

Corporate Policy & Strategy Committee

10.00am, Tuesday 9 June 2015

Safecall CEC 114 – Update Report on Management Action

Item number 7.1
Report number
Executive/routine
Wards

Executive summary

The purpose of this report is to provide an overview to members of the recommendations of Safecall Report CEC 114 and the management actions to date. This is an interim report as a number of actions remain in progress and others are being discharged by other agencies and remain in progress at this time.

This 'A' Agenda version of the report is necessarily restricted to information that can properly be presented publicly. A fuller version of the report has been made available to Committee on a 'B' Agenda.

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Safecall CEC 114 – Update Report on Management Action

Recommendations

- 1.1 That the Corporate Policy and Strategy Committee:
 - i) Notes the contents of this report;
 - ii) Receives a further update in September 2015.

Main report

- 2.1 The whistleblowing investigation by *Safecall* was triggered by the disclosure of an employee of the Council alleging a major incident, or series of incidents the complainer claimed to have previously reported and which were alleged to have remained unaddressed.
- 2.2 The *Safecall* Investigation commenced on 12 May 2014 following a disclosure by a member of staff in the Children and Families Directorate. *Safecall* conducted a lengthy and wide ranging investigation, the findings of which were received by the Council's Monitoring Officer and a copy was passed to the Chief Executive on 22 September 2014. Further to interim verbal updates to GRBV Committee as part of the monitoring of the implementation of the Council's whistleblowing policy, this report provides an update on the management actions relating to the recommendations in report CEC 114.
- 2.3 The *Safecall* Report CEC 114 is both complex and lengthy. All of the recommendations are being addressed. Various disciplinary procedures have been invoked. A review of complaints handling is also being undertaken. Discussions have also been held with Police Scotland who have identified a single point of contact in relation to the matters contained within the *Safecall* report. Fuller details are contained in the B Agenda.

Measures of success

- 3.1 That the recommendations of the *Safecall* report are fully considered and actioned as appropriate; that child and public protection remains paramount in the Council's priorities; that improvements to policy and practice are implemented as appropriate.

Financial impact

- 4.1 Costs have been incurred for the *Safecall* Service.

Risk, policy, compliance and governance impact

- 5.1 Council policies on equalities, child and public protection; complaints handling and grievance and disciplinary procedures are fully implemented.

Equalities impact

- 6.1 Council policies on equality and diversity are upheld;

Sustainability impact

- 7.1 There are no sustainability issues in relation to this report.

Consultation and engagement

- 8.1 Background reading/external references
Safecall Report CEC 114

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Appendices

