

North West Locality Committee

6.30pm, Tuesday, 19 June 2018

Locality Performance Dashboard

Item number	8.1
Report number	
Executive/routine	
Wards	
Council Commitments	

Executive Summary

This report provides an overview of locality performance measures for the service areas where power has been delegated to Locality Committees to monitor performance. The overview is presented as a dashboard which has been developed with Locality Managers.

Locality Performance Dashboard

1. Recommendations

- 1.1 It is recommended that members of the Locality Committee:
 - 1.1.1 Note the locality performance measures detailed in the locality dashboard.
 - 1.1.2 Agree that the dashboard will be produced to reflect bi-annual performance, with the next dashboard covering the period April 2018 to September 2018.

2. Background

- 2.1 The Terms of Reference for the Locality Committee details the delegated functions for which the committee is responsible.
- 2.2 A performance framework to support these functions was presented at the April 2018 meeting.
- 2.3 Performance measures, where power is delegated to the committee, were tabled and proposals for additional measures were made across all four locality committees.
- 2.4 The committee agreed to progress this reporting and requested that a 'locality dashboard' was produced for review within one cycle.
- 2.5 Following the April 2018 committee meetings, a collective review of available measures was undertaken with Locality Managers. A single locality dashboard was developed following this review.

3. Main report

- 3.1 The locality dashboard is detailed in Appendix 1 and contains measures for the following service areas:

Community Safety	Street cleansing & open space maintenance
Libraries & Lifelong learning	Park & Green spaces
Traffic Management, roads & parking	Public Realm

- 3.2 The dashboard covers the reporting period April 2017 to March 2018, with the exception of roads data, which covers the period November 2017 to March 2018.

- 3.3 Data recording at a Locality level in the roads works management system, Confirm, commenced in November 2017. Prior to this date, reporting was recorded against neighbourhoods.
- 3.4 It is proposed that the dashboard is produced to reflect bi-annual performance, with the next dashboard covering the period April 2018 to September 2018. This aligns with the wider performance reporting framework.

4. Measures of success

- 4.1 This report provides the Locality Committee with an overview of locality performance to support the delegated function as outlined in section 5 of the Membership, Remit and Terms of Reference.

5. Financial impact

- 5.1 The costs of implementing locality performance reporting are contained within existing budgets.

6. Risk, policy, compliance and governance impact

- 6.1 There are no perceived risks associated with this report.

7. Equalities impact

- 7.1 Locality performance reporting will support the monitoring of equalities outcomes and the protected characteristics within the locality.

8. Sustainability impact

- 8.1 There are no adverse environmental implications arising from this report.

9. Consultation and engagement

- 9.1 Locality performance reporting will continue to be developed in collaboration with Elected Members, Heads of Service and Locality Managers.

10. Background reading/external references

- 10.1 [Membership and Terms of Reference](#)
- 10.2 [Locality Performance Reporting](#), NW Locality Committee 25 April 2018

