

Corporate Policy and Strategy Committee

10am, Tuesday, 8 November 2016

Council Resilience: Annual Report (1 October 2015 to 30 September 2016)

Item number	7.3
Report number	
Executive/routine	
Wards	All

Executive summary

This report provides information on Council resilience activities and initiatives undertaken during the period 1 October 2015 to 30 September 2016.

Council Resilience: Annual Report (1 October 2015 to 30 September 2016)

Recommendations

- 1.1 To note the resilience activities undertaken during the period of this report;
- 1.2 To note the resilience model and reporting structure outlined at Appendix 5; and
- 1.3 To approve the proposed Resilience service forward work plan for 2016/17 set out at Appendix 6.

Background

- 2.1 This report provides a summary of resilience activities across the City of Edinburgh Council, in liaison with partner and stakeholder organizations, in the period from 1 October 2015 to 30 September 2016.

Main report

- 3.1 In the United Kingdom, there is a statutory duty on Category 1 Responders to carry out contingency planning as specified in the Civil Contingencies Act 2004. In Scotland, the term Category 1 Responders includes Local Authorities, the Emergency and Health Services and the Scottish Environment Protection Agency (SEPA). The Act, together with the supporting regulations and guidance, sets out the roles and responsibilities of those involved in emergency preparedness and response at the local level.
- 3.2 The Emergency and Health Services together with Local Authorities and SEPA are at the core of the response to most incidents. They are subject to the full range of civil preparedness activities including:
 - assessing the risk of incidents occurring and using these assessments to inform contingency planning;
 - putting in place emergency response plans;
 - putting in place business continuity management arrangements;
 - putting in place advance arrangements to make information available to the public about emergencies and maintaining arrangements to warn, inform and advise the public in the event of an incident;

- providing advice and assistance to businesses and voluntary organizations in relation to business continuity management (this duty applies to Local Authorities only);
- sharing information with other local responders to enhance coordination; and
- cooperating with other local responders to enhance coordination and efficiency.

Organizations designated as Category 2 Responders have a duty to cooperate and share information with Category 1 Responders. These organizations include the Utilities (gas, water, electricity and telecommunications) and Transport authorities (including Edinburgh Airport Ltd, Network Rail and Forth Ports Ltd).

3.3 On behalf of the Chief Executive, the Council’s Resilience service, within Strategy and Insight (Governance and Democratic Services function), provides the lead role for the Council’s Business Continuity, Emergency Planning, Community Resilience and appropriate Counter Terrorism activities and includes the role of Lead Resilience Advisor.

Resilience Planning - National Input

3.4 The following table details the Council’s resilience input into national and associated planning. Training and exercising initiatives associated with these activities are included at Appendix 4.

Lead Organisation/Group	Activity	City of Edinburgh Council Lead
UK Government: National Emergency Plan for Fuel	Contributing to UK and Scottish Government planning arrangements for incidents involving disruption to fuel supplies	Resilience service
UK Government: Maritime and Coastguard Agency (MCA) National Contingency Plan	Contributing to MCA planning arrangements for major maritime incidents involving oil and chemical pollution	Resilience service
Scottish Government: Animal and Plant Health Agency	Contributing to Scottish Government and wide-area contingency arrangements for animal disease outbreaks	Resilience service and Trading Standards

Lead Organisation/Group	Activity	City of Edinburgh Council Lead
Scottish Government: Mass Fatalities Working Group	Contributing to the development of arrangements for managing incidents involving large numbers of fatalities	Resilience service and Environmental Health and Scientific Services
British Standards Institute: Organizational Resilience Committee	Development of International Standard for organizational resilience	Resilience Manager
British Standards Institute: CAR/001 Continuity and Resilience Committee	Development of BSI Standards and guidance for business continuity, including ISO 22301	Resilience Manager
Scottish Government Resilience Advisory Board Critical Infrastructure Group	Improve the protection and resilience of assets and systems critical to Scotland	Resilience Manager
CONTEST: Scottish Counter Terrorism Prepare Sub Group	Mitigate the impact of a terrorist incident in Scotland where it cannot be stopped and promote recovery from its aftermath	Resilience Manager
CONTEST: Scottish Counter Terrorism Protect Sub Group	Strengthen Scotland's protection against terrorist attacks in the UK or against interests overseas and reduce vulnerability	Resilience Manager
UK Business Continuity Group (business continuity group for eight largest cities in UK outside London)	Sharing and promoting best practice in Business Continuity Management	Resilience service

Resilience Planning – Scottish, Regional and Local Resilience Partnerships

3.5 In June 2016, the Deputy First Minister approved the establishment of a Scottish Resilience Partnership (SRP) to replace the former Regional Advisory Board for Scotland (RABS). The SRP is intended to provide a national partnership for resilience. The Deputy First Minister will attend the SRP which oversees the national resilience process and provides resilience assurance to Ministers. Standing membership of the SRP includes Scottish Government Departments, the Chief Constable, Chief Fire Officer, Chief Ambulance Officer

and the Society of Local Authority Chief Executives (Scotland). A diagram showing the Scottish Resilience coordinating structure is at Appendix 1.

