

Finance and Resources Committee

10.00 am, Thursday, 28 November 2013

Homelessness Prevention Commissioning Plan- Update and Proposals for Advice and Support - referral from Health, Social Care and Housing Committee

Item number	7.10 (b)
Report number	
Wards	City wide

Links

Coalition pledges	See attached report
Council outcomes	See attached report
Single Outcome Agreement	See attached report

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Terms of Referral

Homelessness Prevention Commissioning Plan- Update and Proposals for Advice and Support – Referral from Health, Social Care and Housing Committee

Terms of referral

The Health, Social Care and Housing Committee on 12 November 2013 considered the attached report which provided an update on progress in the implementation of the Homelessness Prevention Commissioning Plan (the Plan) which was agreed by the Policy and Strategy Committee on 6 September 2011.

Proposals were set out for the future direction of commissioned advice and support services to prevent homelessness. These had been developed following consultation with service users and providers. They set out the development of neighbourhood focused services which emphasised early intervention and prevention. The proposals included mediation, befriending and mentoring services. Details were provided of the potential approaches to procuring these services. A report on this would be submitted to the Finance and Resources Committee for a decision on 28 November 2013.

The Health, Social Care and Housing Committee agreed:

- 1) The reshaping of commissioned advice and support services set out in paragraphs 2.4 to 2.13 of the report by the Director of Services for Communities.
- 2) To note that a report on future contracting for these services would be provided to Finance and Resources Committee on 28 November 2013.
- 3) To note that savings might be required through the implementation of the Commissioning Plan.
- 4) To note the updates on progress made in the implementation of the Homelessness Prevention Commissioning Plan.

- 5) To approve the transfer of mental health services to the Health and Social Care directorate, which discharged the remit from Policy and Strategy Committee on 31 August 2010.
- 6) To discharge the remit from the Policy Development and Review Sub-Committee of the Health, Wellbeing and Housing Committee on 29 January 2013.
- 7) To welcome the work carried out by the Checkpoint Group and thank its members for their contribution towards reshaping services to prevent homelessness.
- 8) To note the commissioning and procurement options outlined at paragraphs 2.13 to 2.17 in the report by the Director of Services for Communities.
- 9) That the favoured option was a collaborative pilot with existing providers which would allow the Council, providers and service users to review the re-shaping of these services and make modifications during the pilot period resulting in a more refined and tested specification.
- 10) To forward those views to the Finance and Resources Committee for consideration at this meeting on 28 November 2013.

For decision/action

The Health, Social Care and Housing Committee has referred the attached report to the Finance and Resources Committee for information.

Background reading / external references

Health, Social Care and Housing Committee 12 November 2013

Links

Coalition pledges	See attached report.
Council outcomes	See attached report.
Single Outcome Agreement	See attached report.
Appendices	<u>Report by the Director of Services for Communities</u>

Health, Social Care & Housing Committee

10.00am, Tuesday, 12 November 2013

Homelessness Prevention Commissioning Plan – Update and Proposals for Advice and Support

Item number

Report number

Wards

ALL

Links

Coalition pledges [P11](#), [P13](#), [P14](#), [P32](#), [P36](#),

Council outcomes [C09](#), [C10](#), [C11](#), [C13](#), [C14](#), [C16](#), [C23](#), [C25](#), [C26](#)

Single Outcome Agreement [S02](#), [S04](#)

Mark Turley

Director of Services for Communities

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Homelessness Prevention Commissioning Plan – Update and Proposals for Advice and Support

Summary

The report provides the Committee with an update on progress in the implementation of the Homelessness Prevention Commissioning Plan (the Plan) which was agreed by Policy and Strategy Committee on 6 September 2011.

This report sets out proposals for the future direction of commissioned advice and support services to prevent homelessness. These have been developed following consultation with service users and providers. They set out the development of neighbourhood focused services which emphasise early intervention and prevention. The proposals include mediation, befriending and mentoring services. The report advises of the potential approaches to procuring these services and that a report will be submitted to Finance and Resources Committee for a decision on 28 November 2013.

