived barriers to the reporting of hate crime to raise awareness and increase reporting	Police Scotland	Police Voluntary Sector Third party reporting partners Council Community	<ul style="list-style-type: none"> • Programme of engagement/ regular contact • Identification of perceived/ real barriers to reporting of hate crime • Analyse identified barriers and investigate actions to address 	<ul style="list-style-type: none"> • Language barrier • Development of trusted relationships • Change of contact 	Ongoing	
3.1.3 Identify and attend relevant community events Link to Comms Plan (Place)	Council	Police, Fire Service, NHS, Council, Voluntary Sector, Community, Libraries and community centres	<ul style="list-style-type: none"> • Map community events • Agree attendance at events • Record attendance • 12 month revise events attended, post event review 	<ul style="list-style-type: none"> • Managing delivery with changing staff • Resources • Cost / planning of stalls 	May 2020	
3.1.4 Develop and implement publicity strategy to raise awareness of reporting methods for hate crime	Council	Police, Voluntary Sector, Event organisations, Community	<ul style="list-style-type: none"> • Short life working group established • Creation of strategy document • Implementation of strategy • Identify publicity streams 	<ul style="list-style-type: none"> • Joined up approach / consistent messages • Cost • Access to publicity streams • Differing priorities 	May 2020	
3.1.5 Create and develop a plan to deliver a “Week of Action” in identified areas with appropriate partners and key stakeholders	Police	Council, Schools, Voluntary Sector, Police, Community improvement Partnership, Libraries and community centres	<ul style="list-style-type: none"> • Production of analytical report • Identify areas through Community Improvement Partnership analysis • List key stakeholders/ partners • Produce draft plan • Deliver event and review 	<ul style="list-style-type: none"> • Differing priorities • Analytical report could be misleading • Resources/ Availability • Ensure consistent message • Costs 	May 2020	

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3.1.6	Police	Police, Third party remote reporting partners, Community	<ul style="list-style-type: none"> • Audit undertaken • Gaps for new sites identified • Identify suitable partners and agree role • Train new partners to undertake remote reporting role • Establish and publicise new sites 	<ul style="list-style-type: none"> • Inaccurate info • Establishing where info is held • Availability of new sites • Resources 	Dec 2018	
3.1.7	Police	Police, Schools, Voluntary Organisations, Libraries and community centres	<ul style="list-style-type: none"> • Timetable produced • Complete lesson plan and talks • Deliver lesson plan and talks • Review 	<ul style="list-style-type: none"> • School curriculum pressure • Resources • Agreeing content 	May 2020	

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<p>3.2</p> <p style="text-align: center;">An Area where communities feel safer.</p>	<ul style="list-style-type: none"> • Carry out Environmental assessments with the community. • Create a social media strategy. • Deliver joined up surgeries, patrols and multi-agency events • Increase local area focus such as days of action. • Deploy CCTV resources based on intelligence. • Improve the engagement with local groups such as community councils, resident’s associations, voluntary sector organisations and community groups. • Work in Partnership to tackle emerging trends and current local issues. 	<p>Perception that violent crime is not common in neighbourhood</p> <p>Satisfaction with the way violent crime is dealt with</p> <p>People feel safe in their Neighbourhood after dark</p>

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3.2.1	Police	Police, Council (Family & Household Support, Housing, Environmental Wardens), Fire Service	<ul style="list-style-type: none"> Gather information where communities feel less safe from Edinburgh People Survey/ intelligence Add agenda item to Community Improvement Partnership meetings Identify areas for assessment Assessments undertaken Appropriate actions delivered 	<ul style="list-style-type: none"> Community Improvement Partnership meets monthly- urgent Environment assessment may be required Outcomes of assessments are aspirational and have cost implications 	Ongoing	
3.2.2	Police	Police, Community Councils, other community groups, elected members, Council	<ul style="list-style-type: none"> Initial briefing delivery Feedback on assessments 	<ul style="list-style-type: none"> Limited attendance at some community groups 	Ongoing	
3.2.3	Police	Police, Council, Fire Service, Community Councils	<ul style="list-style-type: none"> Create partnership social media strategy document Identify, map and contact social media admins Establish Police group to coordinate activity 	<ul style="list-style-type: none"> Lack of local social media feeds for all agencies Staff resource Mapping will need to be undertaken regularly Regularity of meetings- immediate responses required 	Dec 2018	
3.2.4	Police	Police, Council (Family & Household Support, Housing, Environmental Wardens), Fire Service, Community Councils, Residents Associations, Voluntary Organisations	<ul style="list-style-type: none"> Map surgeries Identify gaps Create document 	<ul style="list-style-type: none"> Resources Changing nature of surgeries 	October 2018	
3.2.5	Police	Police, Council (Family & Household Support, Housing, Environmental Wardens), Fire Service, Residents Associations, Voluntary Organisations	<ul style="list-style-type: none"> Identify opportunities Establish new surgeries Create poster and PDF to advertise surgeries Advertise surgeries across the locality Regular social media posts highlighting details of surgeries Monitor and review attendance 	<ul style="list-style-type: none"> Availability of venues Resources 	Ongoing	