- 3.6 The creation of the SRP follows on from the formation of three Regional Resilience Partnerships (RRPs) (established in November 2013) covering the East, West and North of Scotland. The City of Edinburgh Council is a partner organization in the East of Scotland RRP. The East of Scotland RRP is chaired by the Assistant Chief Constable (East), Police Scotland, and is expected to meet three times a year or more often if required. A list of the East RRP membership is at Appendix 2.
- 3.7 Each of the three RRP (East, West and North) bring together senior representatives from the emergency and health services, Scottish Government, local authorities, SEPA and organizations such as the utilities and transport sectors. Representatives from the voluntary, commercial and other agencies are invited to attend as required. The role of the RRP is to provide a wide area, strategic forum for the coordination of emergency preparedness, training and exercising activities.
- 3.8 Beneath the structure of the East of Scotland RRP, sit three Local Resilience Partnerships (LRPs) for the Lothian and Borders, Fife and Forth Valley areas. The City of Edinburgh Council is a member of the Lothian and Borders LRP
- 3.9 The LRP meet on a regular basis to provide a coordinating role for emergency preparedness activities within their respective boundaries, with representation from many of the same organizations as the RRP but with a more localised focus and remit.
- 3.10 The agenda for the East of Scotland RRP is coordinated by a Business Coordinating Group. The Business Coordinating Group includes the Chairs of the three LRP (Lothian and Borders, Fife and Forth Valley) plus the chairs of each of the themed Capability Groups (see Appendix 3). The Business Coordinating Group is chaired by the East of Scotland Senior Resilience Coordinator (appointed by Scottish Government).
- 3.11 A diagram showing the Regional and Local Resilience Partnership coordinating structure is shown at Appendix 3.

Resilience Planning - The City of Edinburgh Council

- 3.12 Following re-structuring, completed in June 2016, as part of the Council Transformation programme, the Resilience service establishment consists of a Resilience Manager, two Senior Resilience Specialists and three Resilience Specialists. Twenty percent of the time of a member of staff in the Public Safety function is allotted to provide technical and specialist communications support.

- 3.13 The Resilience Manager reports to the Governance and Democratic Services Senior Manager within the Strategy and Insight Division.
- 3.14 Resilience planning in the City of Edinburgh Council is managed through three main Groups, each of which addresses a key resilience issue, integrating emergency planning, business continuity and counter-terrorism. The three Groups are the:
- Council Resilience Group;
 - Council Counter-Terrorism Group; and
 - Edinburgh Community Resilience Group.

Each Group is chaired by the Resilience Manager. A diagram showing the Council's resilience groups and governance is provided at Appendix 5.

- 3.15 The Council's Resilience Business Partnering Model has been developed by the Resilience Manager and agreed with key internal stakeholders to support Service Areas and the Localities model. The Model is provided at Appendix 6. Designated Business Partners from the Resilience service are supporting the wider Council resilience team which includes Resilience Coordinators, Resilience Specialists and also Resilience Deputies in each business critical area, all of whom receive specialised training to enable effective resilience planning and response.
- 3.16 The Council Resilience Group monitors the Council's Resilience Management Programme. The Group is the focus for the Council's resilience activities, including planning, incident debriefs, training and exercise initiatives and facilitates the sharing of information across the Council on business continuity, emergency planning and contingency preparations for major events. The Group includes representatives from all Council Services and key cross-council specialist functions. Designated representatives are responsible for the co-ordination of resilience activities within their respective areas of responsibility.
- 3.17 The Council Counter-Terrorism Group includes representatives from Police Scotland and key Council Service areas. The remit of the Group is to identify, develop, coordinate and monitor the Council's activities in order to comply with counter-terrorism legislation and guidance, including CONTEST, through an agreed annual work plan to address relevant priorities. Working with Police Scotland, the Council seeks to raise awareness of the terrorist threat, enhance resilience and the Council's ability to respond to a terrorist threat or incident, develop activities, regularly update the Edinburgh CONTEST group, through the Chair, and contribute to the development of its programme.

- 3.18 The Edinburgh Community Resilience Group consists of two main strands: the Edinburgh Community Resilience Project aims to improve the preparedness of Edinburgh's communities to withstand serious disruptions (currently in pilot phase); the Edinburgh Resilience Forum exists to help fulfil the Council's legislative duty to provide business continuity management advice and assistance to the City's public, voluntary, commercial and business sectors.
- 3.19 To support the Resilience Management Programme, the following key outputs have been delivered:
- Corporate registration to ISO22301 status (the International Standard for business continuity) maintained.
 - Emergency communications requirements assessed, procured and implemented for Council Resilience Group members and other key colleagues.
 - Resilience Training Needs Analysis for those with a resilience responsibility completed.
 - 'In Case of Emergency' ("ICE" Briefing Packs) and weekly briefings provided for all Chief Officers on Call.
 - The Resilience Management System has been reviewed.
 - 2016/17 Resilience Exercise Programme agreed.
 - 2016/17 Resilience Training Programme agreed.
 - Review, validation and sign off as appropriate Resilience plans and procedures completed.
 - Resilience Competencies Framework reviewed.
 - Corporate Resilience Risk Register reviewed quarterly.
 - Council CONTEST (Counter-Terrorism) Group objectives and priorities agreed.
 - Annual Edinburgh Community Resilience Week delivered.
- 3.20 The Council has a primary Incident Co-ordination Centre (CICC); a backup contingency arrangement is also in place to augment the space available to assist with the co-ordination of a prolonged or serious incident, should the need arise.
- 3.21 In addition to its primary role as the Council's dedicated Incident Co-ordination Centre, the CICC is used to facilitate resilience training events and exercises on a regular basis. The facilities are also available to the Council's Public Safety function to assist in the planning, co-ordination and monitoring of major public events in the City. Exceptionally, the CICC has also been made available to other Council services to facilitate the coordination of significant projects or planned major operations in the City.