This report discharges the remit from the Policy Development and Review Sub-Committee of the Health, Wellbeing and Housing Committee of 29 January 2013, where it was agreed that a report be submitted to a future meeting of the Health, Wellbeing and Housing Committee on:

- The development of befriending/mentoring and mediation services to support the homeless.
- Providing support for vulnerable homeless people.
- Mechanisms for supporting young people into accommodation.
- Options for setting quality standards for temporary accommodation.

This report discharges the requirement to report back from Policy and Strategy Committee regarding the transfer of specialist long term services for people with mental health problems to Health and Social Care on 31 August 2010: “To note the ongoing consultation with service providers and to retain funding for housing support services focussed on mental health within Services for Communities until the conclusion of further discussions with service providers”.

Recommendations

Health, Social Care and Housing Committee is asked to:

1. Agree the reshaping of commissioned advice and support services set out in paragraphs 2.4 to 2.13 of this report.
2. Note that a report on future contracting for these services will be provided to Finance and Resources Committee on 28 November 2013.
3. Note that savings may be required through the implementation of the Commissioning Plan.
4. Note updates on progress made in the implementation of the Homelessness Prevention Commissioning Plan.
5. Approve the transfer of mental health services to Health and Social Care which discharges the remit from Policy and Strategy Committee on 31 August 2010.
6. Discharge the remit from the Policy Development and Review Sub-Committee of the Health, Wellbeing and Housing Committee on 29 January 2013.

Measures of success

The Plan was agreed by Policy and Strategy Committee on 6 September 2011. It will be measured by its success in reducing:

- The number of people who become homeless.
- The number of people who need to access temporary accommodation.
- The length of time people stay in temporary accommodation.
- The number of people who become homeless for a second time.

Financial impact

The proposals can be contained within the current budget. However, the Council will be considering savings proposals for a variety of areas as part of the budget setting process for 2014/15. Savings proposals for homelessness prevention budgets may form part of that process and these will be consulted on as appropriate.

Equalities impact

An Equalities and Rights Impact Assessment was completed for the Plan and a further assessment has been carried out in respect of the proposals for Advice and Support services.

The re-commissioning of advice and housing support services for people who are homeless or threatened with homelessness will have a positive impact in that they will receive help to find and retain a home, overcome poverty and access specialist health services. This will support the Council's duty to eliminate harassment of people who are homeless. This will apply to all protected characteristics given homelessness can affect them all but especially people with a disability, addictions or from a minority ethnic background because the reshaping of services will help to ensure that the full range of protected characteristics are covered.

If current services are decommissioned, there is the potential for a negative impact on service users. However they would be properly supported to either find alternative provision or make the transition to new commissioned services. This would impact across all protected characteristics.

Sustainability impact

The proposal in this report will help achieve a sustainable Edinburgh and will impact positively on local communities and businesses. The services will also have a positive impact on social cohesion and inclusion and promote personal wellbeing.

Consultation and engagement

The Plan was approved by Policy and Strategy Committee on 6 September 2011 following extensive consultation with providers and users on the principles within the plan. It forms part of the Council's overall Commissioning Strategy for Care and Support 2011-2016.

The implementation of the Plan has been taken forward in line with the Council's pledge to take a collaborative approach and this has been used in the development of proposals for advice and support services.

A Checkpoint Group, independently chaired and with members drawn from a wide range of stakeholders, including service users, has been in place for over 18 months to oversee communication and consultation. The purpose of the group is to advise the Council on the implementation of the Plan to ensure that it supports the strategic outcomes of preventing homelessness. Service users and providers have been heavily involved in shaping the advice and support proposals.

Background reading / external references

[Homelessness Prevention Commissioning Plan. Policy and Strategy Committee, 6 September 2011](#)

Homelessness Prevention Commissioning Plan – Update and Proposals for Advice and Support