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3.2.6	Carry out joint patrols with partners in response to community safety concerns	Police	Police, Council (Family & Household Support, Housing, Environmental Wardens), Fire Service	<ul style="list-style-type: none"> Identify dates, times and locations for joint patrols (utilise violent crime information) Complete joint patrols 	<ul style="list-style-type: none"> Resources Availability of partners 	Ongoing	
3.2.7	Plan and deliver appropriate measurable and focussed action in small areas e.g. Days of Action	Police	Police, Council (Family & Household Support, Housing, Environmental Wardens), Fire Service	<ul style="list-style-type: none"> Identify dates, times and places for area action Book resources (Police and partner) Deliver focused periods of action Monitor and review results 	<ul style="list-style-type: none"> Resources Competing demands/emerging trends 	Ongoing	
3.2.8	Review CCTV locations and deploy cameras in accordance to analysis of gathered intelligence	Police	Police, Council (Family & Household Support, Housing, Environmental Wardens), Fire Service	<ul style="list-style-type: none"> Include agenda item at Community Improvement Partnership meeting Gather intelligence Review CCTV undertaken at regular meetings 	<ul style="list-style-type: none"> Data analysis from different sources Limited CCTV resource/ competing priorities for cameras Resources 	Ongoing	
3.2.9	Map community groups and other forums for engagement. Attend appropriate meetings in order to increase opportunities for engagement.	Council	Police, Council (Family & Household Support, Housing), Voluntary Organisations, Fire Service	<ul style="list-style-type: none"> Identify groups Create and agree document mapping groups Attend meetings Record attendance 	<ul style="list-style-type: none"> Mapping will need to be reviewed and refreshed regularly Resources 	August 2018 Ongoing	
3.2.10	Identify emerging trends which are impacting negatively on community safety and work in partnership to address those positively with the community	Police	Police, Council (Family & Household Support, Housing), Voluntary Organisations, Fire Service	<ul style="list-style-type: none"> Include agenda item at Community Improvement Partnership meeting Identify strategy to address the trends Take action to address through partnership approach 	<ul style="list-style-type: none"> Community Improvement Partnership meets monthly Resources 	Ongoing	
3.2.11	Establish a weekly meeting between partners to discuss and action current local issues	Police	Police, Council (Family & Household Support, Housing, Environmental Wardens)	<ul style="list-style-type: none"> Weekly meetings held Identify and discuss issues Task resources 	<ul style="list-style-type: none"> Availability of resources 	Ongoing	
3.2.12	Engage with NE Locality Youth Forum LINK with C,YP&F	Police	Police, North East Locality Youth Worker, Council	<ul style="list-style-type: none"> Meet with NE Locality Youth Forum Engage with young people Deliver any actions identified in partnership 	<ul style="list-style-type: none"> Trusted relationships 	December 2019	

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3.3.6 Identify local residents and community groups most at risk of suffering from anti-social behaviour (ASB) Consult with above community groups and identify ASB issues and suggested solutions Identify ASB issues through desktop exercise of analysis of data	Community Improvement Partnership	Council (Family & Household Support, Housing, Communities & Families, Lifelong Learning), Housing Associations, Community Councils, Elected members, Voluntary Sector, Schools	<ul style="list-style-type: none"> Identify groups most at risk Carry out data analysis regularly Identify emerging trends Consult with groups Identify ASB locations/ issues Compile list of solutions/ actions Undertake actions and review 	<ul style="list-style-type: none"> Identify groups across NE area Capacity Data sharing across range of agencies 	Ongoing	
3.3.7 Identify persistent offenders	Council (Family & Household Support)	Police, Council (Housing, Family & Household Support), Housing Associations, Youth Tasking and Coordination Team (TAC)	<ul style="list-style-type: none"> Identify offenders through information sharing with partners Regular review and refresh of identified offenders 	<ul style="list-style-type: none"> Data sharing across range of agencies 	Ongoing	
3.3.8 Create anti-social and housing toolkit	Council (Housing)	Police, Council (Housing, Family & Household Support), Housing Associations, Landlords, Youth TAC	<ul style="list-style-type: none"> Identify tactical options Create toolkit Raise awareness of toolkit amongst staff/ officers 	<ul style="list-style-type: none"> Availability of resources Focus on support rather than enforcement by partner agencies 	Ongoing	