- 3.22 The Council's responsibility for the safe delivery of significant, planned events in the City is coordinated by the Council's Public Safety function through a series of Events Planning and Operations Groups (EPOGs) with representatives from key internal and external stakeholders. Where it is decided that specific contingency arrangements are required for a particular event, the Resilience function, in liaison with all relevant organizations, is responsible for preparing a multi-agency Contingency Plan to augment existing arrangements for dealing with the occurrence of serious incidents during a public event.
- 3.23 During the period considered by this report, event Contingency Plans were completed by the Resilience service for Edinburgh's Hogmanay Street Party (31 December 2015 to 1 January 2016) and the Edinburgh Festival Fireworks (29 August 2016).
- 3.24 The British Standards Institute (BSI), in conjunction with the Resilience service, held its 3rd International Organization for Standardizations Security and Resilience (ISO/TC 292) Conference from 5-9 September 2016. This global event, which the Council hosted at the City Chambers, was attended by over 125 delegates from approximately 40 countries. The welcome address was provided by the Head of Strategy (Interim). Positive media coverage was received, including recognition that it was the first time the event had been held in the UK.
- 3.25 A list of key events, training initiatives, exercises and incidents undertaken during the period is at Appendix 4.
- 3.26 The Resilience service prepares an annual forward work plan each year in liaison with the Council Resilience Group. A copy for 2016 to 2017 is attached at Appendix 7.

Measures of success

- 4.1 The City of Edinburgh Council continues to be viewed as a progressive Authority in the development of the Scottish and UK resilience agenda.

Financial impact

- 5.1 There are no significant, new financial implications arising from this report.

Risk, policy, compliance and governance impact

- 6.1 The actions and outputs described in this report adhere to the risk compliance policy and governance arrangements. In addition the recommendations in the report do not impact on any existing policies of the Council.

Equalities impact

- 7.1 The development of resilience initiatives contributes to the delivery of the Equality Act 2010 public sector duties, in advancing equality of opportunity and fostering good community relations. In addition, resilience activities contribute towards the preservation of life, a key human rights article.

Sustainability impact

- 8.1 The report describes the multi-agency and internal planning, training and exercise work undertaken across the Council, in liaison with stakeholder organisations, to make Edinburgh more resilient to the effects of serious incidents and major disruptions which impact on social cohesion and community wellbeing.
- 8.2 The activities set out in this report contribute to the city's resilience to climate change by promoting greater awareness and preparedness of impacts caused by severe weather and other adverse incidents and putting in place plans and procedures to reduce or ameliorate the effects. As a member of the Edinburgh Adapts Steering Group, the Resilience service contributed to the Edinburgh Adapts Climate Change Adaptation Action Plan 2016-2020 (approved by Transport and Environment Committee, 30 August 2016). The Resilience service provided input to the engagement exercise that resulted in the citywide action plan that includes the following actions:
- A commitment, as part of the risk assessment process, to incorporate current and emerging climate change related risks and impacts into resilience planning, including severe weather planning and associated other relevant contingency planning.
 - Edinburgh Community Resilience Project (Pilot) - helping neighbourhood areas enhance their capacity to respond to and recover from resilience incidents.
- 8.3 The initiatives described in this report contribute to making Edinburgh more sustainable by promoting inter-agency working with partner organisations to minimise or mitigate the effects of serious emergencies on the environment.

Consultation and engagement

- 9.1 Resilience is a statutory, cross-Council activity involving internal and external consultation and engagement with a range of partner organizations and stakeholder interests. There is an emergency preparedness structure in place across the UK. Within Scotland, three strategic, multi-agency Regional Resilience Partnerships (North, West and East) coordinate resilience planning, training and exercise initiatives.

Each of the three Regional Resilience Partnerships (RRPs) is chaired by an Assistant Chief Constable, Police Scotland. The City of Edinburgh Council is a partner organization in the East of Scotland RRP.

Background reading / external references

- The Civil Contingencies Act 2004;
- The Civil Contingencies Act 2004 (Contingency Planning) (Scotland) Regulations 2005 (as amended 2013); and
- Preparing Scotland: Scottish Guidance on Preparing for Emergencies.

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Links

Coalition pledges

Council outcomes

CO15 – The public is protected

CO21 - Safe – Residents, visitors and businesses feel that Edinburgh is a safe city.

Single Outcome Agreement

SO4 – Edinburgh’s communities are safer and have improved physical and social fabric

Appendices

Appendix 1 - Scottish Resilience Coordinating Structure

Appendix 2 - East of Scotland Regional Resilience Partnership Member Organizations

