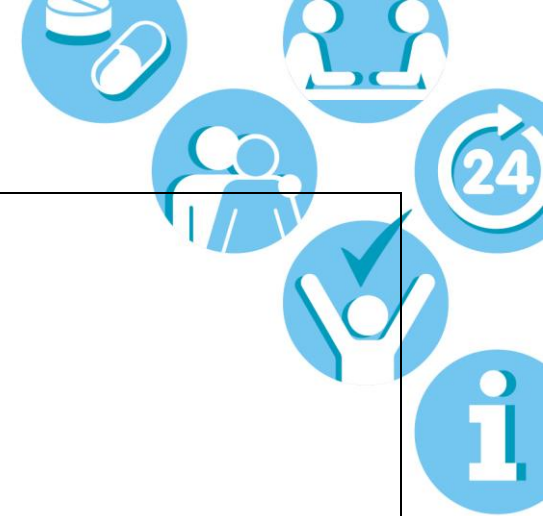




### Edinburgh Health and Social Care Partnership – Visit Programme 2015-16

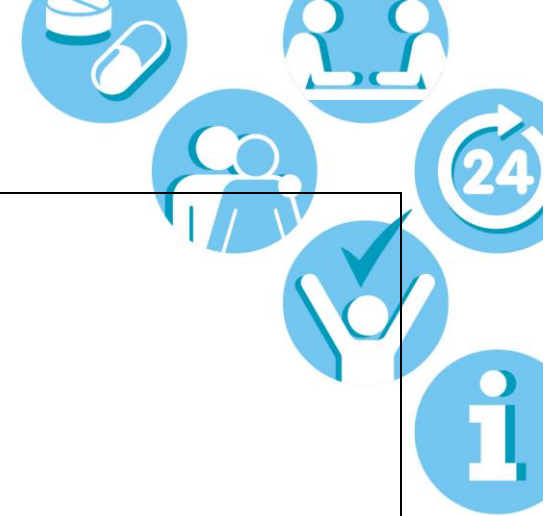
Visit Date/Time	Location of Visit	Description/focus of visit	Lead/Service Lead with responsibility to progress	Contact Details
Tuesday 3 May 2016 11.30 – 14.30	Royal Infirmary Edinburgh (RIE)	Emergency Department, Acute Medical Unit and Discharge Hub	Pat Straw/Andrew Coull/Janice Alexander	<a href="mailto:Pat.Straw@nhslothian.scot.nhs.uk">Pat.Straw@nhslothian.scot.nhs.uk</a> Directorate Assistant 0131 242 6926
Monday 9 May 2016 10.00 – 11.30	Liberton Hospital	Integrated Older People's Service (IOPS)	Pat Straw/Andrew Coull/Janice Alexander	<a href="mailto:Pat.Straw@nhslothian.scot.nhs.uk">Pat.Straw@nhslothian.scot.nhs.uk</a> Directorate Assistant 0131 242 6926
08.30 – 10.30 20 <sup>th</sup> June or 8 <sup>th</sup> August	Western General Hospital	To provide board members with an understanding of the WGH campus, the unscheduled care services and challenges associated with patient flow  08.20 Meet in the Meeting Room in Turner House 08.30 – 09.00 WGH Site Safety huddle 09.00 – 09.30 Visit to Minor Injuries unit, Medical Assessment Unit and Surgical Assessment Unit 09.45 – 10.00 Visit to Medicine of Elderly ward 10.00 – 10.30 RVB Seminar Room – discussion re unscheduled care flow, boarding, issues arising from visit	Chris Stirling/ Emma Wilson	<a href="mailto:Emma.E.Wilson@NHSlothian.scot.nhs.uk">Emma.E.Wilson@NHSlothian.scot.nhs.uk</a> Personal Assistant 0131 537 1983
Part one: 6 <sup>th</sup> & Part two: 9 <sup>th</sup> June  Part one: 14 <sup>th</sup> & Part two: 16 <sup>th</sup> June  Part one: 27 <sup>th</sup> & Part two: 30 <sup>th</sup> June.  Parts one and two will be 9am-11am	South East Locality Hub – Part One: Liberton Hospital Part two: East Neighbourhood Centre	To inform the IJB members of:- Progress to date in the development of the Hub and the direction of travel required to integrate the services. To demonstrate and evidence positive outcomes for service users To highlight some of the challenges in service provision and explore potential solutions. To enable the members to gain an insight into the diverse nature of the work undertaken  This is a visit that needs to be undertaken in 2 parts. <b>Part One</b> <ul style="list-style-type: none"> <li>• Welcome at Liberton hospital by Nikki Conway.</li> <li>• Observe the Huddle undertake it's daily screening</li> <li>• A wide variety of services attend and will be able to provide a brief overview of their input to the Huddle and Hub.</li> <li>• Question and answer session with Nikki Conway, Irene Thomson and Dawn Arundel</li> </ul> This visit will take around 1.5 hours  <b>Part Two</b>	Nikki Conway/ Irene Thomson	<a href="mailto:Irene.thomson@edinburgh.gov.uk">Irene.thomson@edinburgh.gov.uk</a> Sector Manager 0131 553 8211



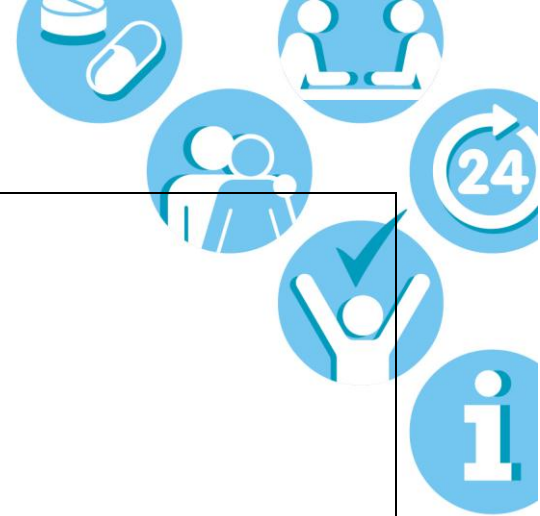