1. Background

- 1.1 The Homelessness Prevention Commissioning Plan (the Plan) was agreed by Policy and Strategy Committee on 6 September 2011. It sets out the need to prevent homelessness wherever possible, to ensure people spend as little time as possible without a home if they do become homeless and that resettlement is effective and supports people to live sustainable, independent lives. It covers both Council and externally commissioned services. In the period since then, each commissioned service has been reviewed, savings have been achieved and work has been done to ensure that temporary accommodation is focused on priority cases.
- 1.2 This report discharges the remit from the Policy Development and Review Sub-Committee of the Health, Wellbeing and Housing Committee on 29 January 2013, where it was agreed that a report be submitted to a future meeting of the Health, Wellbeing and Housing Committee on:
- The development of befriending/mentoring and mediation services to support the homeless.
 - Providing support for vulnerable homeless people.
 - Mechanisms for supporting young people into accommodation.
 - Options for setting quality standards for temporary accommodation.
- 1.3 The number of people seeking help from the Council because they are homeless continues to decline. In 2012/13, 4,289 people applied as homeless. Since 2005/06 there has been a reduction in annual homeless presentations to the Council of 13%. However, there remains a significant pressure on temporary accommodation with more people staying longer in different forms of temporary accommodation.
- 1.4 Changes to welfare benefits, in particular revised under occupation rules, benefit capping, and universal credit, mean that more people will need to learn how to budget for rent payments to avoid the risk of losing their home. The changes

also mean the housing options available to some people who receive housing benefit are restricted. Changes in subsidy levels for temporary accommodation also present a significant risk to the ongoing viability of some forms of temporary accommodation. Since 2008/09, the budget for commissioned services has reduced by around £6 million, from just over £29 million to just over £23 million. Of the £23 million, £7 million was transferred to Health and Social Care in 2012/13 to fund services to people with learning difficulties and physical disabilities.

- 1.5 The demand for housing support will potentially increase in the next few years because of the need to support those facing welfare reform changes. Further information on the priority need changes is contained in the “Impact of 2012 Changes on Homelessness” report to this committee. In addition, Councils now have a duty to assess the support needs of those who are homeless or threatened with homelessness and to provide support where this is required. Assessment of support needs has long been an integral part of homeless assessment.
- 1.6 In line with the draft guidance from the Scottish Government, the proposals for advice and support services are re-ablement services which address actual or imminent crisis. These interventions will be short term in nature and will allow assessment of the need for any longer term service.

2. Main report

Homelessness Prevention Commissioning Plan

- 2.1 The implementation of the Plan is being taken forward in a collaborative partnership with external stakeholders. A Checkpoint Group was established in February 2012. This group consists of external stakeholders and service users. It is independently chaired by the Director of Edinburgh Voluntary Organisations Council. The details of membership and remit are attached as Appendix 1. The purpose of the Group is to advise the Council on the implementation of the Plan to ensure that it supports the strategic outcomes of preventing homelessness. The Group includes service user representatives who are nominated from a service user reference group facilitated by a consultant on behalf of the Council.
- 2.2 An internal Joint Planning Group for homelessness prevention has also been established. This forum brings together representatives from Health and Social Care, Edinburgh Alcohol and Drugs Partnership and Children and Families. Its purpose is to consider the development of services to help ensure they meet the needs of those who are homeless or, where possible, help to prevent homelessness.
- 2.3 Following consultation with the Checkpoint Group more time has been given to allow for collaborative development with stakeholders than was originally set out

in the Commissioning Plan. Appendix 2 of this report outlines the proposed timescales for commissioning services. Appendix 3 details progress against the original timetable.

Advice and Support Services

- 2.4 Advice and Support services help prevent homelessness from happening or recurring through early intervention. They help people while they are still in a home to keep that home or manage a move. They also help people resettle into a home after a period of homelessness. The types of support people can get include assistance with rent arrears, housing options, developing independent living skills, mediation and antisocial behaviour.
- 2.5 Service users and providers have been involved in early discussions to shape the proposals for advice and support services. This has included drop in sessions and focus groups to consider all aspects of the service. Further consultation was undertaken through questionnaires and further feedback sessions in order to ensure stakeholders could further refine the proposals. The Checkpoint Group confirmed that the consultation had been rigorous and inclusive, that feedback had been taken into account and that there was broad support for the proposed shape of services. Appendix 4 provides more information on the collaborative consultation undertaken.
- 2.6 The outcome of the collaborative process is the proposal for significantly reshaped services. These services will focus much more on early intervention and prevention. They will also aim to provide more effective support which allows people to settle more quickly. The reshaping of services targets two particular areas which will help avoid homelessness and repeat homelessness. Mediation will help people, particularly young people, to avoid homelessness through the breakdown of family or landlord relationships. Befriending will help people to move from formal support to receiving support from within the community and will also help those who may need a low level of support for a longer period of time. These changes require a major shift in the way of working both for commissioned services and for the Council.
- 2.7 Following the consultation it is proposed that the development of future services will focus outcomes on preventing people becoming homeless and minimising the amount of time people spend without a home. It is proposed that these outcomes are reflected in the development of specifications for the following services.
- 2.8 **Six neighbourhood services** for around 1,200 people per annum. These services will primarily offer short-term (usually up to six months) visiting housing support to resolve imminent housing crisis. The services would provide help with managing a home, paying rent and engaging appropriate services for those who need longer term or more intensive support.