Appendix 3 – East of Scotland Regional Resilience Partnership Structure

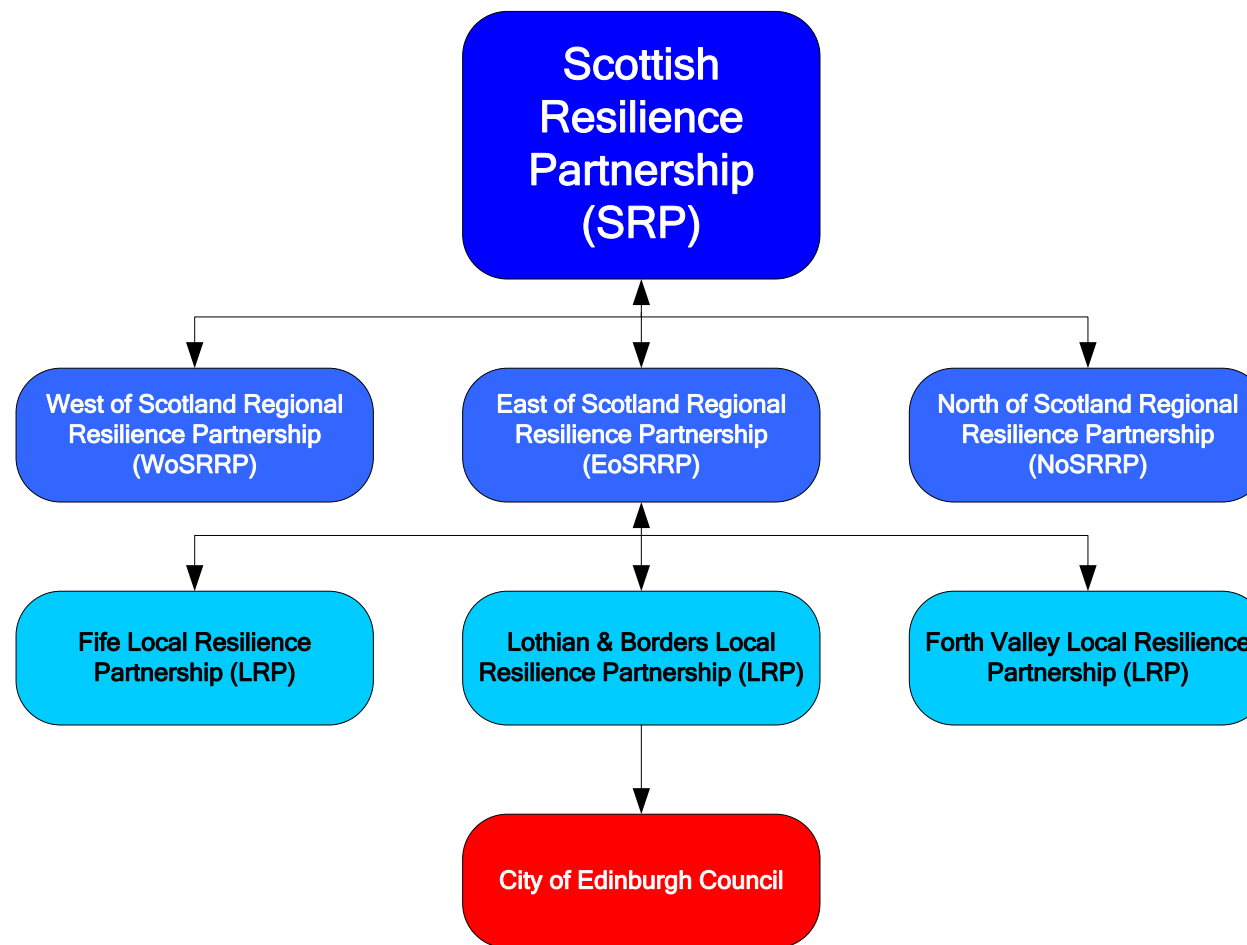
Appendix 4 – Events, Training, Exercises and Incidents from 1 October 2015 to 30 September 2016

Appendix 5 – Council Resilience Groups

Appendix 6 – Council Resilience Business Partnering Model

Appendix 7 – Resilience Service Forward Work Plan 2016 - 2017

Scottish Resilience Co-ordinating Structure



East of Scotland Regional Resilience Partnership
Member Organizations

Police Scotland (*Chair*)

Senior Resilience Coordinator, Scottish Government Resilience (*Secretariat*)

The City of Edinburgh Council

Clackmannanshire Council

East Lothian Council

Falkirk Council

Fife Council

Midlothian Council

Scottish Borders Council

Stirling Council

West Lothian Council

NHS Borders

NHS Fife

NHS Forth Valley

NHS Lothian

Scottish Fire and Rescue Service

Scottish Ambulance Service

HM Coastguard

Scottish Environment Protection Agency

Scottish Water (representing all the Utilities)