		<ul style="list-style-type: none"> <li>Welcome at is a visit to East Neighbourhood Centre, Craigmillar by Nikki Conway</li> <li>Observation of the social work screening process.</li> <li>Question and answer session with Screening senior Nikki Conway, Irene Thomson and Dawn Arundel</li> <li>This opportunity will enable to the members to observe the overlaps between community social work and the work of the hub, thus giving a clear focus on the direction of travel for future development and the potential positive impacts for the prevention of admission and early discharge.</li> </ul> <p>This visit would be approximately 2 hours.</p> <p><b>Ideally I would propose that the visit consists of no more than 5 members at a time.</b> Both events occur at 9 am and ideally I would propose that the group of 5 attend parts one and two on following days.</p>		
<p><b>Tuesday 5<sup>th</sup> July</b> 13.30 – 17.00</p> <p><b>Monday 18<sup>th</sup> July</b> 9.30 – 12.00</p> <p><b>Tuesday 9<sup>th</sup> August</b> 9.00 – 12.00</p> <p><b>Tuesday 23<sup>rd</sup> August</b> 14.00 – 17.00</p>	Royal Edinburgh Hospital (REH)	<p>Can be varied:</p> <ol style="list-style-type: none"> <li>To see new Phase 1 hospital and discuss progress to community models of care to support and link to whole campus redesign and IJB strategic plan</li> <li>To visit inpatient services in one or more of: adult mental health, older adult MH, LD, CAMHS, substance misuse</li> <li>To visit and understand the regional services: forensic, custody healthcare, prison healthcare, eating disorders, veterans and trauma, psychotherapy</li> </ol> <p>We will respond to IJB members wishes and can put a programme together for them depending on their emphasis. I have provided dates when Alex McMahan will be at REH.</p>	Tim Montgomery	<a href="mailto:Tim.Montgomery@nhslothian.scot.nhs.uk">Tim.Montgomery@nhslothian.scot.nhs.uk</a> Director of Operations 0131 537 6402
<p><b>Monday 11 July</b> <b>Friday 12 August</b> 9.00 – 12.00 or 13.30 -16.30</p>	Astley Ainslie Hospital	<p>Opportunity to understand the in-patient and out-patient services delivered in Astley Ainslie Hospital including SMART Centre</p>	Sheena Muir	<a href="mailto:Sheena.Muir@nhslothian.scot.nhs.uk">Sheena.Muir@nhslothian.scot.nhs.uk</a> Assistant General Manager 0131 537 9202
<p><b>Friday 9<sup>th</sup> September</b> <b>Friday 7 October</b> 11.00am – 14.00pm</p>	Westerhailes Healthy Living Centre	Tackling health inequalities through headroom and Westerhailes Living Initiative	David White/ Louise Crawford	<a href="mailto:Louise.crawford@nhslothian.scot.nhs.uk">Louise.crawford@nhslothian.scot.nhs.uk</a> Personal Assistant
<p><b>Thursday 22<sup>nd</sup> September</b> 9.15am-12pm</p>	HBCCC Setting Ellens Glen	<p>Ellens Glen:</p> <p>9.15 Tea &amp; coffee on arrival</p> <p>9.30 Dr Anderson – Overview of the service</p> <p>9.50 Senior Charge Nurse Samantha Wight - Being a new member of HBCCC.</p> <p>10.20 Digital Reminiscence – Deputy Charge Nurse Kirsty Jack</p> <p>10.40 Project overview in Thistle Ward - Activities Co – ordinator</p>	Maria Wilson, Caroline Lawrie	<a href="mailto:Linda.brown@nhslothian.scot.nhs.uk">Linda.brown@nhslothian.scot.nhs.uk</a>  <a href="mailto:Caroline.lawrie@nhslothian.scot.nhs.uk">Caroline.lawrie@nhslothian.scot.nhs.uk</a>

