

## EDINBURGH PEOPLE SURVEY – WORKSHOP DISCUSSIONS

1. The purpose of this Briefing Note is to inform members of the Neighbourhood Partnership on the format of this agenda item and intended outcome.
2. David Porteous, Research Officer will be making a presentation on the results of the 2012 Edinburgh People Survey. Copies of South Central Results Summary Report have been circulated with the papers.
3. The Neighbourhood Partnership has an important role to play in identifying actions that can be taken forward to improve on the results and the meeting provides an opportunity to ask members to contribute ideas and suggestions to feed into action plans.
4. After the main business of the meeting those present will break into three groups, each provided with a facilitator and scribe. Members of the public attending the meeting will be invited to join one of the groups. If anyone does not wish to participate, they are free to leave at this point.
5. Each group will have the opportunity to discuss all three issues and be asked to come up with at least one action for each area being discussed that could be considered for inclusion in the relevant action plan. After 10 minutes the facilitator will move to the next group and so on. Group members will remain in situ.
6. Three survey questions have been identified for discussion at the workshops, these are areas where there has been a downward trend in satisfaction levels in the South Central area. They are:
  - **Have Your Say (Q3)** – The number of people that feel able to have a say on local services has dropped by 9%, from 44% in 2009 to 35% in 2012. What actions can be taken forward to enable members of the public to have a greater say on local services?
  - **Services for Older People (Q12):** Satisfaction rates regarding facilities for older people in South Central were 29%, the same level of satisfaction as in 2008 but down from 2011 when satisfaction was at 42%. Improving services for Older People is one of the priorities in the Local Community Plan for 2011 – 14. What actions can be taken forward by the Neighbourhood Partnership's Health and Well Being Priority Group to improve levels of satisfaction in this area?

- **Violent Crime:** Results shows that 75% of respondents were satisfied with the way violent crime was dealt with in the local area in 2012. However, satisfaction rates in 2008 and 2009 were higher, when they stood at 90% and 91% respectively. Are there any specific reasons for this and what actions can be taken forward through the Neighbourhood Partnership's Community Safety Priority Group to improve this?
7. Partnership members will appreciate that time is strictly limited and are therefore asked to consider these issues in advance of the meeting.
  8. Partnership members are also asked to only consider actions that the Neighbourhood Partnership can reasonably influence and could be considered as adding value to the current position and/or mainstream provision.
  9. After the meeting the Neighbourhood Support Team staff will collate the responses and report the findings to the members and respective Priority Groups.

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