

QUESTION NO 6

By Councillor Balfour to be answered by the Convener of Finance and Resources Committee at a meeting of the Council on 16 September 2010

- Question** (1) During the time Gallacher Basset has been contracted to manage claims against the Council for compensation, how many claims has it handled? Please categorise claim numbers by department/service.
- Question** (2) Of these claims, how many have been rejected and how many accepted?
- Question** (3) Of those claims that have been rejected, how many have continued to be pursued eg via follow up complaints to elected members or legal action and how many ultimately have resulted in some payment being made by the Council – with or without liability being accepted?