		and Senior Charge Nurse Annette Mohadeb  11.10 Link nurse role - Hawthorn Staff. 11.10-12pm Ward tours and Tea and coffee		
<b>Friday 23<sup>rd</sup> September</b> 9.15am -12pm	HBCCC Setting Findlay House	Findlay House: 9.15 Tea & coffee on arrival 9.30 Senior Charge Nurse Saro Mutebua Relative engagement Plan 9.50 Carer experiences 10.20 Senior Charge Nurse Fiona Ross - Fillieside 10.40 Patient centred care planning – both wards 11.10 Deputy Charge Nurse Anne Lyttle -The senses Framework and relationship centered Care 11.10-12pm Ward tours and Tea and coffee	Maria Wilson, Caroline Lawrie	<a href="mailto:Linda.brown@nhslothian.scot.nhs.uk">Linda.brown@nhslothian.scot.nhs.uk</a>  <a href="mailto:Caroline.lawrie@nhslothian.scot.nhs.uk">Caroline.lawrie@nhslothian.scot.nhs.uk</a>
<b>Wednesday 19 October</b> 2pm-4pm	Gylemuir Care Home	IJB visit, service overview, purpose and show round.  <ol style="list-style-type: none"> <li>1. Meet with managers and depute/team leader to outline the service purpose, aims, outcomes, current team model. Tea/coffee and home baking will be available.</li> <li>2. Walk round the service to see the care home and care delivery, meet the residents.</li> <li>3. Groups would have to be no more than 5 to walk round, therefore split over 2 floors 5 in each group of 2.</li> <li>4. Return to the office for questions.</li> </ol>	Marna Green	<a href="mailto:Jamie.macrae@edinburgh.gov.uk">Jamie.macrae@edinburgh.gov.uk</a>
<b>Wednesday 2<sup>nd</sup> November</b> 2pm-4pm	Drumbrae Care Home	IJB visit, service overview, purpose and show round.  <ol style="list-style-type: none"> <li>1. Meet with managers and selected staff to provide an outline of the service, objectives and how they are delivered, outcomes, team model.</li> <li>2. Walk round the service to see the care home and care delivery, meet the residents.</li> <li>3. Groups would have to be no more than 5 to walk round, therefore split into 2 groups of 5 with a manager showing them round</li> <li>4. Return to the office for questions</li> </ol>	Nikki Conway	<a href="mailto:Jamie.macrae@edinburgh.gov.uk">Jamie.macrae@edinburgh.gov.uk</a>
<b>Wednesday 23<sup>rd</sup> November</b> 9am – approx 12pm	North East Locality Hub – Bonnington Centre	To observe the NE locality hub in operation, meet members of staff involved in integrated working at the front line and to note progress made in addressing obstacles to integration and the impact this has had on productivity and outcomes for residents of the NE locality.	Angela Lindsay/ Anna Mitchell Fiona Stratton	<a href="mailto:Anna.Mitchell@nhslothian.scot.nhs.uk">Anna.Mitchell@nhslothian.scot.nhs.uk</a> Personal Assistant <a href="mailto:Fiona.stratton@edinburgh.gov.uk">Fiona.stratton@edinburgh.gov.uk</a>