Military Liaison

British Transport Police

Civil Nuclear Constabulary

Health and Safety Executive

Animal and Plant Health Agency

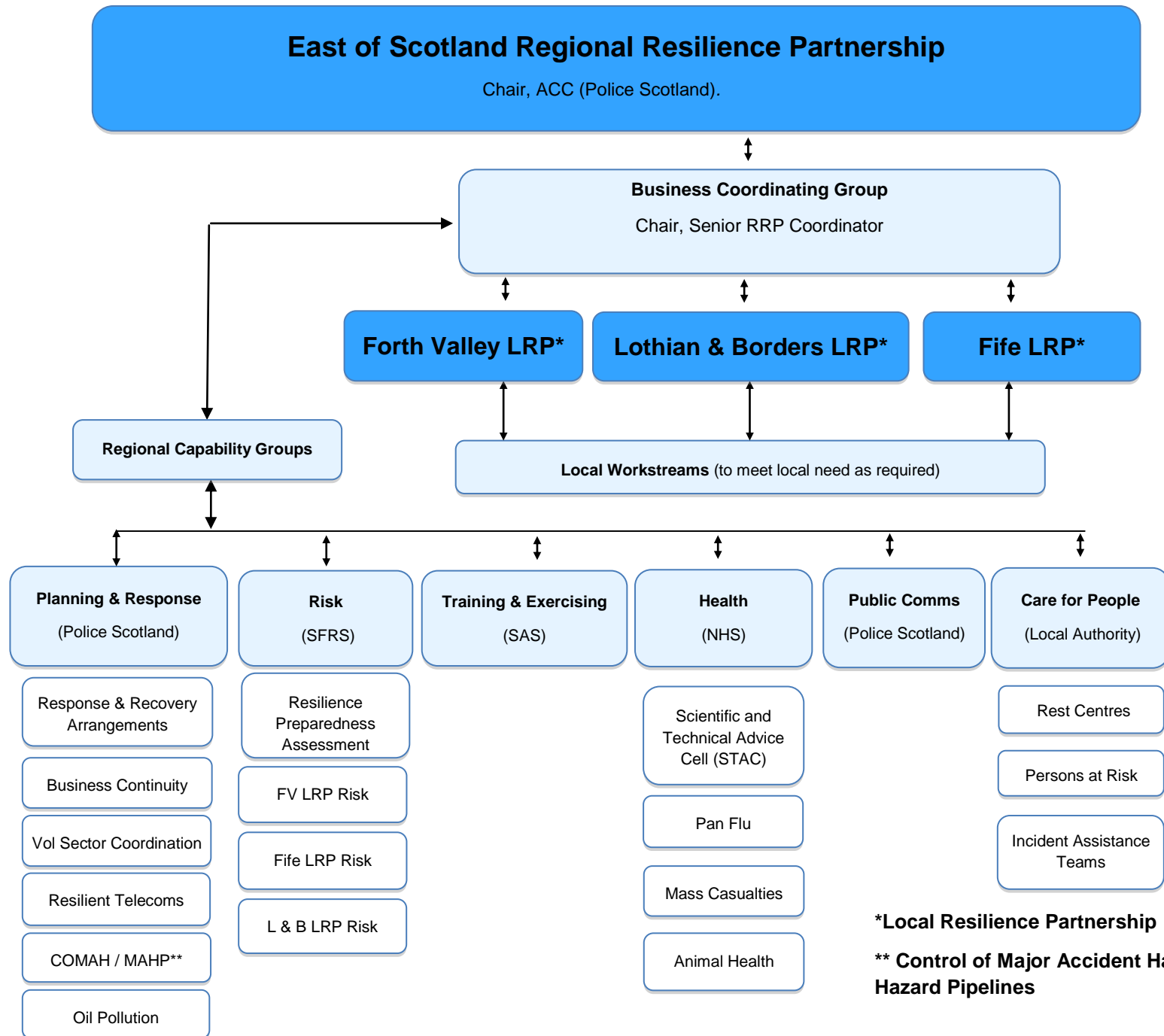
Crown Office Procurator Fiscal Service

Edinburgh Airport Ltd

Forth Ports Ltd

Network Rail

NOTE: Other agencies may be co-opted as necessary.



**Key Resilience Events, Training, Exercises and Incidents –
1 October 2015 to 30 September 2016**

Date	Event	Location	Lead	Remarks
1 October 2015	Council Chief Officer On Call Rota Training	Council Incident Coordination Centre (CICC), City Chambers, Edinburgh	Council Resilience service	Ongoing provision of initial and periodic refresher training in resilience issues for Chief Officers that participate in the Incident On Call Rota.
7 October 2015	Edinburgh Major Incident Evacuation Plan Exercise	European Room, City Chambers, Edinburgh	Council Resilience service	Major, strategic level, multi agency, table top exercise to validate procedures in the revised Edinburgh Major Incident Evacuation Plan.
13 October 2015	Police Scotland Disaster Victim Identification Seminar	Police Scotland, Training College, Tulliallan	Police Scotland (Disaster Victim Identification)	
22 October 2015	Emergency Rest Centre Exercise	Bonnington Resource Centre, Bonnington Road, Edinburgh	Council Health and Social Care/Council Resilience service	
6 November 2015	Marauding Terrorist Firearms Attack (MTFA) Exercise	Faith Mission Centre, 548 Gilmerton Road, Edinburgh	NHS Lothian/Police Scotland	

Date	Event	Location	Lead	Remarks
10 October 2015	Workshop to Raise Awareness of Prevent, Train the Trainer Sessions	NHS Training Centre, Crewe Toll, Edinburgh	Scottish Government	Part of UK Government Counter Terrorist Strategy (CONTEST) Programme
12 November 2015	Silver Swan Pandemic Influenza Strategic Coordination Exercise	McDiarmid Park Stadium, Perth	Scottish Government	
17 November 2015	Insider Threat Exercise	Chief Executive's Boardroom, Waverley Court, Edinburgh	Police Scotland (Counter Terrorism Security Adviser)/Council Resilience service	Event for Council Leadership Team
19 November 2015	Community Resilience Engagement Event	City Chambers, Edinburgh	Council Resilience service	Information and awareness session for members of the public interested in making their own communities more resilient
24 November 2015	Edinburgh's Hogmanay Street Party Exercise	Easter Road Stadium, Edinburgh	Council Public Safety service/Unique Events (Event Organizer)	
30 November 2015	Severe Weather Exercise	Business Centre, City Chambers, Edinburgh	Council Resilience service	
1 December 2015	Cyber Attack Security Incident	East of Scotland area	Police Scotland	