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Outcome	Narrative	Measure
3.4 Domestic Abuse will be addressed.	<ul style="list-style-type: none"> Promote Domestic abuse awareness training to front line service providers Identify gaps in and promote local support services for victims of domestic abuse 	Domestic abuse rates Satisfaction with the way domestic abuse is dealt with Number of remote reporting sites

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3.4.1	Establish a North East Domestic Abuse and Violence Group	Edinburgh Women's Aid	Edinburgh Women's Aid, Voluntary Sector, Council (Housing, Family & Household Support, Social Work), Support Services	<ul style="list-style-type: none"> Group established Action plan further developed 	<ul style="list-style-type: none"> Capacity Resource 	October 2018	
3.4.2	Promote the "Ask Angela" scheme to local licensed premises	Police	Police, local business, Council (Licensing)	<ul style="list-style-type: none"> Identify licensed premises Circulate information to premises 	<ul style="list-style-type: none"> Capacity Resource 	December 2018	
3.4.3	Promote "Rethink" domestic abuse training to North East practitioners	Council (Social Work)	Council (Social Work, Housing, Family & Household Support), Police, health visitors, NE Locality Youth Development Worker	<ul style="list-style-type: none"> Identify relevant practitioners for training Set dates for training Delivery of training 	<ul style="list-style-type: none"> Capacity to deliver Resource Availability of trainers and staff 	Ongoing	
3.4.4	Provide "Safe and Together" training to frontline Police Officers	Police	Police, Council (Communities & Families), Edinburgh Women's Aid	<ul style="list-style-type: none"> Set dates for training Delivery of training Review effectiveness of training 	<ul style="list-style-type: none"> Capacity to deliver Resource Availability of trainers and staff 	Ongoing	
3.4.5	Promote the use of Edinburgh Court Support and Advocacy Service (EDDAC) referrals amongst front line services	Police	Police, Edinburgh Women's Aid, Council (Social Work, Housing, Family & Household Support)	<ul style="list-style-type: none"> Circulate aid memoires to front line workers Circulate advice to frontline workers 	<ul style="list-style-type: none"> Capacity 	Ongoing	
3.4.6	Provide "Safety Planning for Victims" training to Police	Edinburgh Women's Aid	Edinburgh Women's Aid, Police	<ul style="list-style-type: none"> Set dates for training Delivery of training 	<ul style="list-style-type: none"> Capacity 	Dec 2018	

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<p>3.5</p> <p>Alcohol and Drugs misuse and associated issues will be addressed</p>	<ul style="list-style-type: none"> • Address Community concerns and the associated issues with overprovision of alcohol in North East Edinburgh • Target gaps in provision of support services available to people with drug and alcohol problems • Support the Community to report concerns and provide information regarding drug dealing and alcohol sales to young people • Produce a co-ordinated strategy to deliver drug and alcohol education to young people and adults 	<p>Timely treatment for substance misuse</p> <p>Alcohol related hospital admissions</p>

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3.5.1	Police/ NHS	Edinburgh Health & Social Care Partnership (EHSCP), NHS, Police, Fire Service, Ambulance Service, Voluntary Sector	<ul style="list-style-type: none"> Form an Action on Alcohol Delivery Group with wider multi-agency membership Agree terms of reference and code of working Develop a NE action plan based on Edinburgh Alcohol Strategy recommendations 	<ul style="list-style-type: none"> Capacity of partners to become active members Actions will change as learning is integrated 	May 2018	
3.5.2	NE Alcohol Action group	NE Alcohol Action Group, NHS, Police, Council, Housing Associations, Community Councils, Community groups	<ul style="list-style-type: none"> Engage groups and community forums Design survey Circulate survey Collate feedback Identify concerns 	<ul style="list-style-type: none"> Limitations on numbers reached- aim to reach the whole community Resource 	Ongoing	
3.5.3	CAP	Council, Police, CAP, Schools, NHS, Local business, elected members, Voluntary Sector	<ul style="list-style-type: none"> Hold regular meetings of groups Identify of actions Undertake actions Monitor and review success 	<ul style="list-style-type: none"> Resource 	Ongoing	
3.5.4	Council (Licensing)	Council(Licensing), Police, Community Councils	<ul style="list-style-type: none"> Toolkit circulated to Community groups Train people in recovery and Community Council members on how to object to new alcohol license applications Advocate for clearer guidance on how to influence the licensing process in relevant planning permission letters 	<ul style="list-style-type: none"> Reaching relevant community groups Interest and availability of people in recovery and Community Council members Ability to influence planning permission notification process 	Dec 2018	
3.5.5	Council (Licensing)	Council (Licensing, Trading Standards), Police, local businesses	<ul style="list-style-type: none"> Set up retailer excellence scheme(s) Work with retailers through scheme Evaluate retailer performance 	<ul style="list-style-type: none"> Interest amongst on sale retailers Capacity of Police to support retailers & evaluate performance 	Ongoing	
3.5.6	CAP	CAP, Police, local businesses, large retailers	<ul style="list-style-type: none"> Identify businesses to engage with training Identify training dates Identify trainers Delivery of training to retailers 	<ul style="list-style-type: none"> Interest amongst off sale premises Capacity of potential trainers Availability of off sale premise staff to attend 	Ongoing	
3.5.7	Council	Council, Voluntary Sector, NHS	<ul style="list-style-type: none"> Complete mapping exercise Complete statistical analysis Comparison of waiting times referral to support services in different localities 	<ul style="list-style-type: none"> Gathering of info from multiple agencies Availability and accuracy of information 	Dec 2019	