- 2.9 **A city-wide advice service** but delivered locally for around 4,000 people per annum. These services were considered as part of the advice services review. They will primarily provide advice on housing options, debt and energy advice and would be focussed on reducing the day to day cost of living for households. The advice service will complement existing internal advice services by offering choice to customers. Providers and service users felt the current balance of internal and external service was about right.
- 2.10 **A city-wide mediation service** offering mediation where there is a risk of homelessness which results from a break down in the relationship between members of the household, between neighbours or between a tenant and landlord. The focus for this mediation will primarily but not exclusively be on young people who are at risk of homelessness.
- 2.11 **A city-wide home management and budgeting service** offering specialist services to people at risk of homelessness or making the transition from homelessness. This service would include food preparation.
- 2.12 The Checkpoint Group asked that a corporate overview should be developed to ensure that the links between the advice and support services and other Council services work well. They asked that there be further collaborative work on the development of personalised outcomes.
- 2.13 There are two options for commissioning and procuring these services. The first is to tender these new services with immediate effect. The second is to reshape these services through a negotiated pilot with existing providers for a period of 18-24 months prior to tendering.
- 2.14 These services are regarded as “Part B services” under European Union legislation. This reduces the requirements for advertising and timescales. However, the Council still has a legal requirement under the legislation to ensure: “a degree of advertising and a procedure leading to the award of the contract which is sufficient to enable open and fair competition”. Tendering presents a low risk of challenge to the procurement process.
- 2.15 However, tendering in this way means a direct transition from one service to reshaped services. Given the scale of the change being sought this presents a risk of disruption to service users. It will also make it more difficult to amend the outcomes or specification of the proposed services as they develop.
- 2.16 The second approach would be to establish a collaborative pilot with existing providers. This would allow for services to be reshaped in a more controlled way, allowing the Council and service providers to test the approach outlined in this report. Current providers have indicated that they would be willing to work together to develop proposals for a collaborative approach which would allow the Council to pilot these services for an 18-24 month period prior to tendering

these services. This would allow the Council, providers and service users to review the re-shaping of these services and make modifications during the pilot period resulting in a more refined and tested specification.

- 2.17 However, there are risks with the collaborative process. Those currently not contracted to provide services, or who are but may wish to expand, prefer open tendering. This approach also relies on existing providers agreeing to a joint collaborative approach. This may not be achievable. Additionally the trade union representatives on the Checkpoint Group have indicated a preference for tendering.
- 2.18 A report on future contracting for these services will be provided to Finance and Resources Committee on 28 November 2013.

Commissioning Plan – Other Workstreams

- 2.19 The remainder of this report outlines progress on other areas of the Homelessness Prevention Commissioning Plan. It responds to the request from the Policy Development and Review Sub-Committee of the Health, Wellbeing and Housing Committee on 29 January 2013 for further information on providing support for vulnerable homeless people, mechanisms for supporting young people into accommodation and options for setting quality standards in temporary accommodation. The Committee request for more information on the development of befriending and mediation services is dealt with in the proposals for advice and support services above.