Date	Event	Location	Lead	Remarks
4 – 23 December 2015	Forth Road Bridge Closure	Mainly impacting East of Scotland area	Scottish Government/Transport Scotland	Council Incident Management established by Chief Executive. East of Scotland Regional Resilience Partnership (RRP) convened virtually
31 December 2015 - 1 January 2016	Edinburgh's Hogmanay Street Party	City Centre Arena, Edinburgh	Council Public Safety service/Police Scotland/Unique Events	Chief Executive on duty as Council Gold
29 January 2016	Storm Gertrude: High Winds caused damage to property and forestry, blocked roads and pavements	City Wide	Police Scotland/ Communities and Families/ Place	Outer cladding on Oxfangs Primary School blown down and school closed. Other schools reported damage e.g. windows blown in and roofing materials blown off
1 February 2016	Storm Henry: Severe Weather	City Wide	Police Scotland/Communities and Families/Place	Forth Road Bridge closed to all traffic from late afternoon/early evening
1 February 2016	Telephone Bomb Threat	Boroughmuir, Tynecastle and Royal High Schools	Police Scotland/Communities and Families/Council Resilience service	Similar Bomb Threats made to a number of schools in Glasgow
2 - 4 February 2016	ICT Outage	Council Wide	Police Scotland/ Council ICT Services/Council Resilience service	Other Public Service Organizations in Local Area also affected
3 February 2016	Suspicious Package Incident	Bruntsfield Primary School, Edinburgh	Police Scotland/Communities and Families/Council	

Date	Event	Location	Lead	Remarks
			Resilience service	
10 March 2016	Maritime Security Seminar (Scotland)	Police Scotland Training College, Tulliallan	Police Scotland/UK Department of Transport: Maritime and Coastguard Agency	
14 - 15 March 2016	Exercise Golden Garland	Police Scotland Training College, Tulliallan	Scottish Multi Agency Resilience Training & Exercising Unit (SMARTEU)	2 Day event centred on learning the multi agency contingency planning lessons from the Commonwealth Games 2014
16 March 2016	Care for People Seminar	Callendar House, Falkirk	East of Scotland Regional Resilience Partnership, Care for People Capability Group	
17 March 2016	Following school building surveys, defects detected and a number of schools closures initiated	Braidburn Special School, Firrhill High and St Peter's RC Primary Schools closed	Chief Executive/Communities and Families/Place/Resources	School surveys initiated following Storm Gertrude damage to Oxbgangs Primary School and its consequent closure from 29 January 2016
18-19 March 2016	Fire at Clermiston Primary School	Park Grove Place, Edinburgh	Communities and Families	Nursery Pupils relocated to Fox Covert Nursery
8 April 2016	Further announcement of schools closures following surveys, and detection of	City wide	Chief Executive/Communities and Families/Place/Resources	In total: 10 Primaries, 5 High Schools and 2 Special Schools closed

Date	Event	Location	Lead	Remarks
	possible defects			
12 - 14 April 2016	Community Resilience Event	Council premises - various	Council Resilience service	Various elements including a conference, a roundtable, networking session and CT awareness training by Police Scotland. All events were free of charge to attend and through sponsorship delivered at no cost to the Council. 155 delegates from 72 organizations attended.
14 - 15 April 2016	BSI Continuous Assessment Audit	Council premises – various	Council Resilience service	Successful audit completed with no non-conformities identified
4 May 2016	Exercise Cerberus Rabies Exercise	Police Scotland Training College, Tulliallan	Scottish Government Animal and Plant Health Agency	Scottish national, multi agency, table top exercise
11 May 2016	Airport Health Emergency	Edinburgh Airport	NHS Lothian/Environmental Health and Scientific Services	Suspect Notifiable Disease Case onboard Inbound Flight
24 May 2016	European Union Referendum Tabletop Exercise	Lothian Chambers, Edinburgh	Council Public Safety service	
24 May 2016	Telephone Bomb Threat	Trinity Primary School	Police Scotland/Communities and Families/Council Resilience service	
27 May 2016	Telephone Bomb Threat	Tower Bank Primary School	Police Scotland/Communities and Families/Council	