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3.5.8	Engage and encourage public to report concerns through media and promotional campaign	Police	Police, Crimestoppers, Council, Housing Associations, local publications, Voluntary Organisations	<ul style="list-style-type: none"> Identify target groups Regular circulation of social media messages Community Policing articles in local and national publications 	<ul style="list-style-type: none"> Regularity of media opportunities Consistency of message 	Ongoing	
3.5.9	Raise awareness of alcohol related harm in areas with high levels of need	NHS/Health promotion	NHS, Police, Council, Voluntary Organisations	<ul style="list-style-type: none"> Deliver regular messages to community Link to national campaigns 	<ul style="list-style-type: none"> Capacity to maintain high profile Resource 	Ongoing	
3.5.10	Remove unlawful advertising e.g. billboards outside shops and bars	Council (Trading standards)	Council (Trading Standards, Environmental Wardens), Police	<ul style="list-style-type: none"> Patrols by Trading Standards Environmental Visual Audit of existing advertising Removal of unlawful advertising 	<ul style="list-style-type: none"> Timely identification of unlawful adverts Shared understanding of importance of message 	Ongoing	
3.5.11	Create drug and alcohol strategy and produce best practice guidelines for schools or external agencies delivering drug/alcohol prevention	Council (Communities and Families)	Council (Communities and Families), Police	<ul style="list-style-type: none"> Create drug and alcohol strategy Deliver education talks for young people in line with new strategy 	<ul style="list-style-type: none"> School curriculum demands Resource Success and impact of message 	Ongoing	
3.5.12	Produce a shared resource for schools, clubs and groups to use to help talk about alcohol and the dangers of underage drinking	NE Locality Youth Worker	Police, NE Locality Youth Development Worker, Council (Schools, Lifelong Learning Services), Voluntary Organisations	<ul style="list-style-type: none"> Create a new shared resource box for organisation to explore the dangers of drinking with young people Distribute this across a range of organisations Monitor use 	<ul style="list-style-type: none"> Interest and use of resource Capacity to develop and deliver 	December 2019	
3.5.13	Develop plan through Community Improvement Partnership (CIP) to address alcohol related violence crime and disorder	Police	Police, CIP, Council, Fire Service, NHS	<ul style="list-style-type: none"> Regular discussion at CIP meetings Actions identified by CIP Action taken by CIP members 	<ul style="list-style-type: none"> Availability of information/ intelligence Sharing information Capacity to take action 	Ongoing	
3.5.14	Increase the delivery of Alcohol Brief Intervention's (ALB's) amongst partners and with a range of staff	Health Promotions NHS	NHS, Police, Council (Housing, Family & Household Support, Lifelong Learning), Fire Service, Ambulance	<ul style="list-style-type: none"> Training programmes confirmed Delivery via e-learning and face-to-face Identify appropriate staff/ partners Delivery of training to Police and Council staff 	<ul style="list-style-type: none"> Capacity to deliver training Availability of staff to attend 	Ongoing	
3.5.15	Improve the general welfare of heavy drinkers by reducing the risk of fires/accidents	Fire service	Fire service, Police, Council (Housing, Family & Household Support, Social Work), NHS	<ul style="list-style-type: none"> Identify people requiring visit/assessment/advice Delivery of visits/action Monitor numbers reached 	<ul style="list-style-type: none"> Identification of individuals requiring support Whether individuals accept support offered Information sharing amongst partners 	Ongoing	
3.5.16	Develop responses/support to people who do not access treatment to reduce alcohol harm	NHS	NHS, Police, Council (Housing, Family & Household Support, Social Work)	<ul style="list-style-type: none"> Identify people who are not in touch with support services Determine appropriate support Monitor numbers reached 	<ul style="list-style-type: none"> Identification of individuals requiring support Availability of relevant and accessible support services Whether individuals accept support offered Information sharing amongst partners 	Ongoing	