Support for Vulnerable Homeless People

- 2.20 A collaborative approach is being taken to design and plan services to meet the needs of people who are homeless or rough sleeping who have care and support needs and require multi-agency involvement. This involves developing the service from first principles with stakeholders, including providers and service users. This replaces the more traditional approach of a formal consultation where proposals are well developed and there is limited opportunity for stakeholders to make changes. Work will be progressed in partnership with all relevant stakeholders including Health and Social Care, NHS Lothian, providers and service users.
- 2.21 A small number of housing support services are currently commissioned which have an addictions focus. These do not fit with the priorities set out in the Plan. A joint review of services with Edinburgh Alcohol and Drugs Partnership (EADP) is underway. This will help to determine the most appropriate strategic fit with the respective commissioning plans. This will include an assessment of the capacity of the two commissioned temporary accommodation projects involved. Two of the potential options for these services are to consider whether they might continue as addiction services under EADP management or whether there

is potential for future use as temporary accommodation primarily for homeless people. The proposals for commissioning such services will be the subject of a future report to the Committee.

Support for Young People

- 2.22 Work is underway to look at the need for specialist services to prevent young people, including those who have been looked after, from becoming homeless. This may include better access to employment (for example the foyer model), improved life skills, skills for sharing accommodation and targeting of advice. The proposed preventative advice and support services will also work with young people to help them avoid homelessness. In particular, the proposed mediation services will prioritise young people presenting as homeless or at risk of homelessness.

Temporary Accommodation

- 2.23 The Chartered Institute of Housing (Scotland) and Shelter Scotland have set out guidance on standards for temporary accommodation. Most of the Council's commissioned and internal accommodation already meets this standard. However, bed and breakfast accommodation does not meet all of the standards set out, most commonly because it does not provide cooking and laundry facilities. All bed and breakfast accommodation used by the Council does have to be licensed as housing in multiple occupation. In line with regulations, families with children are not accommodated in bed and breakfast accommodation.
- 2.24 A procurement process is currently being developed for bed and breakfast services and also short term let accommodation which can be used for families. These are our most expensive temporary accommodation options and the aim of this will be to achieve better value for money, generate more consistent pricing and improve standards.
- 2.25 The proposals for preventative advice and support are particularly important in seeking to reduce the demand for temporary accommodation and therefore the need to use bed and breakfast.

Services for People with Mental Health Problems

- 2.26 A review of supported accommodation services for people with mental health problems has been undertaken jointly with Health and Social Care and agreement was reached to transfer a group of services. These services are long term and more specialist in nature and have a closer strategic fit with Health and Social Care.
- 2.27 The remit to transfer these services is from the Policy and Strategy Committee on 31 August 2010, which decided "To note the ongoing consultation with service providers and to retain funding for housing support services focussed on

mental health within Services for Communities until the conclusion of further discussion with service providers”. A review of these services has been undertaken jointly with Health and Social Care and it is proposed that a number of more specialist mental health services transfer to Health and Social Care. These are detailed in Appendix 6.

Savings

- 2.28 The Council is carrying out consultation on its 2014/15 budget from September 2013. This includes a proposal to reduce the budget for housing support services by £2.3 million, working in partnership with providers to deliver efficiencies. The savings on this budget outlined in 1.4 have been achieved by efficiencies without the need to resort to service reductions. Every effort will be made to achieve any future savings through efficiencies

Conclusion

- 2.29 A new range of services is required to provide the advice and support necessary to prevent people becoming homeless. These proposals have been developed using a collaborative approach with those who will provide services and those who will receive them. The emphasis for all commissioning proposals will be prevention, with a focus on young people to minimise the extent of their experience of homelessness. This will be closely followed by the development of temporary accommodation and services for people with multiple needs. These services are all currently timetabled to be in place by April 2015.
- 2.30 Progress on the implementation of the Plan will be reported to Health, Social Care and Housing Committee on an annual basis.

3. Recommendations

- 3.1 Committee is asked to:
1. Agree the reshaping of commissioned advice and support services set out in paragraphs 2.4 to 2.13 of this report.
 2. Note that a report on future contracting for these services will be provided to Finance and Resources Committee on 28 November 2013.
 3. Note that savings may be required through the implementation of the Commissioning Plan.
 4. Note updates on progress made in the implementation of the Homelessness Prevention Commissioning Plan.

5. Approve the transfer of mental health services to Health and Social Care which discharges the remit from Policy and Strategy Committee on 31 August 2010.
6. Discharge the remit from the Policy Development and Review Sub-Committee of the Health, Wellbeing and Housing Committee on 29 January 2013.