Andrew Kerr

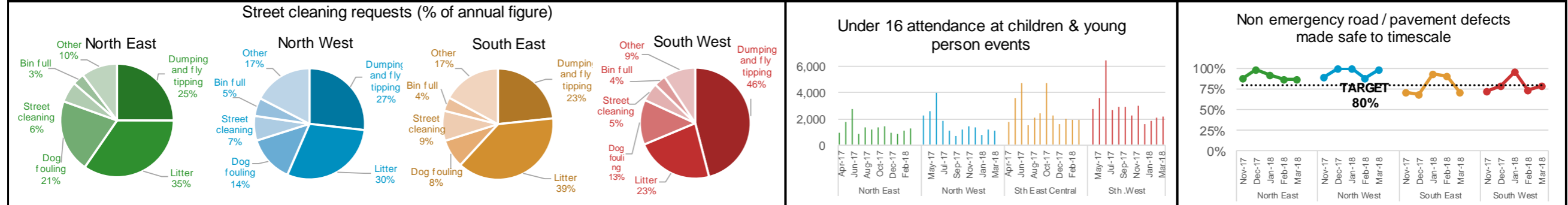
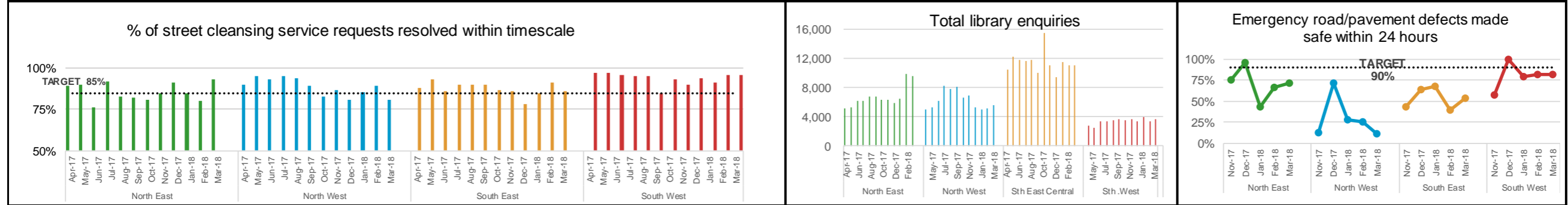
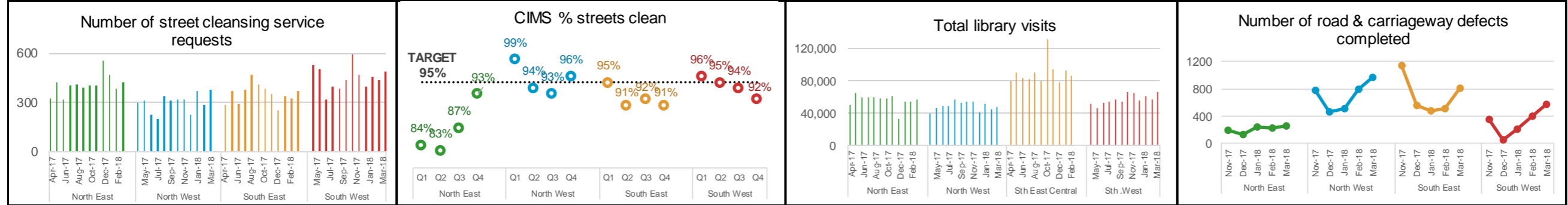
Chief Executive

Contact: Laurence Rockey, Head of Strategy and Insight

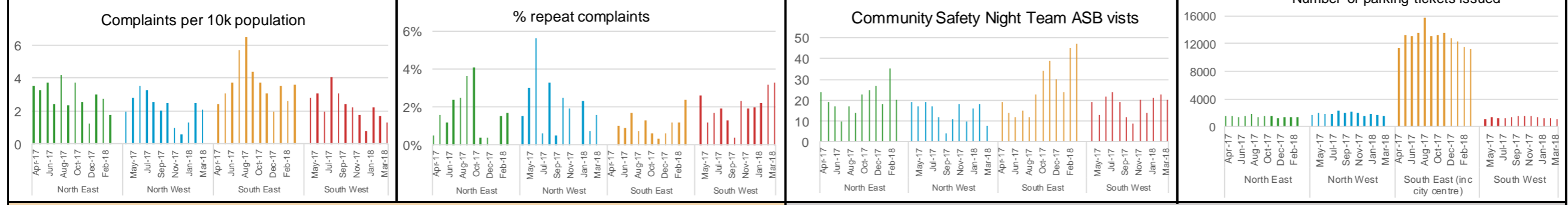
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Locality Performance Dashboard April 2017 - March 2018

Street cleansing & open space maintenance Lifelong Learning Services Traffic management, roads and parking



Community Safety - Antisocial Behaviour Complaints (ASB)



Parks and green space Public Realm