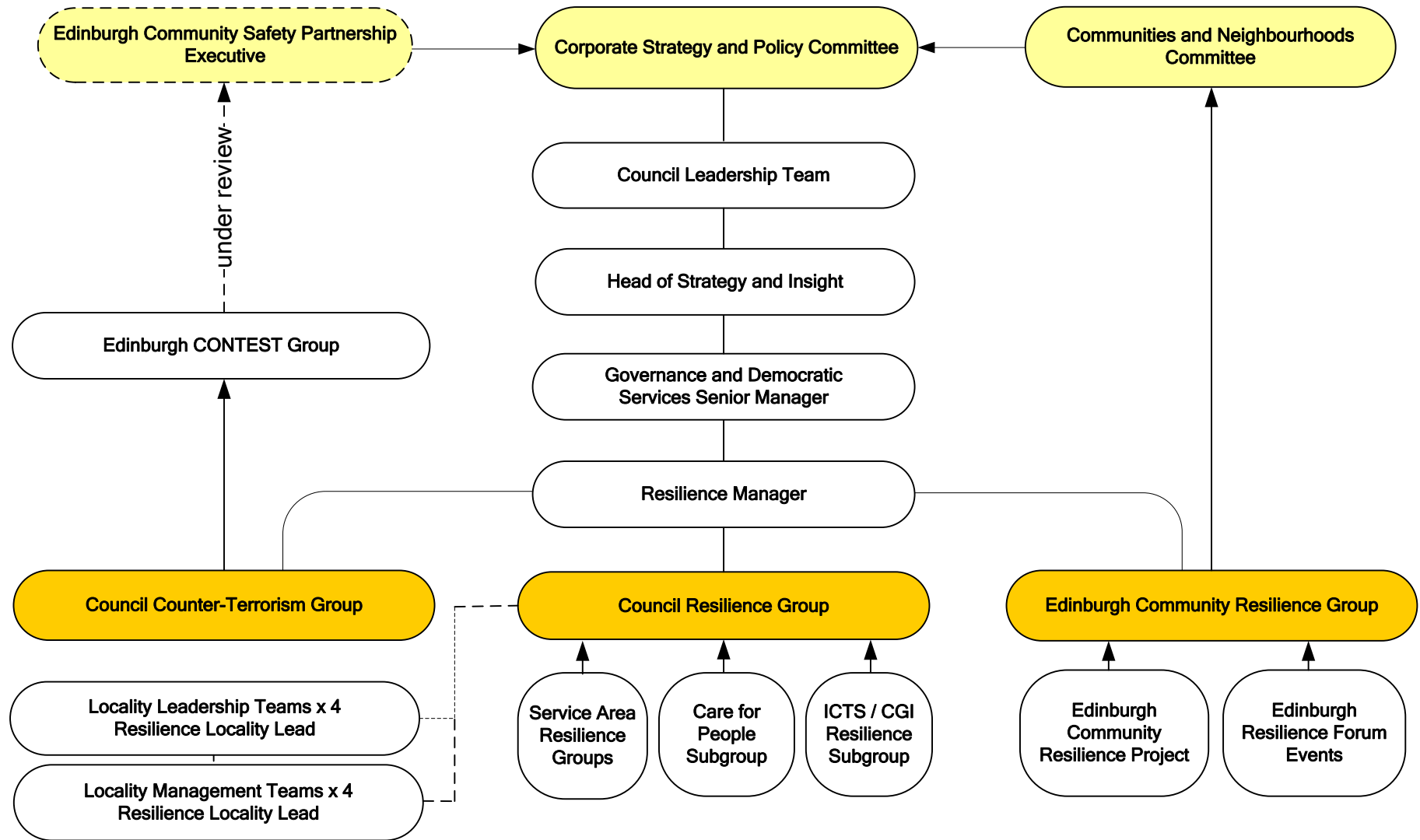
Date	Event	Location	Lead	Remarks
			Resilience service	
2 June 2016	Telephone Bomb Threat	Bruntsfield Primary School	Police Scotland/Communities and Families/Council Resilience service	
9 June 2016	Exercise Fortitude: Torness Strategic Coordination Centre (TSCC) Proving Exercise	East Lothian Council Offices, Penston House, Macmerry Industrial Estate	East Lothian Council/EDF Energy	Multi agency exercise to satisfy Office of the Nuclear Regulator that facilities at Penston House provided a suitable replacement for the former TSCC at Cockenzie Power Station
13 June 2016	Council Chief Officer On Call Rota Training	Council Headquarters, Waverley Court	Council Resilience Service	Ongoing provision of initial and periodic refresher training in resilience issues for Chief Officers that participate in the Incident On Call Rota.
16 June 2016	Exercise Dark Star: BP Dalmeny Installation External Emergency Plan Exercise	Council Incident Coordination Centre, City Chambers; Multi Agency Coordination Centre (MACC) Police Scotland, Fettes Avenue; Kirkliston and Drumbrae Leisure Centres	Council Resilience service/Police Scotland/BP UK Ltd	Live, multi agency exercise to test the off site arrangements for an incident at BP Dalmeny Installation. (Statutory requirement)
24-26 June 2016	ICT Migration Weekend	Council Wide	Transfer of IT servers and networks from BT to CGI data	

Date	Event	Location	Lead	Remarks
			centres	
25/26 June 2016	Flooding Incident	Peffer Place Depot	Place/Council Resilience service	
2 July 2016	Opening of Scottish Parliament	Canongate, Edinburgh	Scottish Parliament/Police Scotland/Council Public Safety service	
25 August 2016	Fire in 4 storey tenement building	Lady Lawson Street, Edinburgh	Scottish Fire and Rescue Service/Police Scotland/Scottish Ambulance Service	Fire began in basement of shop area and resulted in evacuation of a number of premises upstairs.
29 August 2016	Edinburgh Festival Virgin Money Fireworks	Edinburgh Castle and Princes Street Gardens	Police Scotland/Council Public Safety service/Scottish Chamber Orchestra/Pyrovision	

Date	Event	Location	Lead	Remarks
23 September 2016	Water Supply Disruption due to Damaged Water Main	Orchardhead Loan, Liberton	Scottish Water/Scottish Fire and Rescue Service/Council Road Services	<p>Damaged water main resulted in flooding of six residential properties, damage to parked cars, road and pavements. Water supply disrupted to EH1, EH3, EH8, EH9, EH16, EH17, EH21 areas, including</p> <ul style="list-style-type: none"> • Sciennes Primary • Preston Street Primary • St Leonard's nursery • Hope Cottage nursery