Mark Turley

Director of Services for Communities

Links

Coalition pledges

P11. Encourage the development of co-operative housing arrangements
P13. Enforce tenancy agreements (council and private landlord) with a view to ensuring tenants and landlords fulfil their good conduct responsibilities
P14. Strengthen Council housing allocation policy to give recognition to good tenants and to encourage responsible tenant behaviour and responsibilities
P32. Develop and strengthen local community links with the police
P36. Develop improved partnership working across the Capital and with the voluntary sector to build on the “Total Craigroyston” model

Council outcomes

C09. Edinburgh residents are able to access job opportunities
C10. Improved health and reduced inequalities
C11. Preventative and personalised support in place
C13. People are supported to live at home
C14. Communities have the capacity to help support people
C16. Well-housed – People live in a good quality home that is affordable and meets their needs in a well managed
C23. Well engaged and well informed – Communities and individuals are empowered and supported to improve local outcomes and foster a sense of community
C25. The Council has efficient and effective services that deliver on objectives
C26. The Council engages with stakeholders and works in partnership to improve services and deliver on agreed objectives

Single Outcome Agreement

S02. Edinburgh’s citizens experience improved health and wellbeing, with reduced inequalities in health
S04. Edinburgh’s communities are safer and have improved physical and social fabric

Appendices

1. Membership and Remit of Checkpoint Group
2. HPCP: Commissioning Timescales
3. Progress against Original Timetable
4. Details of Collaborative Consultation
5. Currently Commissioned Advice and Support Services
6. Mental Health Services Transferred to Health & Social Care

Appendix 1 – Membership and Remit of Checkpoint Group

Implementation Checkpoint Group

Group Remit

The purpose of this group is to advise the Council on the implementation of the Commissioning Plan to ensure that it supports the strategic outcomes of preventing homelessness.

The group will provide advice on:

- Proposals for implementation of the Plan
- Consultation processes for implementation plans
- Communications Strategy
- A performance framework
- Equalities

It will review the:

- Implementation of the Commissioning Plan
- Implementation of the principles laid out in the Commissioning Strategy
- Implementation of the recommendations contained in the Equalities Impact

The group will not be involved in discussions about procurement.

Meetings and Chair

The Group will meet on a quarterly basis and will have an independent Chair.

Membership

- Providers (to represent a range of service provision)
- EVOG
- Edinburgh Affordable Housing Partnership
- Lothian Health
- Who Cares Scotland
- City for all Ages
- Scottish Association of Landlords
- Scottish Care
- Service Users
- Trades Unions

Ex Officio

Commissioning Plan Project Manager, Planning, Partnerships and Commissioning Manager, Strategy and Investment Manager, Assessment, Homelessness and Support Manager, Community Engagement Manager, Representatives from Health and Social Care and Children and Families.

Appendix 2 - Homelessness Prevention Commissioning Plan: Proposed commissioning timescales

PROJECT TITLE	PROPOSED START DATE FOR NEW CONTRACTS	TIMESCALE
Commissioning - Advice and Support Services	01-Sept-14	Immediate
Commissioning - Complex Needs	01-Apr-15	Short term
Commissioning - Crisis Services	01-Apr-15	Short term
Commissioning - Temporary Accommodation	01-Apr-15	Short term
Commissioning - Medium Term Supported Accommodation	01-Apr-15	Short term
Commissioning - Domestic Abuse	01-Apr-16	Medium term
Commissioning - Young Peoples Services	01-Apr-15	Short term
Commissioning - Addictions Services	01-Apr-15	Short term