		<p>To visit Hibernian Football Club and hear more about the GameChanger, the public social partnership between NHS Lothian, Hibernian Community Foundation and Hibernian Football Club, which aims to harness the power of football to help tackle inequalities and promote social justice</p> <p>9:00 coffee/ tea – Bonnington Centre</p> <p>9:15 meet members of multidisciplinary team (including 3<sup>rd</sup> sector agencies involved in developing hub and cluster working in the NE locality). Hear about progress in changing the model of care of at risk/ high resource individuals. Hear how the teams are developing their use of technology and information management to identify and monitor risk and to deliver appropriate plans/ support self management. Update on the impact of Integration Fund resources deployed to increase the deployment of anticipatory care plans which ensure delivery of care in the optimal setting. Opportunity to discuss the integration of the long term conditions and multimorbidity programmes within the wider community health and social care team. Opportunity to reflect with staff about new ways of working adopted and staff perceptions of the experience and impact of recent change.</p> <p>10.00 – observe daily ‘huddle’ meeting – proactive meeting to identify all unscheduled admissions/ community dwelling residents who are immediate risk of admission and development of plans to support delivery of care as close to home as possible. Provides opportunities to discuss progress with improving integrated IT solutions, new ways of working across teams and disciplines, engagement with 3<sup>rd</sup> sector.</p> <p>10:40– travel to Hibernian Football Club</p> <p>11:00 – GameChanger: Opportunity to meet with key individuals involved in innovative models of health and social care delivery in the NE locality, particularly health promotion partnerships with the Hibernian Football Club, through the Public Social Partnership GameChanger.</p>		
<p><b>Tuesday 6<sup>th</sup> December</b>  <b>Thursday 15<sup>th</sup> December</b>  0930-1130</p>	<p>Leith Community Treatment Centre</p>	<p>To provide Board members of an understanding and awareness of the services on offer within the CTC, and the varying management structure.</p> <ul style="list-style-type: none"> <li>Welcome and introductions – Angela Lindsay</li> </ul>	<p>Angela Lindsay/ Anna Mitchell</p>	<p><a href="mailto:Anna.Mitchell@nhslothian.scot.nhs.uk">Anna.Mitchell@nhslothian.scot.nhs.uk</a>  Personal Assistant</p>



		<ul style="list-style-type: none"><li>• Clinical / Service Provision – Dr Mike Ryan</li><li>• Older Peoples Rehabilitation and Assessment (OPRA) - Nina Szmaites</li><li>• Physiotherapy – Sharon Strachan</li><li>• Tea / Coffee and short tour of CTC – Pat Bennett</li><li>• Medical Imaging – Judi Smith</li><li>• OPD – Linda Wilson</li><li>• ECG - Diane Smith</li><li>• Dental – Jo Ballantyne</li><li>• Victoria Practice – Dr Ian McKay</li><li>• Speech &amp; Language Therapy – Alison Sinclair</li></ul>		
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