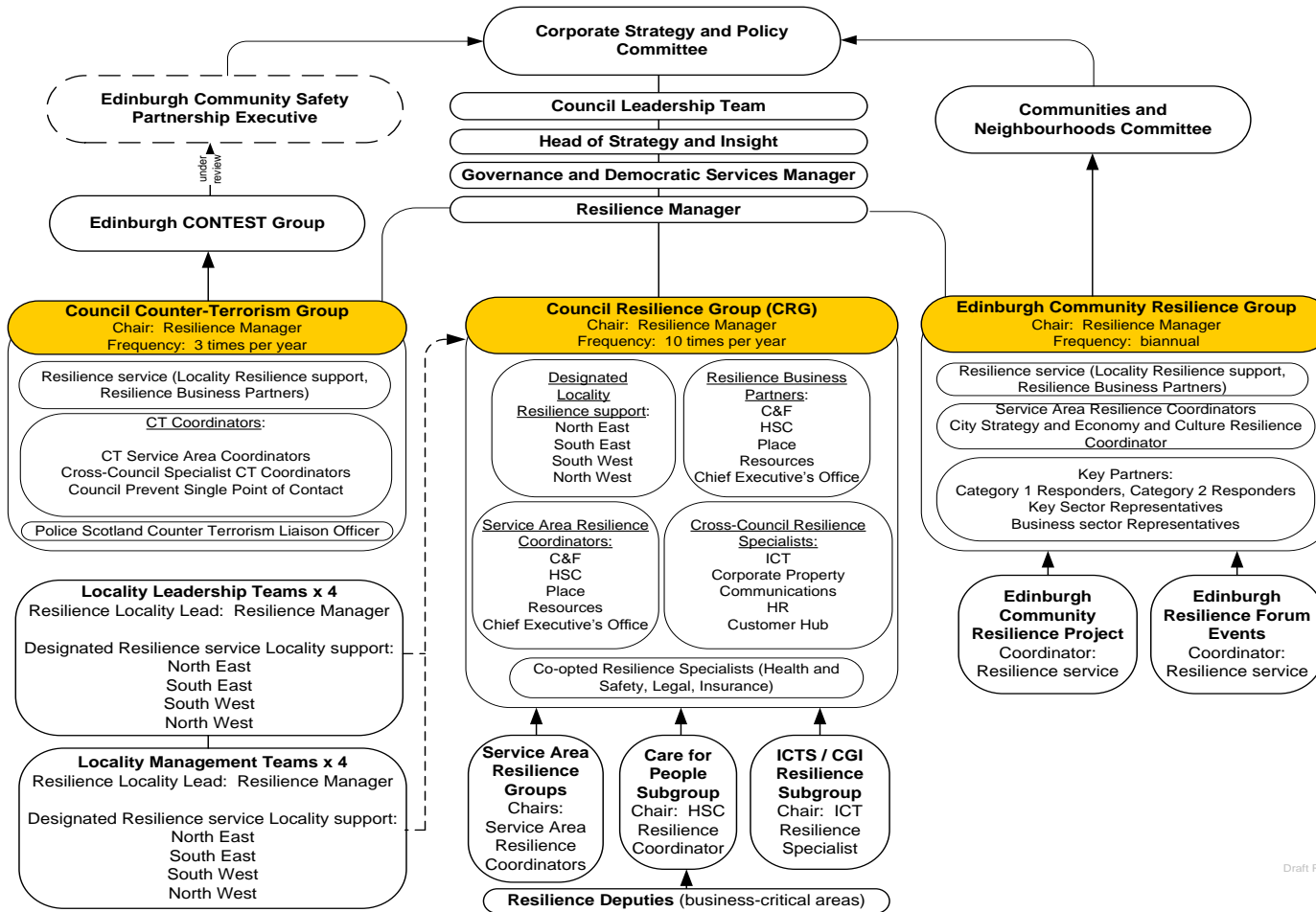
Council Resilience Groups

Appendix 5



Council Resilience Business Partnering Model

Appendix 6



Draft Resilience BP Model v1.5
Last updated: 27/09/16
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Resilience Service Forward Work Plan 2016 to 2017

Item	Description	Task
1	Management Information System	Procure/Implement/Train
2	Unit Business Continuity Arrangements	Develop/Input on MIS
3	Corporate Pandemic Influenza Plan	Review/Validate/Exercise
4	Rest Centre Plan	Develop/ Sign Off
5	Council Severe Weather Plan	Annual Review/Validate/Exercise
6	Community Resilience Project Pilot	Develop/Complete Pilot
7	Training Needs Analysis	Annual Analysis
8	Virtual Council Incident Coordination Centre	Develop/Validate Operations Guide
9	ISO22301 Audits	Biannual Continuing Assessment Audits
10	CT Corporate / Interagency Arrangements	Develop/Validate/Exercise
11	Resilience e-learning Module	Develop/Launch
12	Building Incident Manager Training	Develop/Launch/Implement
13	Develop and maintain an appropriate resilience framework and	Develop/Launch/Implement

Item	Description	Task
	infrastructure, including business partnering for Service Areas and Localities	
14	Edinburgh's Hogmanay 2016/17 Resilience Arrangements	Review/Validate/Exercise
15	BIAs for Essential Activities	Review/Complete
16	Key Suppliers Business Continuity Protocol Training	Complete
17	Edinburgh Community Resilience Week 2017	Annual
18	Training Programme	Annual
19	Exercise Programme	Annual
20	Resilience Incident Notification and Escalation Framework	Review/Validate/
21	Edinburgh Festival Fireworks Contingency Arrangements 2017	Annual Review/Validate/Exercise
22	Resilience Reserves Staffing Project	Develop/Launch