Appendix 3 - Progress against Original Timetable

Procurement Action	Completion (Commissioning Plan)	Completion (Revised)	Comments
Jointly review all additions services with Edinburgh Alcohol and Drugs Partnership (EADP)	31/12/11	30/08/13	Services initially reviewed as part of procurement, risk and quality assessment. No issues found. Further review to be carried out in 2013, jointly with EADP.
Review all services tendered in 2008/9	31/12/11	31/12/11	Completed
Improve the delivery of follow on accommodation in the private rented sector in existing services	31/12/11	30/04/14	Improved access for homeless services to Letfirst. Further work now integrated into the review of temporary accommodation.
Review all jointly commissioned services	31/01/12	01/08/12	Completed.
Review of all commissioned services (not included in original timetable)	-	01/03/12	Completed. This covered all other services not otherwise included in other planned reviews.
Review access to emergency accommodation and crisis services	31/03/12	-	Delayed by need to take into account welfare reform impacts. All services reviewed for impact of welfare reform changes. Access arrangements review incorporated into temporary accommodation workstream.
Re-align funding from some existing supported accommodation to procure private sector accommodation	30/06/12	31/12/12	Service reviews did not identify schemes for potential re-commissioning in 2012. Potential for reshaping services balanced against risk of losing places. Will be reviewed again as part of temporary accommodation review.
Procure new temporary accommodation and associated resettlement support	31/08/12	01/04/15	Delayed due to need to take into account welfare reform changes. Work on review now underway. This will inform shape of future service and potential commissioning options.
Commission direct access accommodation provision	31/12/12	01/04/15	Incorporated in review of temporary accommodation.

Procurement Action	Completion (Commissioning Plan)	Completion (Revised)	Comments
Procure integrated advice and housing support services including services for people with longer term care and support needs	31/03/13	01/06/14	Project extended to allow collaborative approach to developing proposals with providers, potential providers and service users.
Procure supported accommodation for long term chaotic homeless people who experience rough sleeping	30/09/13	01/04/15	Work now underway to consider joint approach to services for this group.
Commission supported accommodation and outreach support for women who have experienced domestic violence	31/03/13	01/04/16	Existing services operate satisfactorily. Less need to reshape towards prevention than other services.
Procure supported accommodation for young people, including care leavers	30/09/13	01/04/15	This project follows on from Children and Families consultation on their commissioning plan. Joint work started in June 2013.
Re-focus resources for older people in partnership with other agencies	31/12/13	01/04/16	Currently 8 schemes out of 45 have changed to a retirement model, generating savings in the process. Consultation with stakeholders identified the need to prioritise future resources for housing options advice.

Appendix 4 – Details of Collaborative Consultation

- 2 drop in sessions for Council stakeholders
- Engagement with
 - Volunteer Centre, The Access Point, Neighbourhood Support Service
- 34 drop in sessions current/potential providers
 - Also information to 5 potential providers
- 27 feedback sessions with 28 current / potential providers
- Provider working group on Life Skills Matrix
- 17 focus groups with 106 service users
- Feedback from Strategic Housing Action Partnership Edinburgh
- Two specific sessions with Strategic Housing Action Partnership Edinburgh and other invitees (providers and interested providers) in relation to procurement options
- Survey monkey of all interested providers in relation to procurement options
- Two checkpoint meetings to review the consultation process, feedback, shape of services and procurement options

Appendix 5 - Currently Commissioned Advice and Support Services

Provider	Contract Name	Contract Type
Edinburgh Housing Advice Partnership	EHAP	Advice
Changeworks	Changeworks	Advice
Prestonfield Neighbourhood Partnership	Prestonfield Neighbourhood Partnership	Advice
Crossreach	Genesis	Visiting Support
Cyrenians	Homelessness Prevention Service	Visiting Support
MBHA	Visiting Support	Visiting Support
Barony HA	Visiting Support	Visiting Support
Health in Mind	Beyond Trauma	Visiting Support
Health in Mind	Support and Respite	Visiting Support
Link Living	Edinburgh Mental Health Service	Visiting Support
Penumbra	Tenancy Support	Visiting Support
PFP	St Leonard's Outreach	Visiting Support
Bethany Christian Trust	Gateway Visiting Support	Visiting Support
CHAI	Visiting Support	Visiting Support
Foursquare	Follow Up	Visiting Support
Home Scotland	Visiting Support	Visiting Support
Saheliya	Vesting Support	Visiting Support

Appendix 6 - Mental Health Services Transferred to Health and Social Care

Provider	Service	Contract Value	No. of Service Users
Carr Gomm	Ettrick Road, Merchiston, Hartington/Morningside, Visiting, Accommodation-linked Support Service	£844,565	77
Link Living	Comely Green	£216,834	16
Places for People	East Craigs, South Edinburgh, Caledonian Village	£291,136	69
Scottish Association for Mental Health	St Katherines, North East Edinburgh Independent Living Service	£157,274	20
Various	Direct Payments to Service Users	£134,353	14
Totals		£1,644,162	196